SQL-SALES



User Guide

8

Technical Reference



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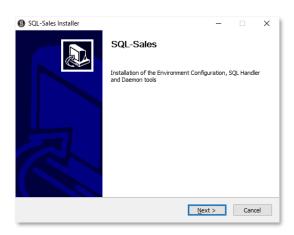
INSTALLATION

Installing SQL-Sales to your SQL Server from the provided "SQLSalesInstaller.exe" is straight-forward with minimal inputs required to get going on working with Salesforce data directly in your SQL Server.

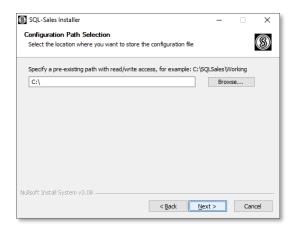
Note, you will also need to install the SQL-Sales Managed Package, see here

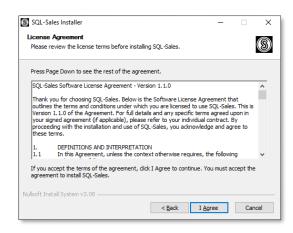
Once the package is installed, you can immediately start using SQL-Sales by connecting in the Configuration tool (you are about to install) with Username-Password (SOAP or REST api). However if you wish to connect with OAuth 2.0 (REST api) you will need to make the configuration changes, here

SQLSalesInstaller.exe

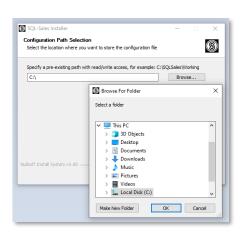


Start here



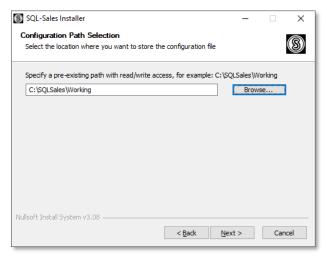


Licence Agreement

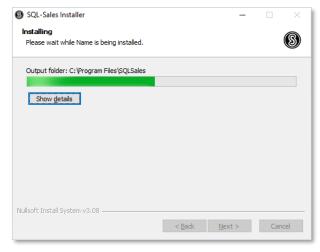




By default the location of the SQL-Sales config will be to root drive where your Windows OS is installed (typically C:\)

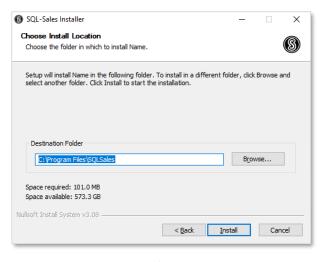


Example of a customised configuration path



Installation running...

Customise this as required (usually to a more appropriate folder on the SQL Server such as C:\SQLSales\Working)



Generally, accept the default installation location, or customise as required



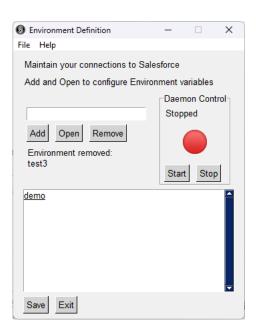
You're all set, now Open from your SQL Server Start Menu





Select "SQL-Sales Config" to open the SQL Sales Environment Definition tool.

In the guide, the Environment "DEMO" has been created. Select your Environment name and click "Open".



Daemon Status

The SQL-Sales Daemon is started automatically the first time it is called (by running one of the stored procedures¹). It can be controlled from a user's client SSMS by running:

```
exec ss_Admin 'STOP'
```

against any SQL-Sales enabled database.

In normal use, the stored procedure will ensure the Daemon is kept running, however the Start/Stop buttons allow for quick setup smoke testing on the installation SQL Server, removing the need to run a stored procedure.

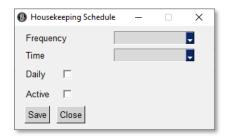
¹ See "Enabling Database" section

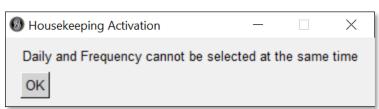


Housekeeping Schedule

File>>Housekeeping

This feature instructs SQL Sales to perform auto housekeeping tasks at a set time either Daily or Weekly. It is recommended (but not mandatory) that you setup a schedule, for example 3am daily. Pause an existing schedule, if required, by unchecking "Active".





Attribute	Notes
Frequency	Monday-Sunday picklist (if a daily schedule is required and not a set day per week, either don't select a day or pick the empty day at the top of the list).
Time	Choose an HH:MM minute in the range 00:00 to 23:59
Daily	Checkbox (if daily is required, do not select a day in Frequency, else you'll encounter the validation message shown above)
Active	Checkbox



Environment Setup

Opening a given Environment from the definition window produces the second main window below where you configure a specific Environment, refer to the attributes reference that follows for detailed guidance, although at a minimum, to get started immediately, you'll need to enter:

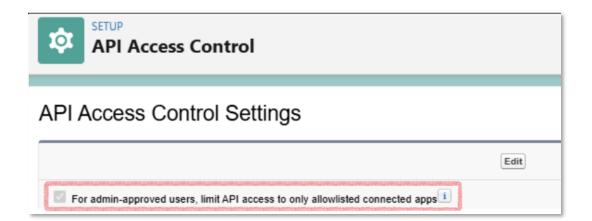
- Sandbox (checkbox, hence tick/not ticked)
- Username, Password, Security Token
- Working Path

Note, if the Org you are installing to has this security setting enabled (which has to be requested to SF to be enabled, so is not an available feature by default):

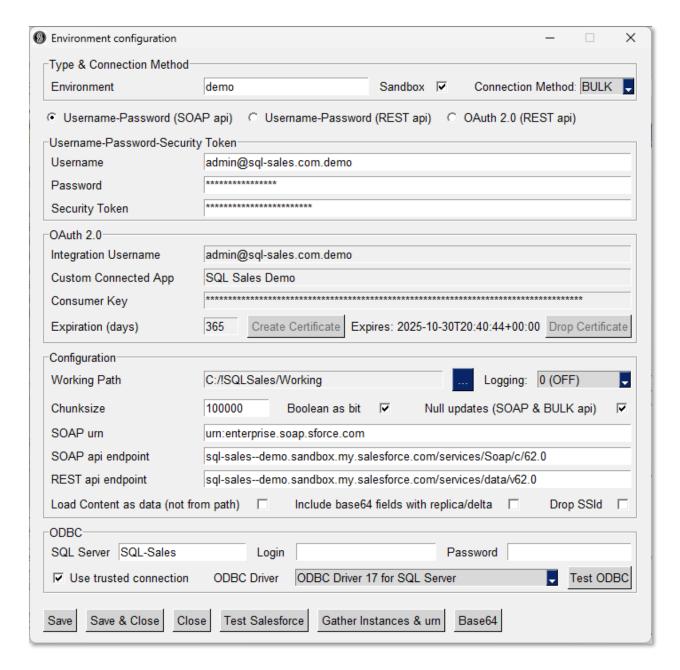
Security >> API Access Control >> API Access Control Settings >> "For admin-approved users, limit API access to only allowlisted connected apps" = TRUE - this effectively means you must connect via the OAuth2.0 option. If you try with Username-Password-Security Token (SOAP or REST) you will encounter this message when testing the connection:

CLIENT_NOT_ACCESSIBLE_FOR_USER: Sorry, your administrator has blocked access to this client.

The SQL-Sales managed connected app is allowlisted but inherently OAuth 2.0. Therefore unless that setting can be unticked in your Org - if so, Username-Password-Security Token (SOAP or REST) can be used too.







Attribute	Notes
Environment	An Environment defines each unique connection to a Salesforce instance, whether that is a Sandbox or a Production Org, all connection work is done against this Name
Sandbox	Click this checkbox if your given Environment is a sandbox. Note, there are no licence restrictions imposed on accessing a sandbox, regardless of the Salesforce Org they belong to (i.e. even Orgs different to the one(s) you have licenced have no cost implication).
LogDate	Last log datetime



Attribute	Notes
	The Salesforce User used in the connection. This will be a Production
Username	username for your Production instance, or if you're defining a sandbox
	Environment, then a sandbox username.
Password	The Password of your username (text security obscured)
Security Token	The Security Token of your username (text security obscured)
Joeanny Tollon	SQL Sales for the BULK Connection Method makes temporary use of a
	working directory on a drive available to the SQL Server. No data is held
Working Path	at rest and you are advised to check there is suitable spare capacity on
	the drive which hosts this directory.
	Defaulted to 100000. SQL Sales will chunk internal data processing to
	this setting, separate to any api batchsize you may have specified for a
Chunksize	given replication or data operation. Note, for certain heavier data
CHAIRSIZE	operations, the specified Chunksize may be automatically lowered to
	achieve optimal data transfer between Salesforce and SQL Server.
	Salesforce will by default return boolean fields as TRUE or FALSE, which
Boolean as bit	SQL Server handles in a varchar(5) datatype. Working in SQL Server it is
boolean as bit	often preferable to work with a bit datatype.
	By default when using the loading to Salesforce with the SOAP and
Null updates (SOAP &	BULK apis, you are not permitted to update a field with an null, this
BULK api)	setting overrides that. REST by default does permit a null over-write
botk api)	hence not part of this setting.
	When loading to Salesforce, via a SQL Server table, SQL Sales will define
DropSSId	a primary key
	This is your Salesforce instance url, click on "Gather Instance & urn" to
	populate for your given username. By default this will return your
	current Salesforce api version for your end point. This will always be the
Instance	latest api version you are set to, however this can be customised to a
mistance	specific older api version if that is relevant to your particular
	requirements. Customise by altering the api version number in the
	Instance string.
	This is your urn, which by default will return the urn for your Salesforce
	end point as defined by your username. Customise this if necessary for
urn	your particular requirements, typically you would expect to have one of
	these two:
	urn:enterprise.soap.sforce.com
	urn:partner.soap.sforce.com
	Generally, just accept the defaut returned for you
	When loading files to Salesforce, typically this is achieved by providing
	the path to a file located on a drive accessible by SQL Sales, in a UNC
Load ContentVersion	location. Alternatively, by checking this option, you can provide the file
as data, not from file	as a field in a SQL Server table (see detail in the ss_Loader stored
	procedure).
	procedure).



A Etributo	Natas
Attribute	Notes
Include base64 fields	By default, when replicating (via ss_Replica & ss_Delta), Salesforce fields
with replica/delta	which contain Content (base64) data are not included as they are binary
	data-heavy. If you require this data, check this box.
Connection Method (BULK/ODBC)	BULK (for the bulk text based method)
	ODBC (for ODBC). Typically BULK is quicker but you decide what works
(BOLIVODDC)	best for your situation.
	Default is 0-OFF. The log file is created in the same location as the
	setup "Configuration Path Selection". Generally, logging is not necessary
	and certainly 1-DEBUG should only be used when diagnosing issues with
	SQL-Sales support
Logging	0-OFF
Logging	1-DEBUG
	2-INFO
	3-WARNING
	4-ERROR
	5-CRITICAL
ODBC: COL Comican	Applicable only for the ODBC method: specify your SQL Server, this will
ODBC: SQL Server	be the server on which you have installed SQL Sales.
ODDC: Heater to dead	Applicable only for the ODBC method: If applicable to your setup and
ODBC: Use trusted	how you have installed SQL Sales (i.e. how you are running SQL Sales).
connection	Check this if Windows trusted connection is applicable to your use case.
0000 001 1	Applicable if connecting via a SQL Server login (i.e. not trusted
ODBC: SQL Login	connection).
00000000	Applicable if connecting via a SQL Server login (i.e. not trusted
ODBC: SQL Password	connection). (text security obscured).
ODBC: Driver	List of available drivers available on your specified SQL Server.
	The API or integration Username specified in the sub (subject) claim of
Integration Username	the JWT token (when using OAuth 2.0 to authenticate and connect to
	Salesforce).
	Each configured Environment in each installation of SQL-Sales will
	require a custom connected app setting up, enter the name here, for the
Custom Connected	given Environment (when using OAuth 2.0 to authenticate and connect
Арр	to Salesforce). Note, SQL-Sales will only accept alphanumeric, space and
	underscore characters for the ConnectedApplication.Name.
	Consumer key, copied from the above custom connected app to
Consumer Key	authenticate and connect to Salesforce).
	Enter a numeric value between 1 and 365. This inputs to the certificate
Expiration (days)	·
	validity period which you'll create, for passing to the custom connected
	app when setting it up to authenticate and connect to Salesforce).
"Crooks Cautification	This will generate and pass a new digital certificate to your clipboard, for
"Create Certificate"	you to save as a .pem file for uploading to your custom connected app.
button	The certificate is not held at rest within SQL-Sales. This is required to
	authenticate and connect to Salesforce during the setup.



Attribute	Notes
"Drop Certificate"	Instantly revoke an existing certificate.
button	

Test Salesforce

validate your credentials and licence

Gather Instance & urn

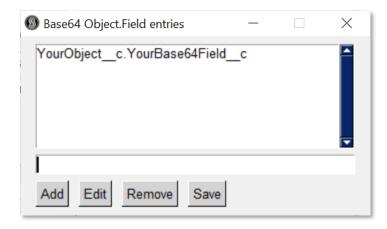
Click on this button to see your Instance and urn. Edit as needed (usually you should have no need to do this, but it can be helpful for more involved use cases. The example in the earlier "Environment" window is from our Demo developer Org.

Save | Save & Close

Save will save your settings, whereas Save & close will Save and close the Environment Configuration window, returning you to the first window, showing your list of Environments you have setup.

Base64

By default the following Objects and their Base64 field are included in what SQL Sales will action with the "Include base64 fields with replica/delta" option. Should you have a custom or additional requirement beyond this default state, clicking on "Base64" will open the window below where you can enter the field you wish to include in your replication.



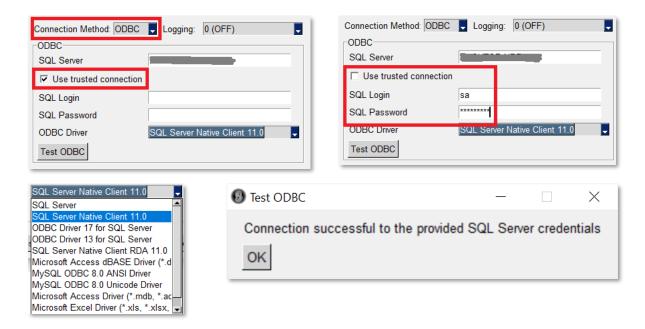
Included by Default

Attachment (Body)
ContentVersion (VersionData)
EmailCapture (RawMessage)
MailmergeTemplate (Body)
Scontrol (Binary)
ContentNote (Content)
Document (Body)
EventLogFile (LogFile)
MobileApplicationDetail
(ApplicationBinary)
StaticResource (Body)



ODBC

Either connect using the trusted connection method or via direct SQL credentials (SQL Login and password). Select the driver available to you based on what is actually installed on your SQL Server (list shown below is purely illustrative).



Auto Close

The Configuration tool will auto close 12 hours after first opening or the last open, add, test or save event, whichever is greater.



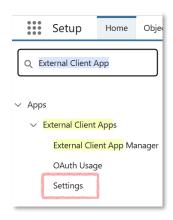
CONNECTING WITH OAUTH 2.0

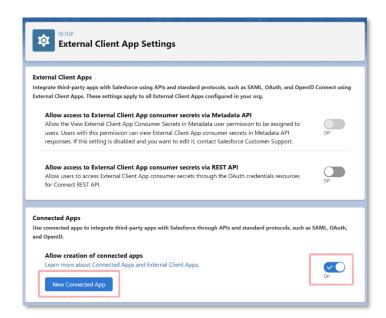
Note, you only need to create a custom Connected App for the OAuth 2.0 connection method. OAuth 2.0 provides increased levels of security and so may be required for some Customers or use cases, alternatively simply use the traditional Username-Password-Security Token (SOAP or REST api) connection method (i.e. which doesn't require a custom Connected App setting up).

All connection methods require the SQL-Sales Managed Package to be installed against the configured Environment (sandbox or Production instance).

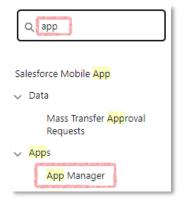
Create a Custom Connected App

In Setup type "External Client App", click on "Settings" as shown:





Enable "Connected Apps" and click on "New Connected App". You are about to create a new Connected App. To subsequently find your created connected app, type "app" in the setup menu, click on "App Manager"



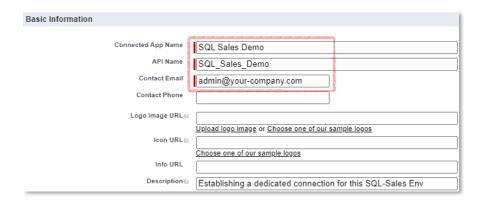


Step 1 – New Connected App

Input field	Notes
Connected App Name	Enter a suitable name for this Salesforce instance/sandbox, this is what you will eventually enter into the SQL-Sales Environment Configuration "Custom Connected App" input box. Note, SQL-Sales will only accept alphanumeric, space and underscore characters for the ConnectedApplication.Name
API Name	Salesforce will auto-populate based on the above name
Contact Email	Enter a suitable email for your use case

Note, there are data entry rules on the Custom App Name, specifically: "The Application API Name can only contain underscores and alphanumeric characters. It must be unique, begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores." Which governs what can be created in the Name field (although spaces are permitted in the name field).

Name: The Application API Name can only contain underscores and alphanumeric characters.
 It must be unique, begin with a letter, not include spaces, not end with an underscore, and not contain two consecutive underscores.



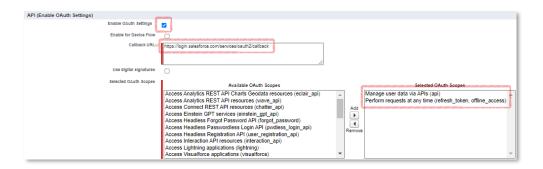
Step 2 - Click "Enable OAuth Settings



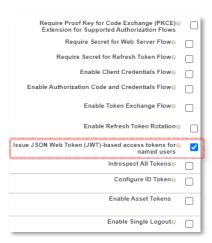
Input field	Notes
Enable OAuth Settings	Tick the checkbox



Input field	Notes
Use digital signatures	This is not actually referenced in the Connected App settings used by SQL-Sales, however it is a mandatory fill - entering the suggested default is fine as it does nothing functionally: https://login.salesforce.com/services/oauth2/callback
Use digital signatures	Revisited later in this article, once we have generated a self signed certificate within SQL-Sales. For now ignore.
Selected OAuth Scopes	Select only: Manage user data via APIs (api) Perform requests at any time (refresh_token, offline_access)

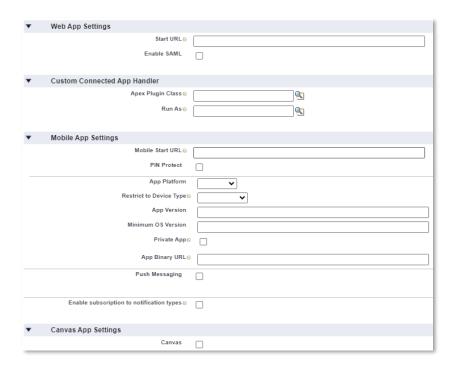


Step 3 - The only OAuth 2.0 option to tick is: "**Issue JSON Web Token (JWT)-based access tokens for named users**". SQL-Sales establishes and maintains connections to Salesforce only through JWT (tokens). All other options, even ones which may be ticked by default are to be left unticked / False.



Step 4 - For the avoidance of doubt, no other options are to be enabled, no WebApp Settings; no Custom Connected App Handler; no Mobile App Settings and no Canvas App Settings.





Step 5 - Save (we will return to complete the certificate upload later)



Step 6 - Click "Continue" at the notification prompt below, following the Save:

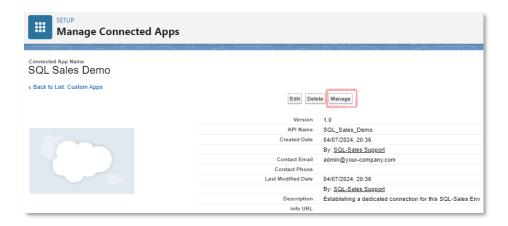


Manage Connected Apps

Step 7 - Following the Save>>Continue you'll be taken to the "Manage Connected App" window.

Click "Manage"

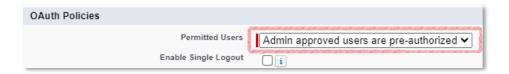




Step 8 - Click "Edit Policies"



Step 9 - In "Permitted Users" select "Admin approved users are pre-authorized"



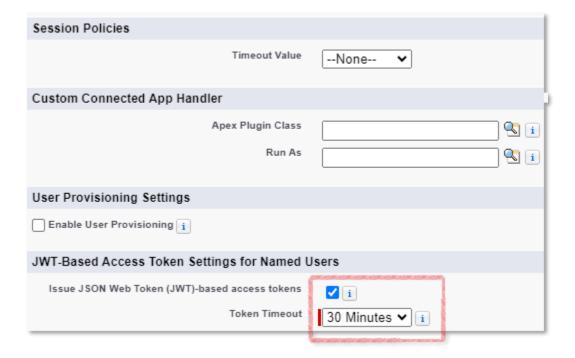


You will receive the confirmation below, click "OK".



Step 10 - Ensure all options below are not entered / enabled - with the exception of:

Input field	Notes
Issue JSON Web Token	
(JWT)-based access	Tick the checkbox
tokens	
Token Timeout	Select 30 Minutes (Note, SQL-Sales at run time will validate that 30
	Minutes is the configured setting).





Step 11 - The remainder policy options should be defaulted as shown, if not ensure you have the settings below:

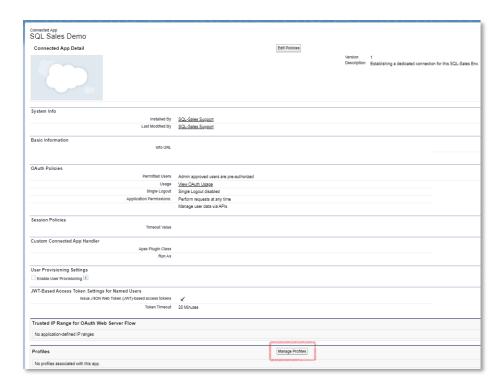


Step 12 - Save the "edit policies" section



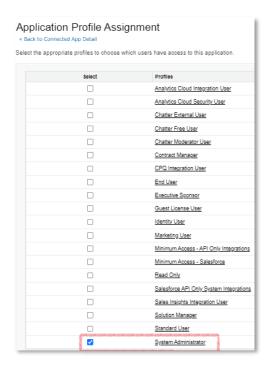
Step 13 - Connected App Detail - Manage Profiles

You'll be returned to the Connected App Detail window. Click on the "Manage Profiles" button:





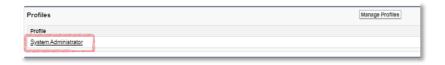
Step 14 - Select the Profile of the Username you will be defining in SQL-Sales as the nominated OAuth Username (the Integration Username).



Click Save



Your Profile will be listed as below:



Alternatively, from directly within the given Profile tick your created Connected App from there, it has the same effect as the above. The below, in our example is the "System Administrator" Profile.

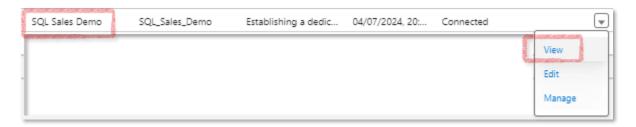




Step 15 - Now return to the "App Manager"



For your Connected App, choose "View"

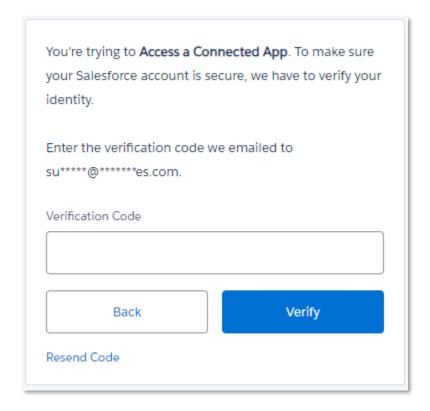


Step 16 - Click "Manage consumer Details"

Note, this will trigger a validation/security verification code request to your email







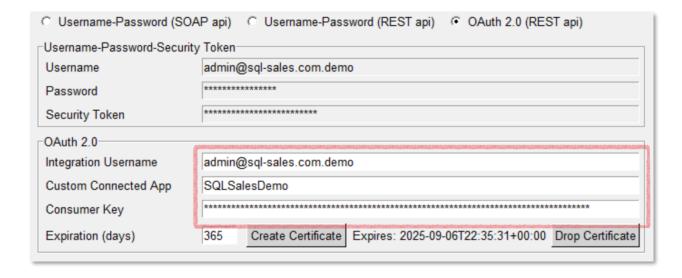
Step 17 - Copy the Consumer Key





Step 18 - In the SQL-Sales Environment configuration, select the "OAuth 2.0 (REST api)" connection setting and enter the following:

Input field	Notes
Integration Username	Enter the nominated username which will serve as the Integration User, this user's Profile must have been added in Steps 13-14 "Manage Profile"
Custom Connected App	This is the Name of your Connected App
Consumer Key	Paste here the copied Consumer Key from the prior step 17



Step 19 - We'll now create the self signed certificate as mentioned in step 2.

Enter an expiry term in days (maximum is 365 days).

Click "Create Certificate"



Click "Yes" at the confirmation prompt below:





Step 20 - SQL-Sales will have generated a public self signed certificate for you to copy to your clipboard and save yourself as a .pem file to a location of your choosing. SQL-Sales will not hold or retain this beyond passing to the clipboard, as below.

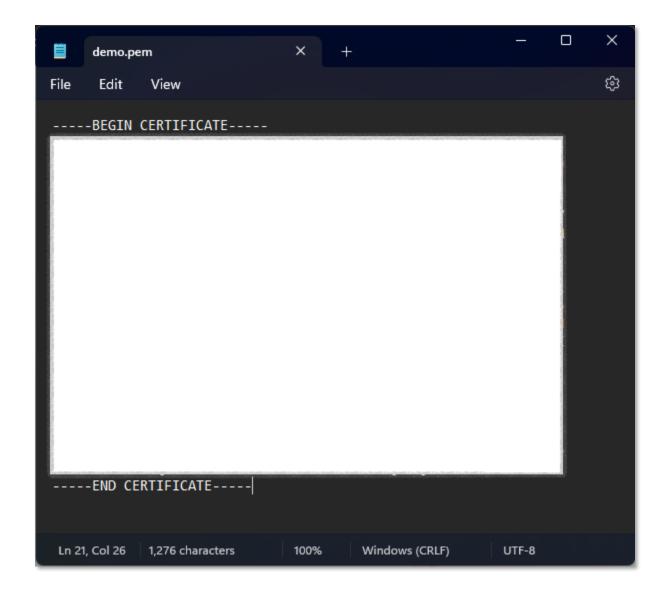
Next steps:

- 1. Save as a suitably named file with a .pem extension
- 2. Save this to a key vault / safe location that you define and have control of
- 3. And will be able to browse to in the next section when you upload to Salesforce



Paste to a suitable text editor (for example notepad) and save as-is with no editing whatsoever.





Step 21 - Edit your Connected App

App Manager >> [Your Connected App] >> "Edit"

Tick "Use digital signatures"

Click "Choose File"



Browse to your .pem file, in the example here "demo.pem"





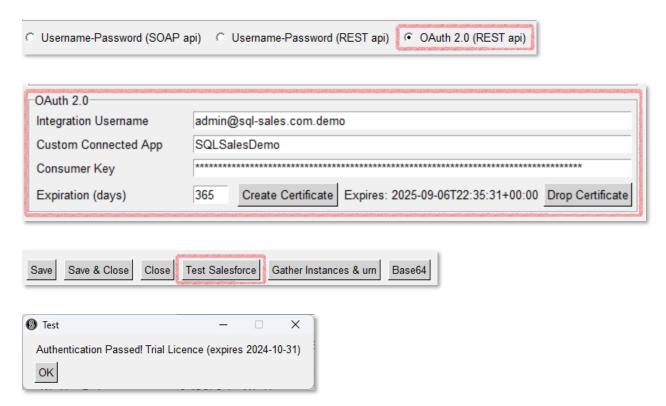
Click Save



Salesforce informs there can be a delay of up to 10 minutes for the certificate to take effect, in reality this is typically instantly usable, click "Continue" at the prompt below:



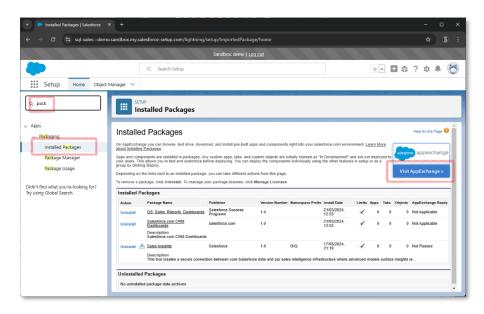
Step 22 - Finally, we can test in SQL-Sales

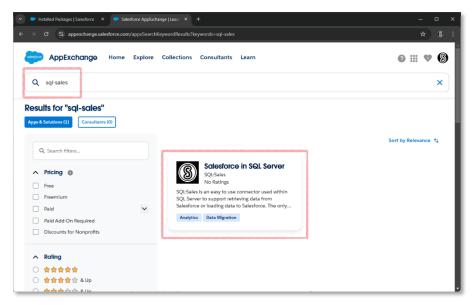




MANAGED PACKAGE INSTALLATION

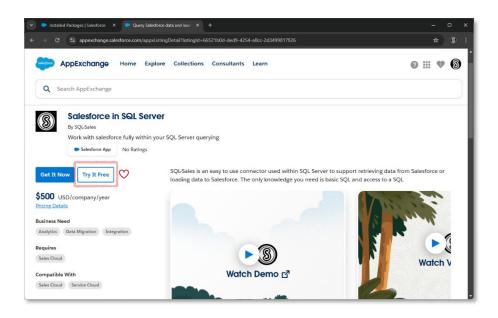
Install the Salesforce approved package from the Production or Sandbox by visiting the AppExchange. Search for Installed Packages and click on the "Visit AppExchange" button, as below:

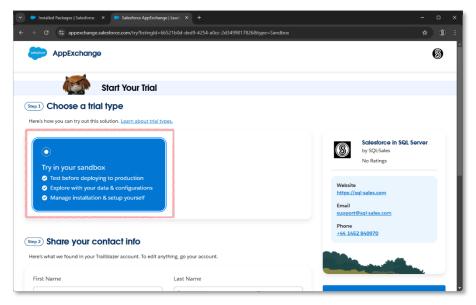




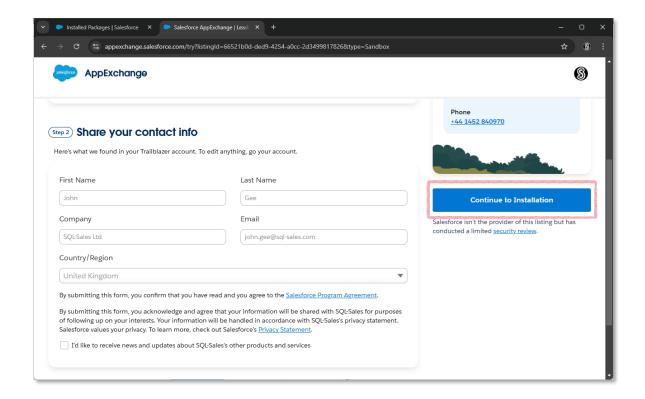


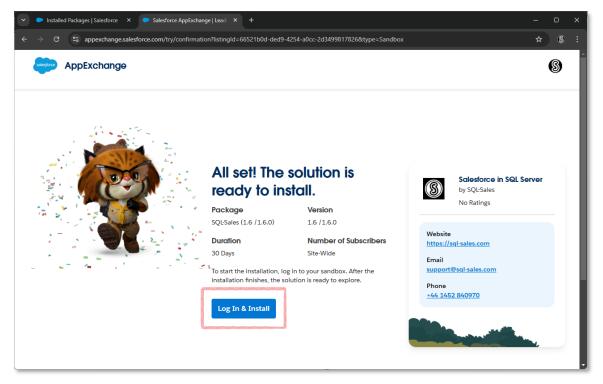
Note, "Try It Free" will only support a sandbox installation. Whereas "Get It Now" will install to your Production Org. Both methods are a free 30 day trial.





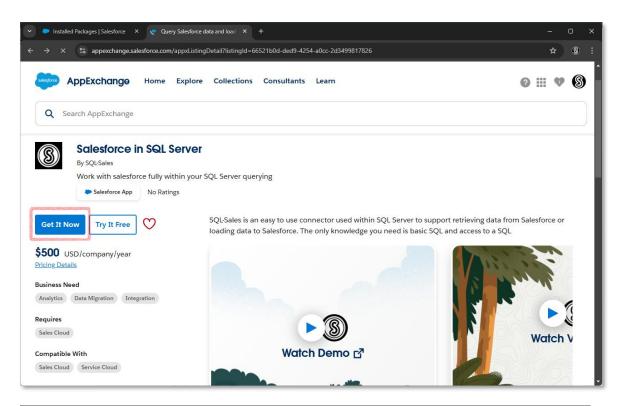


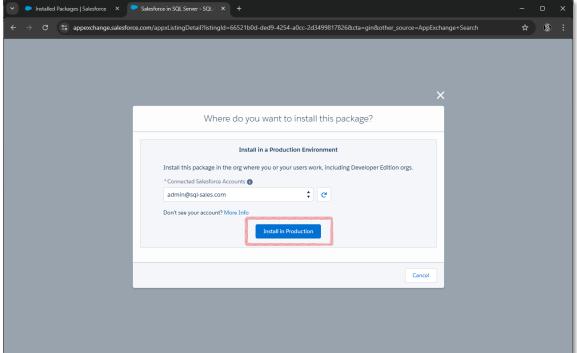




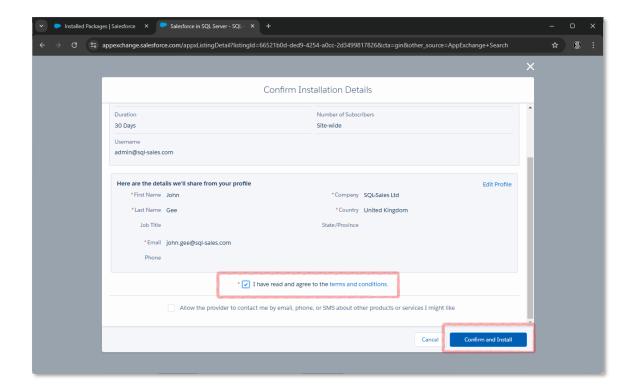


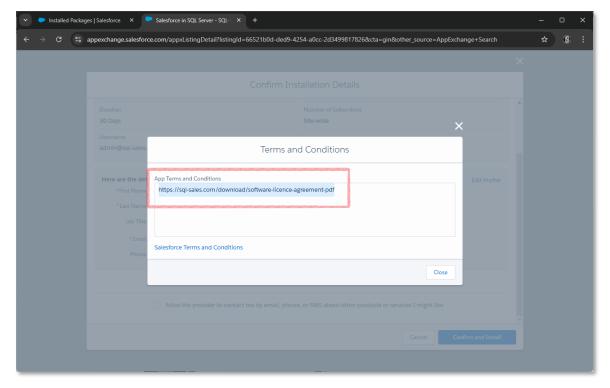
"Get It Now" for the Production install is also a 30 day free trial.



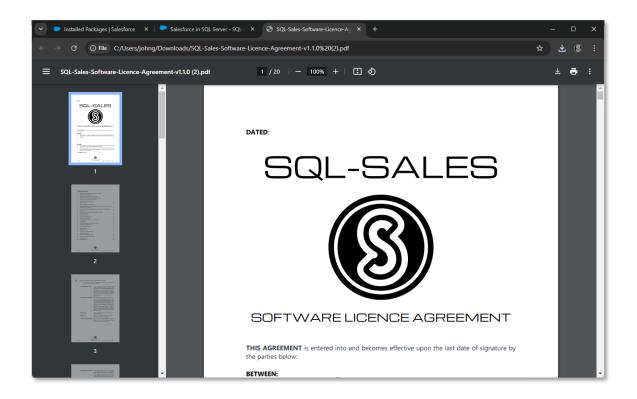


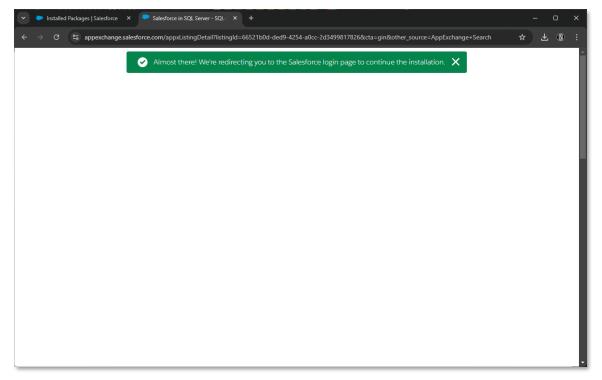






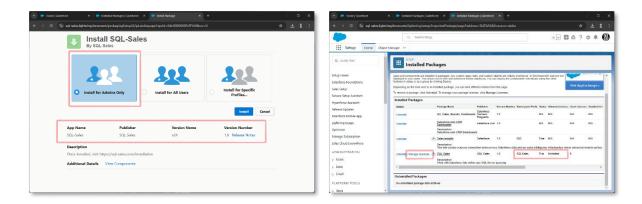








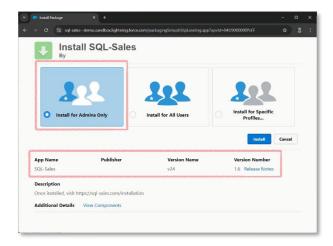
"Get It Now" for the Production install is still a 30 day free trial. As below, the package will be installed with a Status = "Trial". If you click in to "Manage Licenses" you'll see the Expiration Date.



Note, once the package is installed, you can immediately start using SQL-Sales by connecting in the Configuration tool with Username-Password (SOAP or REST api). However if you wish to connect with OAuth 2.0 (REST api) you will need to make the configuration changes in the steps that follow.

Installing the Package

Choose "Install for Admins Only"



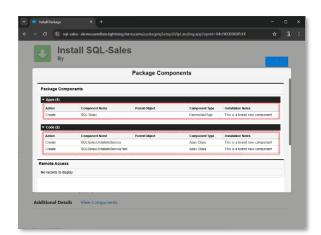
"View components"

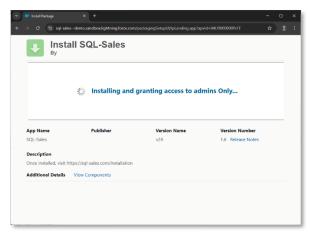
The "SQLSalesUndeleteService" Apex Class (and associated Test Class) provides a custom REST api, supporting undelete functionality. This allows a full range of data operations via the OAuth 2.0



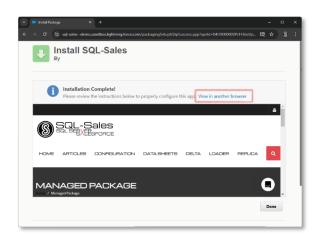
connection (as undelete is not supported by default by the Salesforce REST api, only the SOAP api supports this by default).

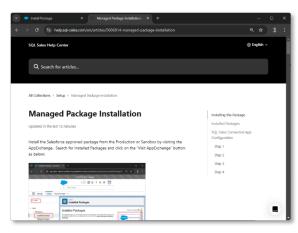
The "SQL Sales" Connected App handles the connection itself (from the installed SQL-Sales Daemon).





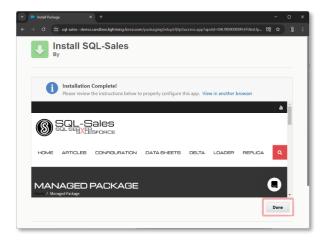
One you get to "Installation Complete!" - if you click on "View on another browser", you'll be directed to the Managed Package help pages (the same information you're reading here) previewed in the frame below.



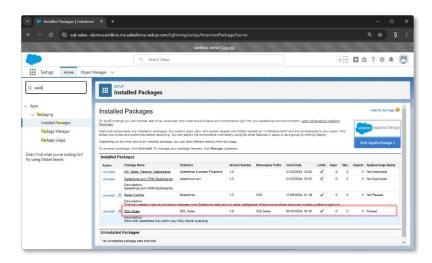


Finally Click "Done"



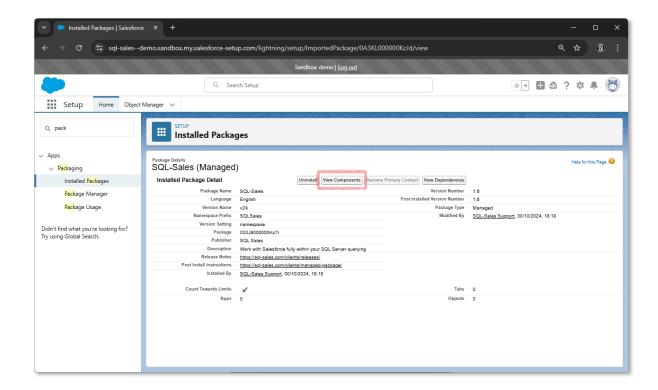


Installed Packages - click onto "SQL-Sales"

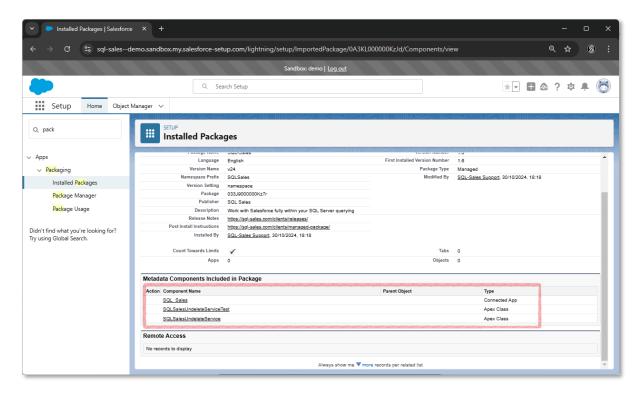


View Components: Click "View Components" to see what you have installed





As previously described - the package consists of a Connected App and an Apex class.





SQL Sales Connected App Configuration

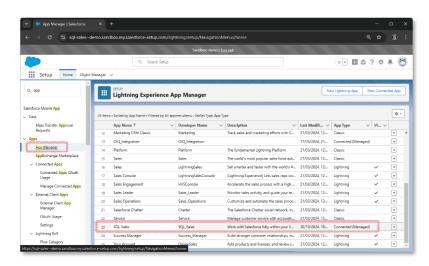
Note, once the package is installed, you can immediately start using SQL-Sales by connecting in the Configuration tool with Username-Password (SOAP or REST api).

However if you wish to connect with OAuth 2.0 (REST api) you will need to make some post installation configuration changes.

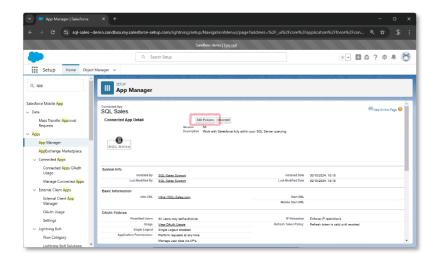
From Setup, type "app" and navigate to Apps >> App Manager.

You will have an entry for "SQL Sales" Connected (Managed).

Click "Manage"



Click "Edit Policies"





OAuth Policies

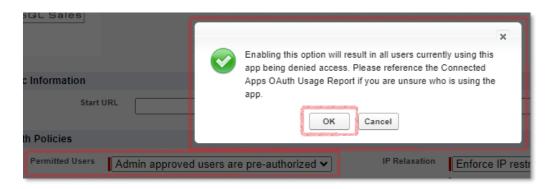
Step 1

By default your installed connected app will have Permitted Users set to: "All users may self-authorize"



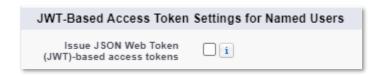
Change Permitted Users to: "Admin approved users are pre-authorized"

Click OK on the confirmation prompt below:



Step 2

By default "Issue JSON Web token (JWT)-based access tokens is not enabled



Tick the checkbox and leave the default token timeout at 30 Minutes (SQL-Sales at run time will validate this setting is 30 minutes).

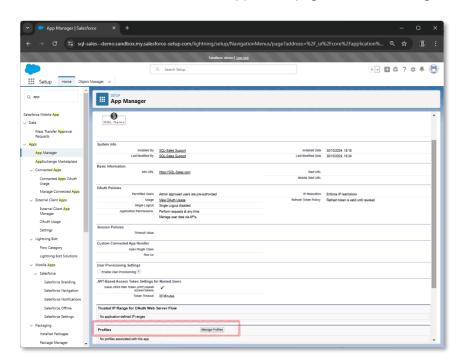


Click Save

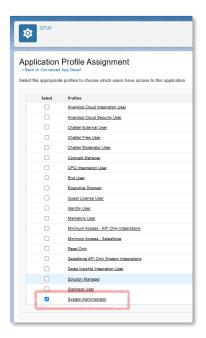


Step 3

Back on the SQL Sales Connected App Detail page, click on "Manage Profiles"

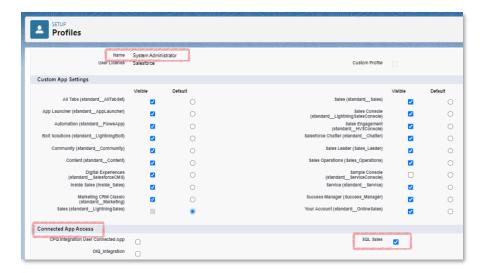


Click "System Administrator"

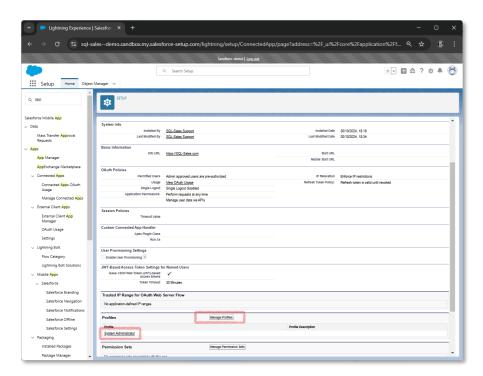




For completeness and general awareness, you can tick the "SQL Sales" checkbox in the Connected App Access section of the System Administrator Profile page.



Either method will result in the below, on the SQL Sales Connected App detail page:



Step 4

Finally, you **must** now follow the instructions <u>here</u> to setup your connection for the given Salesforce instance you wish to connect to (in our example here, the "demo" sandbox)



DATABASE ENABLING

ss_EnableDatabase.sql

Provided alongside the SQLSalesInstaller.exe, the "enabling" script ss_EnableDatabase.sql will fully deploy the required SQL Server components (stored procedures and functions).

ss_EnableDatabase.sql is installed to the exe install location - typically to the default C:\Program Files\SQLSales, hence: C:\Program Files\SQLSales\ss_EnableDatabase.sql

Open and compile to your chosen database, to "enable" that database for use with SQL Sales.

Note, SQL Sales requires that xp_cmdshell is enabled on your SQL Server. If it is not, the enabling script will identify that and provide a suggested script to run, to alter your system configuration settings.

The following are deployed to your target (schema) and database by running the enabling script, in the cases of some tables such as ss_Log, these will be auto-deployed on first running certain stored procedures:

Object	Type	Purpose
ss_Admin	Stored Procedure	Primarily to control the Daemon from your SSMS client
ss_Delta	Stored Procedure	Delta Replication of Salesforce data
ss_DeltaAll	Stored Procedure	Call ss_Delta in bulk for multiple Objects
ss_Handler	Stored Procedure	Generic process used by most stored procedure calls to
		interact with the Handler application
ss_Loader	Stored Procedure	Allows bulk loads to Salesforce via the SOAP and Bulk
		APIs (Version 1 & 2)
ss_LoaderChecks	Stored Procedure	Supports ss_Loader
ss_Logger	Stored Procedure	Controls the logging to ss_Log_Working
ss_MetaField	Stored Procedure	Returns Field metadata
ss_MetaObject	Stored Procedure	Returns Object metadata
ss_MetaPick	Stored Procedure	Returns Picklist metadata
Ss_ObjectLog	Stored Procedure	Controls the logging to ss_Log
ss_PullChecks	Stored Procedure	Supports ss_Replica & ss_Delta
ss_Replica	Stored Procedure	Full Replication of Salesforce data
ss_ReplicaAll	Stored Procedure	Call ss_Replica in bulk for multiple Objects
ss_UserInfo	Stored Procedure	Miscellaneous user information for a given Environment
ss_AutoReplica	Table	Controls if a given Object is automatically fully
		replicated when calling ss_DeltaAll
ss_BulkAPILog	Table	Log table used by ss_Loader and the Bulk API



Object	Type	Purpose
ss_Log	Table	Log table for all SQL Sales Delta and Full replications
		for a given Salesforce object
ss_Log_Working	Table	Finer logging detail to ss_Log
ss_ObjectExclusion	Table	Control which objects are excluded from ss_ReplicaAll
		and ss_DeltaAll
ss_ObjectInclusion	Table	Control which objects are included from ss_ReplicaAll and ss_DeltaAll
ss_SysField	Table	Output from ss_MetaField
ss_SysObject	Table	Output from ss_MetaObject
ss_SysPicklist	Table	Output from ss_MetaPicklist
ss_System	Table	Contains the deployed SQL Sales Version
ss_18	Function	Helper function to generate the full 18 character case
		insensitive Salesforce Id from a 15 character case
		sensitive Id.
ss_LoaderDefinition	Function	Supports ss_Loader
ss_SchemaDefinition	Function	Supports ss_Replica & ss_Delta
ss_System	Table	Contains the deployed SQL Sales Version and general
		future use
ss_Log	Table	Log table for all SQL-Sales Delta and Full replications
		for a given Salesforce object (will only be auto-
		generated on the first ss_Replica run)
ss_Log_Working	Table	Log table for all stored procedures. Self-maintained
		(any entries > 7 days old are auto-purged)
ss_BulkAPILog	Table	Log table used by ss_Loader and the Bulk API (will only
		be auto-generated on the first ss_Loader run involving
		the Bulk API)
ss_ObjectExclusion	Table	Referenced by ss_ReplicaAll and ss_DeltaAll, add any
		objects into here to have them excluded
ss_ObjectInclusion	Table	Referenced by ss_ReplicaAll and ss_DeltaAll, add any
		objects into here to form an inclusion-only set of
		objects (any object not in here will be excluded from
		scope)



Full Schema isolation support

SQL Sales can run in separate schema on the same databases, which can be helpful for certain use cases or where for example you can only operate in one database and need to have different sandboxes replicated to different schemas, even if necessary having Production replication in their own "prod" schema (although generally speaking as best practise we would advise to physically separate a Production replication to its own dedicated database and ideally to its own SQL Server), that said we recognise some customers have to operate within very restricted SQL environments, which is why full schema isolation can be a real benefit.

Setup

When enabling a given database, simply change the highlighted code block, specifying your required schema (unless the default dbo schema is required in which case do nothing). Now execute the script.

Working with schemas

As with standard SQL Server, you do not need to specify the dbo schema when calling stored procedures or selecting from tables, if that is the schema you specified on your given installation (which is the usual default), hence using ss_Replica as an example:

```
exec ss_Replica 'DEMO', 'Account' select * from Account
```

you can, if you prefer also run as

```
exec dbo.ss_Replica 'DEMO', 'Account'
select * from dbo.Account
```



Let's say you have enabled with schema "uat" (for a User Acceptance Testing sandbox) and a second schema called "dev"(for a Development sandbox), you can run the below:

```
exec dev.ss_Replica 'UAT_SBOX', 'Account' exec dev.ss_Replica 'DEV_SBOX', 'Account'
```

and thereby create physically separate replicas in tables:

uat.Account

dev.Account

```
select * from uat .Account select * from dev .Account
```



FULL REPLICATION

ss_Replica

ss_Replica is a Stored Procedure you execute within your enabled database.

Prerequisites

- A working Environment and the SQL Sales Daemon is running (see Environment Setup)
- SQL Server
- Compiled stored procedure ss_Replica (see Database Enabling)

ss_Log replication log

Replication is logged in table "ss_Log" which is automatically created and maintained for all ss_Replica runs and the same for ss_Delta runs (see next section).

Note, the table is created within the schema to which you are running ss_Replica, hence if you ran with uat.ss_Replica, the resultant entry for the given object will be to table uat.ss_Log.

Field	Purpose
ReplicaName	The Salesforce object name or a Custom table name if one has been
	specified, created as a replica table in the given enabled Database
ObjectName	Source Salesforce Object of this replication log (will be the same as
	ReplicaName if no customisation has occurred with the "Table:"
	switch
CustomReplica	Indicates if the Replica is Custom (i.e. not a basic replication of a
	Salesforce Object Name but ReplicaName is a custom table name
TableCreatedDate	Serves no functional purpose, is for information purposes only
MaxSystemDate	This is how the ss_Delta process determines how to delta replicate
LogDate	Last log datetime
TopRow	Captures any Top commands, for example 'Account:Top100'
Subset	Captures any Column Subset commands, for example
	'Subset(Name,BillingCountry)'
Status	Possible values:
	FAILURE (indicates a failure has occurred, see Detail field)
	FULL (indicates a Full replication occurred)
	DELTA (indicates a partial replication occurred, via ss_Delta)
WhereInput	Captures any Where clause commands injected into the replication
Detail	Success or Failure detail



ss_Log_Working detailed replication log

For more granular detail of every replication run, each step is logged in "ss_Log_Working" which can be helpful in monitoring longer running processes of millions of rows, as the BULK connection method will deliver the data payload in chunks, which are logged and so can be monitored to check progress.

Field	Purpose
Environment	The specified Salesforce Environment, defined in the SQL Sales
	Configuration tool
Task	"ss_Replica"
ObjectName	Source Salesforce Object of this replication log (will be the same as
	ReplicaName if no customisation has occurred with the "Table:"
	switch
PreProcessPoint	The process which is about to be started
Detail1	The Salesforce object name or a Custom table name if one has been
	specified, created as a replica table in the given enabled Database
Detail2	The contents of parameter @Special1
Detail3	The contents of parameter @Special2
Detail4	Logs the current Chunk, if a Salesforce Id, this is the latest Id the
	process has got to

Parameters

Parameter	Purpose
@Env	SQL Sales Environment Name
@ObjectName	Salesforce Object Name (for example Account)
	Can be accompanied with : Top XXX where XXX is a number exec ss_Replica 'DEMO', 'Account:Top10'
	Can have an "_All" suffix to return soft deleted and/or archived data exec ss_Replica 'DEMO', 'Account_All'
@Special1	Optional, in simple usage, null
	Subset(field1,field2,field3) – where field1 etc are Salesforce api fieldnames for the given object. For example in the case of the object being Account, this could be: Subset(Name,Phone,BillingCity)
	Table: < custom table name > - for example 'Table:OppTest' No special delimiter is required between Subset(x,y,z) and Table:xxx, for example leave nothing or a space:



Parameter	Purpose
	'Subset(Name,Phone,BillingCity) Table:AccountTest'
	LinkedEntityId Only relevant if you are replicating Object 'ContentDocumentLink' see the relevant detail in this section, for example Exec ss_Replica 'demo', 'ContentDocumentLink','LinkedEntityId','a,b,c,d' (where 'a,b,c,d' is a comma delimited list of up to 200 Entity Ids for example Account Ids).
	ContentDocumentId Only relevant if you are replicating Object 'ContentDocumentLink' see the relevant detail in this section, for example Exec ss_Replica 'demo', 'ContentDocumentLink','ContentDocumentId','a,b,c,d' (where 'a,b,c,d' is a comma delimited list of up to 200 ContentDocument lds)
@Special2	Optional, in simple usage, null Where <soql> - for example 'Where StageName = "Closed Won" If @Special1 = LinkedEntityId Provide a comma delimited string of up to 200 Entity Id (for example</soql>
	200 Account Ids) If @Special1 = ContentDocumentId Provide a comma delimited string of up to 200 ContentDocumentIds



Simple Example

```
exec ss_Replica 'DEMO', 'Account'
```

Specifying Batchsize

By default ss_Replica will use a batchsize of 2000 (the maximum possible via the Salesforce SOAP api). Should you wish to use a smaller batchsize, specify this by passing in the custom batchsize when passing in the Objectname as below:

```
exec ss_Replica 'DEMO', 'Account(25)'
```

Retrieving soft deleted & archived data (Query All)

By default ss_Replica will automatically exclude IsDeleted = 1/True records as well as isArchived = 1/True. To include these records, append "_All" to your specified Objectname as below, note ss_Delta does not support the "_All" switch as it is not possible to reliably validate if a local IsDeleted = 1/True has been auto-purged from the Salesforce recyclebin.

```
exec ss_Replica 'DEMO', 'Account_All'
```

Quick Top check

This doesn't replicate back to the given object table name as it by default outputs as a resultset to the management studio results pane, to facilitate quick checks of data and metadata. However the same data is also present in a <ObjectName> + _Check table, for example Account_Check. Note (see following documentation) – combining Top with a custom replica table will result in the Top number of output rows being written to the specified SQL replica table as opposed to it being an instruction for the output to the screen only. Output to screen:

```
exec ss_Replica 'DEMO', 'Account:Top5'
```

Output to the specified custom replica table:

```
exec ss_Replica 'DEMO', 'Account:Top5','Table:AccountTopTest'
```



Subset Example

```
exec ss_Replica 'DEMO', 'Account','Subset(Name,BillingCountry)'
```

Valid fields (i.e. that exist on the specified object and for which you have permission to query, will only be returned, although note some basic fields to support the replication logic to function correctly will be imposed (for example Id, isDeleted; SystemModStamp).

Note, for larger sets of subset fields, you may prefer to input in a list form, example shown below, which is an acceptable input method to the @Special1 input parameter:

```
exec ss_Replica 'DEMO', 'Opportunity'
, 'Subset (
AccountId
,Amount
,CampaignId
,CloseDate
,Name
,NextStep
,OrderNumber c
,OwnerId
,Pricebook2Id
, Probability
,StageName
,SystemModstamp
,TotalOpportunityQuantity
,TrackingNumber c
,Type)'
```

Or

```
exec ss Replica 'DEMO', 'Opportunity'
, 'Subset (
AccountId,
CampaignId,
CloseDate,
Name,
NextStep,
OrderNumber c,
OwnerId,
Pricebook2Id,
Probability,
StageName,
SystemModstamp,
TotalOpportunityQuantity,
TrackingNumber__c,
Type) '
```



Combined Subset, Batchsize and Top check example

```
exec ss_Replica 'DEMO', 'Account(25):Top100', 'Subset(Name, BillingCountry)'
```

Custom Replica Example

```
exec ss_Replica 'DEMO', 'Opportunity','Table:OppTest'
```

In this example, Salesforce Opportunity data will be replicated to the "OppTest" SQL table. This can be maintained with ss_Delta if required, entirely independently of any potential "Opportunity" replica

```
exec ss_Delta 'DEMO', 'Opportunity', null, 'Table:OppTest'
```

existing in the same deployed schema in your given Database.

For example running

```
exec ss_Replica 'DEMO', 'Opportunity','Table:OppTest'
exec ss_Replica 'DEMO', 'Opportunity'
```

will define two separate replica tables of Salesforce Opportunity data, one called Opportunity, the other called OppTest, which can both be maintained via ss_Delta, provided the "Table:" switch is applied consistently:

```
exec ss_Delta 'DEMO', 'Opportunity', null, 'Table:OppTest'
exec ss_Delta 'DEMO', 'Opportunity'
```

Combining Top with Custom Replica

If Top is combined with a custom replica instruction, the limit of rows is applied to the custom created replica object and therefore there is no _check table output to the SSMS results pane.



Where Clause Example

```
exec ss_Replica 'DEMO', 'Opportunity','Table:OppTest','Where StageName = ''Closed Won'''
```

In this example, a where clause has been added, which will be applied to the replica and can be applied to ss_Delta. It is entirely optional to apply this to a custom table or against the full SF object name

```
exec ss_Delta 'DEMO', 'Opportunity', null, 'Table:OppTest','Where StageName = ''Closed Won'''
```

Note, any custom Replica created with a Where clause must continue to have that same identical Where clause applied any subsequent ss_Delta calls, otherwise the Delta logic will be compromised as there will be no consistency between the scope of the original ss_Replica and the delta data retrievals via ss_Delta.

In this example, a where clause has been added to the base Salesforce object replica (i.e. no custom table usage), the clause Type = New Customer has been passed in

```
exec ss_Replica 'DEMO', 'Opportunity', null, 'Where Type = ''New Customer'''
exec ss_Delta 'DEMO', 'Opportunity', null, null, 'Where Type = ''New Customer'''
```



Combining Top with Custom Replica and where clause

```
exec ss_Replica 'DEMO', 'Opportunity:Top20','Table:OppTest','Where StageName = ''Closed Won'''
```

Combining Top with Field Subset, Custom Replica and where clause

```
exec ss_Replica 'DEMO', 'Opportunity:Top20','Subset(Name,Type,StageName) Table:OppTest','Where StageName = ''Closed Won'''
```

ContentDocumentLink

The Salesforce Content Model object acts as a junction between a Document and the object (for example Opportunity) that has the Document linked to it. It allows multiple different objects to be linked to the same Document.

Field	Purpose
LinkedEntityId	Object Id (for example Account.Id; Opportunity.Id) etc
ContentDocumentId	Document Id

The Salesforce api limits the retrieving of ContentDocumentLink records to either a maximum of 200 LinkedEntityId or 200 ContentDocumentId. For this reason replicating ContentDocumentLink can be challenging, however SQL-Sales is able to fully return all available records en masse using the conventional ss_Replica command:

```
exec ss_Replica 'DEMO', 'ContentDocumentLink'
```

if specific subsets of either LinkedEntityId or ContentDocumentId are required (in batches of 200),

ss_Replica allows you to pass in a comma separated string of up to 200 Salesforce 18 character Ids into optional parameter @Special2. @Special1 is how you indicate if you are passing in LinkedEntityId Ids or ContentDocumentId Ids. Note this is supported purely as a helper shortcut to retrieve via the Salesforce api limits on querying ContentDocumentLink.

Example of usage (LinkedEntityId)

@Special1 in this example is 'LinkedEntityId'

@Special2 in this example is the variable [@Ids] which has the comma separated Ids for example up to 200 Opportunity Ids



```
exec ss_Replica 'DEMO', 'ContentDocumentLink','LinkedEntityId',@Ids
```

As a helper, below are three suggested methods by which you can create a comma separated string for which can be passed into the variable @lds

Note, in the below examples of 200 Account Ids, Account has been prior replicated

Option1 (COALESCE)

```
DECLARE @Ids NVARCHAR(4000)

SELECT @Ids = COALESCE(@Ids + ',', '') + CAST(Id AS VARCHAR)

FROM (SELECT TOP 200 Id FROM Account) AS Top200

exec ss_Replica 'DEMO', 'ContentDocumentLink','LinkedEntityId',@Ids
```

Option2 (STUFF | XML PATH)

```
DECLARE @Ids NVARCHAR(4000)

SELECT @Ids = ( STUFF((SELECT TOP 200 ',' + CAST(Id AS VARCHAR))

FROM Account ORDER BY Id FOR XML PATH('')), 1, 1, ''))

exec ss_Replica 'DEMO', 'ContentDocumentLink','LinkedEntityId',@Ids
```

Option3 (STRING_AGG)

```
DECLARE @Ids NVARCHAR(4000)

SELECT @Ids = ( SELECT STRING_AGG(CAST(Id AS VARCHAR), ',') WITHIN GROUP (ORDER BY Id) AS CommaSeparatedIds

FROM (SELECT TOP 200 Id FROM Account ORDER BY Id) AS Top200)

exec ss_Replica 'DEMO', 'ContentDocumentLink','LinkedEntityId',@Ids
```



Example of usage (ContentDocumentId)

@Special1 in this example is 'ContentDocumentId'

@Special2 in this example is the variable [@Ids] which has the comma separated Ids for example up to 200 Opportunity Ids

```
exec ss_Replica 'DEMO', 'ContentDocumentLink','ContentDocumentId',@Ids
```

As a helper, below are three suggested methods by which you can create a comma separated string for which can be passed into the variable @lds

Note, in the below examples of 200 Document Ids, ContentVersion has been prior replicated

Option1 (COALESCE)

```
DECLARE @Ids NVARCHAR(4000)

SELECT @Ids = COALESCE(@Ids + ',', '') + CAST(ContentDocumentId AS NCHAR(18))

FROM (SELECT DISTINCT TOP 200 ContentDocumentId FROM ContentVersion) AS Top200

exec ss_Replica 'DEMO', 'ContentDocumentLink','ContentDocumentId',@Ids
```

Option2 (STUFF | XML PATH)

```
DECLARE @Ids NVARCHAR(4000)

SELECT @Ids = ( STUFF((SELECT TOP 200 ',' + CAST(ContentDocumentId AS NCHAR(18))

FROM ContentVersion ORDER BY ContentDocumentId FOR XML PATH('')), 1, 1, ''))

exec ss_Replica 'DEMO', 'ContentDocumentLink','ContentDocumentId',@Ids
```

Option3 (STRING_AGG)

```
DECLARE @ids NVARCHAR(4000)

SELECT @ids = ( SELECT STRING_AGG(CAST(ContentDocumentId AS NCHAR(18)), ',') WITHIN GROUP

(ORDER BY ContentDocumentId) AS CommaSeparatedIds

FROM (SELECT TOP 200 ContentDocumentId FROM ContentVersion ORDER BY ContentDocumentId) AS Top200)

exec ss_Replica 'DEMO', 'ContentDocumentLink','ContentDocumentId',@ids
```



ss_ReplicaAll

ss_ReplicaAll allows you to run ss_Replica in bulk.

Simple Example

```
exec ss_ReplicaAll 'DEMO'
```

With @ObjectNameFrom

```
exec ss_ReplicaAll 'DEMO', 'Opportunity'
```

This will commence the bulk ss_Replica replication from the Object immediately following Opportunity, which could be OpportunityCompetitor if there is no other custom or standard object with a name closer to Opportunity, sorting alphabetically. This is useful if a prior run of ss_ReplicaAll has failed for whatever reason and you wish to re-commence from the point of failure.

Parameters

Parameter	Purpose
@Env	SQL Sales Environment Name
@ObjectNameFrom	This will commence the bulk ss_Replica replication from the Object immediately following the one passed in via @ObjectNameFrom. This is useful if a prior run of ss_ReplicaAll has failed for whatever reason and you wish to re-commence from the point of failure.



ss_ObjectInclusion inclusion table

Field	Purpose
ObjectName	Definition of Objects you wish to include in each ss_ReplicaAll run.
	Only Objects contained in this table will be considered in scope.
	Accompanying table ss_ObjectExclusion will additionally be
	referenced, i.e. Objects within will be ignored.

ss_ObjectInclusion exclusion table

Field	Purpose
ObjectName	Add any Objects in this table to have them excluded from each ss_ReplicaAll run. On deployment (ss_EnableDatabase) a number of known problem Objects are included in this table along with their API Response Error Msg and Codes, for general reference.
	It is a matter of choice whether you specify an Inclusion set (via ss_ObjectInclusion) or exclude via this table. Generally, only a relatively small number of Salesforce objects are required to maintain a working replication database and hence ss_ObjectInclusion is more appropriate, or even a hard coded list of ss_Delta commands for each required Object, for example:
	ss_Replica 'DEMO', 'Account' ss_replica 'DEMO', 'AccountHistory' ss_replica 'DEMO', 'Opportunity'
	Which is run via a SQL Agent Job or similar.
	Running with no entries in this table but some entries in ss_ObjectExclusion would be more appropriate, if you wanted to automatically take an entire backup of your Salesforce Org, for example.
ErrorMsg	Salesforce API Response Error Msg
ErrorCode	Salesforce API Response Error code



DELTA REPLICATION

ss_Delta

ss_Delta is a Stored Procedure you execute within your enabled database.

Prerequisites

- A working Environment and the SQL Sales Daemon is running (see Environment Setup)
- SQL Server
- Compiled stored procedure ss_Delta (see Database Enabling)

ss_Log replication log

Replication is logged in table "ss_Log" which is automatically initially created by a prior ss_Replica runs and maintained for all subsequent ss_Delta runs.

Note, the table is created within the schema to which you are running ss_Delta, hence if you ran with uat.ss_Delta, the resultant entry for the given object will be to table uat.ss_Log.

Field	Purpose
ReplicaName	The Salesforce object name or a Custom table name if one has been
	specified, created as a replica table in the given enabled Database
ObjectName	Source Salesforce Object of this replication log (will be the same as
	ReplicaName if no customisation has occurred with the "Table:"
	switch
CustomReplica	Indicates if the Replica is Custom (i.e. not a basic replication of a
	Salesforce Object Name but ReplicaName is a custom table name
TableCreatedDate	Serves no functional purpose, is for information purposes only
MaxSystemDate	This is how the ss_Delta process determines how to delta replicate
LogDate	Last log datetime
TopRow	Captures any Top commands, for example 'Account:Top100'
Subset	Captures any Column Subset commands, for example
	'Subset(Name,BillingCountry)'
Status	Possible values:
	FAILURE (indicates a failure has occurred, see Detail field)
	FULL (indicates a Full replication occurred, via ss_Replica)
	DELTA (indicates a partial replication occurred)
WhereInput	Captures any Where clause commands injected into the replication
Detail	Success or Failure detail



ss_Log_Working detailed replication log

For more granular detail of every replication run, each step is logged in "ss_Log_Working" which can be helpful in monitoring longer running processes of millions of rows although for ss_Delta runs that is a less common scenario, unless significant changes have occured on the given Salesforce Object – if so it may be more efficient in that situation to run ss_Replica. The BULK connection method will deliver the data payload in chunks, which are logged and so can be monitored to check progress.

Field	Purpose
Environment	The specified Salesforce Environment, defined in the SQL Sales
	Configuration tool
Task	"ss_Delta"
ObjectName	Source Salesforce Object of this replication log (will be the same as ReplicaName if no customisation has occurred with the "Table:" switch
PreProcessPoint	The process which is about to be started
Detail1	The contents of parameter @Special1
Detail2	The contents of parameter @Special2
Detail3	The contents of parameter @AutoReplica
Detail4	Logs the current Chunk, if a Salesforce Id, this is the latest Id the process has got to

Note:

- 1. The table is created within the schema to which you are running ss_Delta, hence if you ran with uat.ss_Delta, the resultant entry for the given object will be to table uat.ss_Log / uat.ss_Log_Working.
- 2. ss_Delta will not run if no prior entry exists in the ss_Log table (unless 'Yes' was passed to parameter @AutoReplica).
- 3. If an entry does exist in the ss_Log table but the last run was greater than 7 days ago, ss_Delta will not run, however if input parameter @AutoReplica = Yes then in this event, the ss_Delta run will failover to running ss_Replica, passing in the same input parameters as provided in the ss_Delta execution.



Parameters

Parameter	Purpose
@Env	SQL Sales Environment Name
@ObjectName	Salesforce Object Name (for example Account)
	Can be accompanied with : Top XXX where XXX is a number
	exec ss_Delta 'DEMO', 'Account:Top10'
	For example Account:Top10
@AutoReplica	Full = if the given Salesforce object's meta data definition is identified
	to be different to the local definition (in the prior replicated SQL table), if
	"Full" is set in this parameter then ss_Replica will automatically run to
	fully replicate. If no value is passed, (by default the setting is "No"), this
	instructs ss_Delta to ignore any potentially new fields or different field definitions for existing fields.
	definitions for existing fields.
	Any Failure scenarios will also failover to a full replication via ss_Replica
	if this parameter is set to "Full", for example:
	Objects that cannot technically be delta replicated
	If the given Object has not yet been fully replicated via ss_Replica
	If the entry in ss_Log is not present (yet the SQL table does exist)
	If the last replication was > 7 days ago
@Special1	Optional, in simple usage, null
	Options
	Subset/field1 field2 field2) where field1 etc are Calesforce and
	Subset(field1,field2,field3) – where field1 etc are Salesforce api fieldnames for the given object. For example in the case of the object
	being Account, this could be:
	Subset(Name,Phone,BillingCity)
	Subset(Name), none, suming enty)
	Table: <custom name="" table=""> - for example 'Table:OppTest'</custom>
	No special delimiter is required between Subset(x,y,z) and Table:xxx, for
	example leave nothing or a space:
	'Subset(Name,Phone,BillingCity) Table:AccountTest'
@Special2	Optional, in simple usage, null
	Where <soql> - for example 'Where StageName = "Closed Won"</soql>



AutoReplica

Full = if the given Salesforce object's meta data definition is identified to be different to the local definition (in the prior replicated SQL table), if "Full" is set in this parameter then ss_Replica will automatically run to fully replicate. If no value is passed, (by default the setting is "No"), this instructs ss_Delta to ignore any potentially new fields or different field definitions for existing fields.

Any Failure scenarios will also failover to a full replication via ss_Replica if this parameter is set to "Full", for example:

- Objects that cannot technically be delta replicated
- If the given Object has not yet been fully replicated via ss_Replica
- If the entry in ss_Log is not present (yet the SQL table does exist)
- If the last replication was > 7 days ago

Input parameters provided to ss_Delta will be passed through to ss_Replica on an AutoReplica failover

For example taking this fairly involved example of a ss_Replica:

```
exec ss_Replica 'DEMO', 'Account', 'Subset(Name) Table:CustomAcc','Where Name like ''%plc%'''
```

The subsequent ss_Delta of:

```
exec ss_Delta 'DEMO', 'Account', 'Full', 'Subset(Name) Table:CustomAcc','Where Name like ''%plc%'''
```

In the event of any of the conditions for a failover being met, will have @Special1 and @Special2 passed through to the called ss_Replica, i.e. for this example:

@Special1 = 'Subset(Name) Table:CustomAcc'

@Special2 = 'Where Name like ''%plc%'''



Table ss_AutoReplica

On deployment table ss_AutoReplica is populated with Object Names of Objects that must be fully replicated (i.e. where it is not appropriate to Delta Replicate). If you run ss_Delta with @AutoReplica = Full then any Object in this table will automatically be fully replicated, hence you can leverage this table to suit your own requirements if you require a given Object to always fully replicate, provided it is present in table ss_AutoReplica and parameter @AutoReplica = Full.

Field	Purpose
ObjectName	For the given Object, will force a full replication, via ss_Replica, if
	parameter @AutoReplica = Full.

Simple Example

```
exec ss_Delta 'DEMO', 'Account'
```

Specifying Batchsize

By default ss_Delta will use a batchsize of 2000 (the maximum possible via the Salesforce SOAP api). Should you wish to use a smaller batchsize, specify this by passing in the custom batchsize when passing in the Objectname as below:

```
exec ss_Delta 'DEMO', 'Account(25)'
```

Subset Example

```
exec ss_Delta 'DEMO', 'Account', null, 'Subset(Name, BillingCountry)'
```

Valid fields (i.e. that exist on the specified object and for which you have permission to query, will only be returned, although note some basic fields to support the replication logic to function correctly will be imposed (for example Id, isDeleted; SystemModStamp).

Use subset with caution as it will only delta maintain the subset of columns specified, which when run against a fully replication table, can leave fields not in the subset scope, stale. Generally you would use the same subset scope of fields in the initial ss_Replica and all subsequent ss_Delta runs.

Note, for larger sets of subset fields, you may prefer to input in a list form, example shown below, which is an acceptable input method to the @Special1 input parameter:



```
exec ss Delta 'DEMO', 'Opportunity', null
,'Subset(
AccountId
, Amount
, CampaignId
,CloseDate
,Name
,NextStep
,OrderNumber c
,OwnerId
,Pricebook2Id
, Probability
,StageName
,SystemModstamp
,TotalOpportunityQuantity
,TrackingNumber c
,Type)'
```

Or

```
exec ss Delta 'DEMO', 'Opportunity', null
, 'Subset (
AccountId,
Amount,
CampaignId,
CloseDate,
Name,
NextStep,
OrderNumber c,
OwnerId,
Pricebook2Id,
Probability,
StageName,
SystemModstamp,
TotalOpportunityQuantity,
TrackingNumber c,
Type) '
```

Schema | Metadata change

Any changes to Salesforce since the last ss_Replica full rebuild (i.e. the local replica table), will be notified in the output report when running ss_Delta. In the example below the field "TestCheckbox_c" has been identified as being newly available. ss_Delta makes no attempt to merge this into the local, as there will inevitably be rows in the local replica that fall outside the delta scope of the current delta replication. It is therefore recommended to run a full ss_Replica at the next available opportunity. Unless you have run ss_Delta with @AutoReplica = 'Full' in which case ss_Replica will have been automatically run and you wouldn't be encountering this information message

21:43:49: New Column: TestCheckbox_c has subsequently been created/made visible in SF since the last full replication, therefore excluded from delta scope: ss_replica recommended!



Combined Subset, Batchsize and Top check example

```
exec ss_Delta 'DEMO', 'Account(25):Top100', null, 'Subset(Name,BillingCountry)'
```

Custom Replica Example

```
exec ss_Delta 'DEMO', 'Opportunity', null, 'Table:OppTest'
```

In this example, Salesforce Opportunity data will be delta replicated to the prior created via ss_Rplica "OppTest" SQL table. This will exist entirely independently of any potential "Opportunity" replica existing in the same deployed schema in your given Database.

For example running

```
exec ss_Delta 'DEMO', 'Opportunity', null, 'Table:OppTest'
exec ss_Delta 'DEMO', 'Opportunity'
```

will maintain two separate replica tables of Salesforce Opportunity data, one called Opportunity, the other called OppTest. Note, the "Table:" switch must be applied consistently on each subsequent ss_Delta run.

Where Clause Example

```
exec ss_Delta 'DEMO', 'Opportunity', null, 'Table:OppTest','Where StageName = ''Closed Won'''
```

In this example, a where clause has been added, which will be applied to the delta replica. It is entirely optional to apply this to a custom table or against the full SF object name

Note, any custom Replica created with a Where clause must continue to have that same identical Where clause applied any subsequent ss_Delta calls, otherwise the Delta logic will be compromised as there will be no consistency between the scope of the original ss_Replica and the delta data retrievals via ss_Delta.

In this example, a where clause has been added to the base Salesforce object replica (i.e. no custom table usage), the clause Type = New Customer has been passed in

```
exec ss_Replica 'DEMO', 'Opportunity', null, 'Where Type = ''New Customer'''
exec ss_Delta 'DEMO', 'Opportunity', null, null, 'Where Type = ''New Customer'''
```



ss_DeltaAll

ss_DeltaAll allows you to run ss_Delta in bulk.

Simple Example

```
exec ss_DeltaAll 'DEMO'
```

With @ObjectNameFrom

```
exec ss DeltaAll 'DEMO', 'Opportunity'
```

This will commence the bulk ss_Delta replication from the Object immediately following Opportunity, which could be OpportunityCompetitor if there is no other custom or standard object with a name closer to Opportunity, sorting alphabetically. This is useful if a prior run of ss_DeltaAll has failed for whatever reason and you wish to re-commence from the point of failure.

With AutoReplica = Full

```
exec ss_DeltaAll 'DEMO', null, 'Full'
```

@AutoReplica will be passed through to each attempted ss_Delta, which will automatically failover to ss_Replica should any AutoReplica condition be met.

Parameters

Parameter	Purpose
@Env	SQL Sales Environment Name
@ObjectNameFrom	This will commence the bulk ss_Delta replication from the Object
	immediately following the one passed in via @ObjectNameFrom. This is
	useful if a prior run of ss_DeltaAll has failed for whatever reason and you
	wish to re-commence from the point of failure.
@AutoReplica	@AutoReplica will be passed through to each attempted ss_Delta, which
	will automatically failover to ss_Replica should any AutoReplica
	condition be met.



ss_ObjectInclusion inclusion table

Field	Purpose
ObjectName	Definition of Objects you wish to include in each ss_DeltaAll run.
	Only Objects contained in this table will be considered in scope.
	Accompanying table ss_ObjectExclusion will additionally be
	referenced, i.e. Objects within will be ignored.

ss_ObjectInclusion exclusion table

Field	Purpose
ObjectName	Add any Objects in this table to have them excluded from each ss_DeltaAll run. On deployment (ss_EnableDatabase) a number of known problem Objects are included in this table along with their API Response Error Msg and Codes, for general reference.
	It is a matter of choice whether you specify an Inclusion set (via ss_ObjectInclusion) or exclude via this table. Generally, only a relatively small number of Salesforce objects are required to maintain a working replication database and hence ss_ObjectInclusion is more appropriate, or even a hard coded list of ss_Delta commands for each required Object, for example:
	ss_Delta 'DEMO', 'Account' ss_Delta 'DEMO', 'AccountHistory' ss_Delta 'DEMO', 'Opportunity'
	Which is run via a SQL Agent Job or similar.
	Running with no entries in this table but some entries in ss_ObjectExclusion would be more appropriate, if you wanted to automatically take an entire backup of your Salesforce Org, for example.
ErrorMsg	Salesforce API Response Error Msg
ErrorCode	Salesforce API Response Error code



META DATA

ss_MetaObject

Object Metadata

Pull all the objects in your Salesforce instance, or optionally just a single specified one.

Results are loaded to table ss_SysObject

Parameters

Parameter	Purpose
@ObjectName	Salesforce Object Name (for example Account).
	alternatively pass "All" to retrieve all Objects.
@Env	SQL Sales Environment Name, see Setup
@Special1	Future use, not currently used
@Special2	Future use, not currently used

Example of Use - All

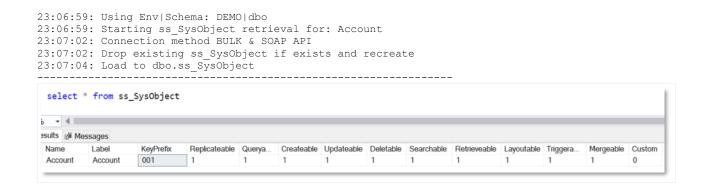
sults Messages													
Name	Label	KeyPrefix	Replicateable	Querya	Createable	Updateable	Deletable	Searchable	Retrieveable	Layoutable	Triggera	Mergeable	Custo
AlApplication	Al Application	0Pp	0	1	0	0	0	0	1	0	0	0	0
AlApplicationConfig	Al Application config	6S9	0	1	0	0	0	0	1	0	0	0	0
AllnsightAction	Al Insight Action	9qd	1	1	0	0	0	0	1	0	0	0	0
AllnsightFeedback	Al Insight Feedback	9bq	1	1	0	0	0	0	1	0	0	0	0
AllnsightReason	Al Insight Reason	0T2	1	1	0	0	0	0	1	0	0	0	0
AlInsightValue	Al Insight Value	9qc	1	1	0	0	0	0	1	0	0	0	0
AlPredictionEvent	Al Prediction Event	0ae	0	0	0	0	0	0	0	0	1	0	0
AIRecordInsight	Al Record Insight	9qb	1	1	0	0	1	0	1	0	1	0	0
AcceptedEventRelation	Accepted Event Relation	NULL	0	1	0	0	0	0	1	0	0	0	0
Account	Account	001	1	1	1	1	1	1	1	1	1	1	0
AccountChangeEvent	Account Change Event	NULL	0	0	0	0	0	0	1	0	1	0	0

Example of Use - Single

```
exec ss_MetaObject 'DEMO', 'Account'
```

SQL-SALES ss SysObject run date: 2023-11-09 -----





ss_SysObject table

- Name (api Name)
- Label (Label)
- KeyPrefix (where available/relevant, Object Id first 3 characters)
- Replicateable (boolean)
- Queryable (boolean)
- Createable (boolean)
- Updateable (boolean)
- Deletable (boolean)
- Searchable (boolean)
- Retrieveable (boolean)
- Layoutable (boolean)
- Triggerable (boolean)
- Mergeable (boolean)
- Custom (boolean)



ss_MetaField

Field Metadata

Pull all the fields in your Salesforce instance, per Object, or optionally just a single specified Object's fields.

Results are loaded to table ss SysField

Parameters

Parameter	Purpose
@ObjectName	Salesforce Object Name (for example Account).
	alternatively pass "All" to retrieve all Objects.
@Env	SQL Sales Environment Name, see Setup
@Special1	Optional, default is "B" for BULK. This allows the Environment
	"Connection Method" setting to be overridden, per ss_MetaField run.
	Pass "O" for ODBC or "B" for BULK.
@Special2	Future use, not currently used

Example of Use - All

Example of Use - Single



select * from ss_SysField

sults g# Messi	ages																			
ObjectName	ObjectLabel	ObjectReplicatea	ObjectQueryable	FieldName	FieldLabel	DataType	Length	ByteLength	Updateable	Createable	Uniq	Nillable	Custom	DependentPickli	DeprecatedAndHidd	Encrypt	External	NameField	Permissiona	ReferenceTo
Account	Account	1	1	AccountNumber	Account Number	string	40	120	1	1	0	1	0	0	0	0	0	0	1	NULL
Account	Account	1	1	AccountSource	Account Source	picklist	255	765	1	1	0	1	0	0	0	0	0	0	1	NULL
Account	Account	1	1	Active_c	Active	picklist	255	765	1	1	0	1	1	0	0	0	0	0	1	NULL
Account	Account	1	1	AnnualRevenue	Annual Revenue	ситепсу	0	0	1	1	0	1	0	0	0	0	0	0	1	NULL
Account	Account	1	1	BillingAddress	Billing Address	address	0	0	0	0	0	1	0	0	0	0	0	0	1	NULL
Account	Account	1	1	BillingCity	Billing City	string	40	120	1	1	0	1	0	0	0	0	0	0	1	NULL
Account	Account	1	1	BillingCountry	Billing Country	string	80	240	1	1	0	1	0	0	0	0	0	0	1	NULL
Account	Account	1	1	BillingGeocodeAccuracy	Billing Geocode Accuracy	picklist	40	120	1	1	0	1	0	0	0	0	0	0	1	NULL
Account	Account	1	1	BillingLatitude	Billing Latitude	double	0	0	1	1	0	1	0	0	0	0	0	0	1	NULL
Account	Account	1	1	BillingLongitude	Billing Longitude	double	0	0	1	1	0	1	0	0	0	0	0	0	1	NULL

ss_SysField table

- ObjectName (Object api Name)
- ObjectLabel (Object Label)
- ObjectReplicateable (boolean)
- ObjectQueryable (boolean)
- FieldName (Field api Name)
- FieldLabel (Field Label)
- DataType (Field data type)
- Length (Field data length)
- ByteLength (Field byte size)
- Updateable (boolean)
- Createable (boolean)
- Unique (boolean)
- Nillable (boolean)
- Custom (boolean)
- DependentPicklist (boolean)
- DeprecatedAndHidden (boolean)
- Encrypted (boolean)
- Externalld (boolean)
- NameField (boolean)
- Permissionable (boolean)
- ReferenceTo (Related Object(s))



0

0

1

1

ss_MetaPick

Picklist Metadata

Pull all Picklist values, per Object, or optionally just a single specified Object's picklists.

Results are loaded to table ss SysPicklist

AccountSource

Active_c

Account

Account

Parameters

Parameter	Purpose
@ObjectName	Salesforce Object Name (for example Account).
	alternatively pass "All" to retrieve all Objects.
@Env	SQL Sales Environment Name, see Setup
@Special1	Future use, not currently used
@Special2	Future use, not currently used

Example of Use - All

```
exec ss_MetaPick 'DEMO', 'All'
SQL-SALES ss SysPicklist run date: 2023-11-09 ------
23:29:32: Using Env|Schema: DEMO|dbo
23:29:32: Starting ss SysPicklist retrieval for: All Objects
23:29:34: Connection method BULK & SOAP API
23:29:34: Drop existing ss SysPicklist if exists and recreate
23:30:57: Load to dbo.ss SysPicklist
  select * from ss_SysPicklist
6 - 4
esults Messages
                    FieldName
                                                                                        Active DefaultValue
  ObjectName
                                             Value
                                                                   Label
  AlRecordInsight
                    Type
                                             Lookup
                                                                   Lookup
                                                                                               0
  AlRecordInsight
                                             MultiValue
                                                                   MultiValue
                    Type
                                                                                        1
                                                                                               0
  AIRecordInsight
                    Type
                                             SimilarRecord
                                                                   SimilarRecord
                                                                                        1
  AlRecordInsight
                                             SingleValue
                                                                   SingleValue
                                                                                               0
                    Type
                                                                                        1
                                                                                               0
                                                                                        1
  Account
                    AccountSource
                                             Other
                                                                   Other
                                                                                               0
                    AccountSource
                                             Partner Referral
                                                                   Partner Referral
                                                                                        1
  Account
  Account
                    AccountSource
                                             Phone Inquiry
                                                                   Phone Inquiry
                                                                                        1
                                                                                               0
  Account
                    AccountSource
                                             Purchased List
                                                                   Purchased List
                                                                                               0
```



Web

No

Web

No

Example of Use - Single

ss_SysPicklist table

- ObjectName (Object api Name)
- FieldName (Field api Name)
- Value (Picklist Value)
- Label (Picklist Label)
- Active (boolean)
- DefaultValue (boolean)



HELPER TOOLS

ss_UserInfo

User Information

Results are loaded to table ss SysUserInfo

Note, if OAuth2.0 has been configured as your Connection Method in the Environment Configuration tool, the User Info returned will be for the defined "Integration Username"

Parameters

Parameter	Purpose	
@Env	SQL Sales Environment Name, see Setup	
@Special1	Future use, not currently used	
@Special2	Future use, not currently used	

Example of Use

ss_SysUserInfo table

- UserId (User.Id of the @Env user)
- Name (User.Name of the @Env user)
- Username (User.Username of the @Env user)
- Email (User.Email of the @Env user)
- ProfileName (User.ProfileId.Profile.Name of the @Env user)
- RoleName (User.RoleId.UserRole.Name of the @Env user)



- SessionId (The Salesforce Session Id of the established session)
- UserGroups (Member Groups of the @Env user)
- PermissionSetGroups (PermissionSetGroups of the @Env user)



Working with Salesforce 15 character Ids

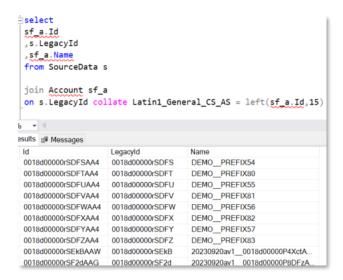
If you have a requirement to bulk query source 15 character lds against SQL Sales replicated 18 character lds, you are recommended to force a case sensitive (CS) collation in the query.

For example:

```
select
sf_a.Id
,s.LegacyId
,sf_a.Name
from SourceData s

join Account sf_a
on s.LegacyId collate Latin1_General_CS_AS = left(sf_a.Id,15)
```

Here, the Sourcedata.Legacyld is a case sensitive 15 character Salesforce Id. Assuming your database collation is case insensitive (which is generally the case), it is unsafe to assume a simple left(Id,15) will reliably return a single match, as for example 0018d00000rRRGeAAO and 0018d00000rRRgeAAO are different Ids, yet left(Id,15) in a default case insensitive collation will regard them as the same string.



If you have a need to spot check the conversion from a 15 character to 18 character, refer to the ss_18 function which follows, although for performance reasons generally speaking the collation technique described here is recommended.



ss_18

15 to 18 Salesforce Id conversion

Simple function to return the case insensitive 18 character Salesforce Id from an inputted 15 character case sensitive Id.

Parameters

Parameter	Purpose
@ui_id	nchar(15) inputted Salesforce 15 character Id

Example of Use

select dbo.ss_18('0018d00000P8DFz')





ss_Admin

Stopping the Daemon

Starting the Daemon

Stopping the Handler

Checking the Environments



LOADING (SS_LOADER)

SQL Sales has a powerful yet simple to use feature supporting the following data operations, designed to make working with Salesforce very straightforward for those familiar and comfortable using SQL Server. ss_loader works with the standard web services SOAP API, including loading Files & Notes. It also supports both Version 1 and Version 2 of the Bulk API. These Salesforce APIs do not support all data operations, the supported set, per API are as below:

SOAP API	BULK API v1 BULK API v2	
Insert	BulkAPIv1Insert	BulkAPIv2Insert
Update	BulkAPIv1Update	BulkAPIv2Update
Delete	BulkAPIv1Delete	BulkAPIv2Delete
Undelete	n/a	n/a
Upsert	BulkAPIv1Upsert	BulkAPIv2Upsert
n/a	BulkAPIv1Harddelete	BulkAPIv2Harddelete

Provide your data in a SQL table and point to Salesforce via a configured Environment, choosing one of the supported operations. Success is logged in the required Error field, or any failures passed back via the Salesforce api are also provided in the Error field.

In the case of Inserts, the newly created Id is helpfully populated into the Id column. Similarly in the case of Upsert-Inserts – i.e. if no match is found via the specified External Id and an Insert occurs, the new Id will also be provided in the Id column.

Note, Insert and Update operations writing back Id and Error values to the Load table are fully supported in the SOAP API. This is similarly supported in Version 1 of the Bulk API via the WAIT method. It is not possible with Version 2 of the Bulk API, although alternative support is available via the _Return table.

All other operations (Update, Delete, Undelete) for the SOAP API and Update, Delete, Harddelete for both versions of the Bulk API fully support writing back to the Error column.

Parameter	Purpose
@Operation	Operation: Insert, Update, Upsert, Delete, Undelete, BulkAPIv1Insert, BulkAPIv1Update, BulkAPIv1Delete, BulkAPIv1Upsert, BulkAPIv1Harddelete, BulkAPIv2Insert, BulkAPIv2Update, BulkAPIv2Delete, BulkAPIv2Upsert, BulkAPIv2Harddelete Define a custom batchsize (for example 25) in this form:



Parameter	Purpose
	Insert(25), Update(25), Upsert(25), Delete(25), Undelete(25)
	See Upsert section for special options concerning the External Id
@Env	SQL Sales Environment Name
	SQL table you have defined and created. There are certain rules to be
	adhered to in the structure (mainly that an Id is present, defined as
	nchar(18) and an Error column, defined as nvarchar(255).
	The name of the table is significant as the left section of the name up to
	the first underscore should exactly match the Salesforce object you are
@TableName	performing the load against.
@ rubicivariic	For example table "Account_TestLoad_Insert" will be recognised by SQL
	Sales as being a payload for the "Account" object.
	Similarly "TestObject_c_TestLoad_Update will be recognised by SQL
	Sales as being a payload for the "TestObject_c" object.
	, , , , , , , , , , , , , , , , , , , ,
	Only alphanumeric and underscore characters are supported in the table
	name.
	Optional, in simple usage, null
	Options
	B = force use of the BULK connection method (if the Environment is
	configured for ODBC
	O = force use of the ODBC connection method (if the Environment is
	configured for BULK
	For Bulk API V1 operations:
	WAIT:SERIAL
@Special1	WAIT:PARALLEL
@Special i	BACK:SERIAL
	BACK:PARALLEL
	JOB:WAIT:SERIAL
	JOB:WAIT:PARALLEL
	JOB:BACK:SERIAL
	JOB:BACK:PARALLEL
	For Bulk API V2 operations:
	WAIT
	ВАСК
	JOB:WAIT
	JOB:BACK



Parameter	Purpose
	Used to receive a (known) Job Id for when @Special1 is one of:
	For when Bulk API V1 operations was specified as one of:
	JOB:WAIT:SERIAL
	JOB:WAIT:PARALLEL
@Special2	JOB:BACK:SERIAL
	JOB:BACK:PARALLEL
	Or for when Bulk API V2 operations was specified as one of: JOB:WAIT JOB:BACK

This is a summary of what you can expect with regards how the Load table is supported in relation to which Method you use, which Bulk API Version and which Operation.

Method	Writes to Load table	Writes to Return table	
WAIT:SERIAL (Version 1)	Yes for all operations	Yes for all operations	
WAIT:PARALLEL (Version 1)	Yes for all operations	Yes for all operations	
BACK:SERIAL (Version 1)	Yes for Update, Delete, Harddelete (once the JOB-BACK run has completed in Salesforce and you've followed up with a WAIT) No for Insert, Upsert	Yes for all operations (once the JOB-BACK run has completed in Salesforce and you've followed up with a WAIT)	
BACK:PARALLEL (Version 1)	Yes for Update, Delete, Harddelete (once the JOB- BACK run has completed in Salesforce and you've followed up with a WAIT) No for Insert, Upsert	Yes for all operations (once the JOB-BACK run has completed in Salesforce and you've followed up with a WAIT)	
JOB:WAIT:SERIAL (Version 1)	Yes for Update, Delete, Harddelete (once the JOB-BACK run has completed in Salesforce and you've followed up with a WAIT) No for Insert, Upsert	Yes for all operations	
JOB:WAIT:PARALLEL (Version 1)	Yes for Update, Delete, Harddelete (once the JOB-BACK run has completed in Salesforce and	Yes for all operations	



Method	Writes to Load table	Writes to Return table
	you've followed up with a WAIT) No for Insert, Upsert	
JOB:BACK:SERIAL (Version 1)	Yes for Update, Delete, Harddelete (once the JOB-BACK run has completed in Salesforce and you've followed up with a WAIT) No for Insert, Upsert	Yes for all operations
JOB:BACK:PARALLEL (Version 1)	Yes for Update, Delete, Harddelete (once the JOB-BACK run has completed in Salesforce and you've followed up with a WAIT) No for Insert, Upsert	Yes for all operations
WAIT (Version 2)	Yes for Update, Delete, Harddelete No for Insert, Upsert	Yes for all operations
BACK (Version 2)	Yes for Update, Delete, Harddelete (once the JOB-BACK run has completed in Salesforce and you've followed up with a WAIT) No for Insert, Upsert	Yes for all operations
JOB:WAIT (Version 2)	Yes for Update, Delete, Harddelete (once the JOB-BACK run has completed in Salesforce and you've followed up with a WAIT) No for Insert, Upsert	Yes for all operations
JOB:BACK (Version 2)	Yes for Update, Delete, Harddelete (once the JOB-BACK run has completed in Salesforce and you've followed up with a WAIT) No for Insert, Upsert	Yes for all operations



This is a summary of what you can expect with regards the write-back to the Error column and the newly created Ids for Insert & Upsert.

Operation	SOAP API	Bulk API V1	Bulk API V2
Insert	Yes	Yes (via WAIT)	No (but does write to
BulkAPIv1Insert			_Return table)
BulkAPIv2Insert			
Update	Yes	Yes	Yes
BulkAPIv1Update			
BulkAPIv2Update			
Delete	Yes	Yes	Yes
BulkAPIv1Delete			
BulkAPIv2Delete			
Undelete	Yes	n/a	n/a
Upsert	Yes	Yes (via WAIT)	No (but does write to
BulkAPIv1Upsert			_Return table)
BulkAPIv2Upsert			
BulkAPIv1Harddelete	n/a	Yes	Yes
BulkAPIv2Harddelete			



SSId

By default, SQL Sales will add a primary key of SSId, defined as an integer identity(1,1). This key is how SQL Sales processes the data at the back end and maintains data integrity as it performs the various loads. You can provide you own SSId field if that works better for your use case, however it must be defined as an integer identity(1,1). If it is not, the following error message will be thrown and the process will terminate:

Metadata checks

It is quite normal to want or need to have additional columns in your load table, that assist in what you're trying to achieve. SQL Sales will perform a validation of each column against the available columns for the given load object, if the column either doesn't exist or can't be operated against due to the User permissions of the Username defined in the Environment configuration, then SQL Sales will simply ignore that column in the given data operation (and report back that it has been ignored).

In the example below, the Column "HelpderData" has been included in the build of the load table:



The Insert will run as normal, but note the exclusion information message on the output report:

Batchsize

Note by default, with the SOAP API, without specifying a batchsize, 200 is used, the maximum for the SOAP api.

Customise this by passing in the operation in the format:

```
<operation>(<batchsize>)
```

for example: Insert(25) - repeating the example:

```
exec ss_Loader 'Update(25)','DEMO','Account_TestLoad_Update'
```

As you'll discover in the later BULK API sections, you can also specify a custom batchsize (from default 10000) with the Version 1 Bulk API, for example:

```
exec ss_Loader 'BulkAPIv1Update(5000)','DEMO','Account_TestLoad_Update','WAIT:SERIAL'
```

The Version 2 Bulk API does not support batchsize (in practical terms this means Salesforce will generally apply a batchsize of 10000).



Insert

Create a load table Example

This example creates a load table called "Account_TestLoad_Insert". The Id and Error columns are mandatory, as this is an Insert there is nothing to add into Id, but it needs to be provided, as the resultant created record Id will be passed back on creation. All load operations require the Error column, whether success or failure, to guide and inform you.

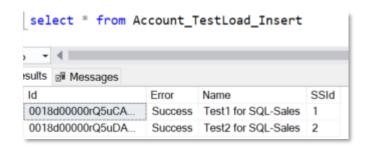
```
drop table if exists Account_TestLoad_Insert
    create table Account_TestLoad_Insert
    (Id nchar(18)
    ,Error nvarchar(255)
    ,Name nvarchar(255))

insert Account_TestLoad_Insert
    (Name)

select 'Test1 for SQL-Sales'
union select 'Test2 for SQL-Sales'
```

Running the example

As described, the created Id for the insert(s) will be passed back to the load table





Update

Create a load table Example

This example creates a load table called "Account_TestLoad_Upsert". The Id and Error columns are mandatory. All load operations require the Error column, whether success or failure, to guide and inform you. Update requires a populated Id column.

```
drop table if exists Account_TestLoad_Update
select
Id
,convert(nvarchar(255),null) as Error
,convert(bit,1) as TestCheckbox__c
_____,TestCheckbox__c as TestCheckbox__c_Orig
_____,'HelperTextExample' as RandomAdditionalText_Info
into Account_TestLoad_Update
from Account
```

In this example, the Update payload has been generated from the prior replicated Account table. The field "TestCheckbox_c" is currently set to 0 / FALSE. The script above has prepared an update payload, setting to 1 / TRUE. As a good practice, to preserve the original value in the payload table, we recommend you embed the original value to keep a record of the value prior to the update change.

This example also illustrates that you can have "helper" columns also in the payload.

SQL Sales best practise is to have original values included, with a "_Orig" (for original) suffix added to the column name. Similarly informational columns, useful in working with the payload should have the suffix " Info" (for information).

To be clear, these suffix conventions are not expected or mandatory whatsoever, we just try and encourage their use, but of course, how you use SQL Sales is up to you.

Note, to get near real time accuracy, it is recommended to run a ss_Delta just before you grab the Account data (for this particular example which is sourcing from Salesforce itself).



Running the example

Note the reported column exclusions:

Excluded: RandomAdditionalText_Info is not available on object Account Excluded: TestCheckbox__c_Orig is not available on object Account

select * from Ac	count_T	estLoad_Updat	e		
6 +					
esults Messages					
ld	Error	TestCheckbox_c	TestCheckboxc_Orig	RandomAdditionalText_In	SSId
0018d00000cjGjBAAU	Success	1	0	HelperTextExample	1
0018d00000cjGvCAAU	Success	1	0	HelperTextExample	2
0018d00000cjH5MAAU	Success	1	0	HelperTextExample	3
0018d00000ciH7rAAE	Success	1	0	HelperTextExample	4



Delete

Create a load table Example

This example creates a load table called "Account_TestLoad_Delete". The Id and Error columns are mandatory. All load operations require the Error column, whether success or failure, to guide and inform you. Delete requires a populated Id column.

```
drop table if exists Account_TestLoad_Delete
select
Id
,convert(nvarchar(255),null) as Error
,Name
_____
,'HelperTextExample' as RandomAdditionalText_Info
into Account_TestLoad_Delete
from Account
```

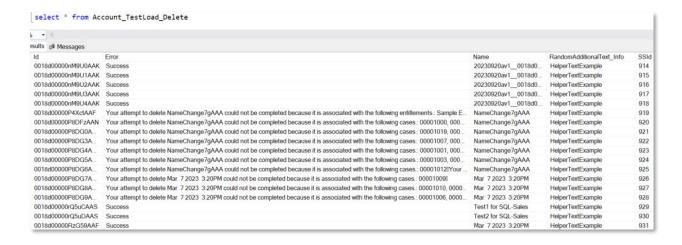
In this example, the Delete payload has been generated from the prior replicated Account table. Additional fields (for example "Name" and "RandomAdditionalText_Info") can be included in the payload, if required or necessary for your particular use case. The Delete operation will ignore (but preserve) them as it is only concerned with the Id and Error fields.

This example also illustrates some failure scenarios.

Running the example

Note the failures being reported in this example





Here we can see the standard data provided by Salesforce in the Developer instance cannot be deleted due to referential integrity validation constraints and reported back via the Salesforce api to SQL Sales and in turn the Error column.



Undelete

Create a load table Example

This example creates a load table called "Account_TestLoad_Undelete". The Id and Error columns are mandatory. All load operations require the Error column, whether success or failure, to guide and inform you. Undelete requires a populated Id column.

```
drop table if exists Account_TestLoad_Undelete
select
Id
,convert(nvarchar(255),null) as Error
into Account_TestLoad_Undelete
from Account_TestLoad_Delete
where Error = 'Success'
```

In this example, the Undelete payload has been generated from the prior Delete payload example, taking only those which were successfully deleted. As usual, additional fields can be included in the payload, if required or necessary for your particular use case. The Delete operation will ignore (but preserve) them as it is only concerned with the Id and Error fields

Running the example



Upsert

Upsert with SQL Sales and working with the Salesfore api is a little different to the other operations. Update, Delete and Undelete all work from the provided Id, with regards what records to operate against. Insert merely creates new records and passes the new Id back.

Whereas Upsert, as the name suggests, works primarily off a provided External Id for the given object being upserted against.

If a match is found in that Salesforce object for the value being passed in, then the Operation will update the provided fields in the table payload to the matched record.

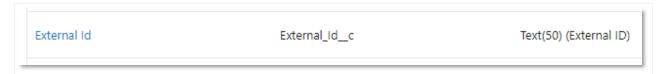
If a match is not found, the Upsert operation will insert a new record, using the provided fields in the table payload.

External Id

Upsert will only work against an External data type field. This is a special setting for a field in Salesforce:



For this example, the field "External_Id__c" has been added to the Account object, note the special indicator "(External ID)". If you intended External Id does not have this, it is likely not actually setup as an External Id, no matter what the field name is.



SQL Sales will inform if it is not truly an External Id, this is demonstrated in the following examples.



Create a load table Example (Prep)

This example creates a load table called "Account_TestLoad_Update", to populate the newly created External_Id_c with values, this is merely background preparation so this example can work off values in Salesforce. Remember, for Updates, the Id and Error columns are mandatory. All load operations require the Error column, whether success or failure, to guide and inform you. Update requires a populated Id column.

```
drop table if exists Account_TestLoad_Update
select
Id
,convert(nvarchar(255),null) as Error
,AccountNumber as External_Id_c
,External_Id_c as External_Id_c_Orig
into Account_TestLoad_Update
from Account
where AccountNumber is not null
```

Running the example (prep)

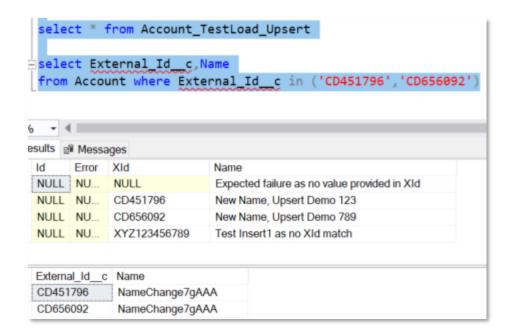
This is being provided as an educational guide to using ss_Loader and is not directly relevant for Upsert, the specific Upsert instructions are coming up in the next section

```
exec ss_Loader 'Update','DEMO','Account_TestLoad_Update'
```

Main Example

Examining the prepared Upsert payload, note that there is a column called "XId". This is the column which holds the value to be matched against the External Id specific to your use case (see detail coming up). Note also that three fields have values in XId, in fact two of these exist in Salesforce in field Account. External_Id_c, these will be matched and hence updated. The third value "XXXYYYZZZ" does not exist and so will be inserted. The fourth record has no value in XId and so will not be matched either, resulting in a failure as the External Id must be provided.





Running the example

Note, the XId column is assigned to the actual External api field name with the switch convention:

```
Upsert:XId=External_Id__c
```

```
exec ss_Loader 'Upsert:XId=External_Id__c','DEMO','Account_TestLoad_Upsert'

SQL-SALES Upsert:XId=External_Id__c run date: 2023-11-04 ------

19:59:24: Using Env|Schema: DEMO|dbo

19:59:26: Starting Loader for Account batchsize 200

19:59:26: SSId added to Account_TestLoad_Upsert

19:59:29: Connection method BULK & SOAP API

19:59:29: Columns checked against Salesforce metadata

19:59:32: Load complete: Success:3 Failure:1
```

Here we can observe from the load table that as expected, three records are successful and the fourth has failed as no External Id has been provided.

Select II om At	count_TestLoad_Upser			
- 4				
ults Messages				
ld	Ептог	XId	Name	SSI
	External_Idc not specified	NULL	Expected failure as no value provided in XId	1
0018d00000P8DFzAAN	Success	CD451796	New Name, Upsert Demo 123	2
0018d00000P8DG0A	Success	CD656092	New Name, Upsert Demo 789	3
0018d00000rQ6QCAA0	Success	XYZ123456789	Test Insert1 as no XId match	4

The next test will be to run ss_Delta, where we expect 2 Updates and 1 Insert:



Querying the delta refreshed local Account table, we can see the pre-existing and matched-to records have been updated with the "_StringAdded" text appended to the Name field, whereas the unmatched third record has been inserted (created).





Invalid input

The field name passed in must be both a valid Salesforce field and crucially one which is defined as an External Id.

The below attempts are a field name that does not exist in Salesforce followed by a field name that does exist but which is not defined as an External Id

```
exec ss_Loader 'Upsert:XId=ExternalId','DEMO','Account_TestLoad_Upsert'

SQL-SALES Upsert:XId=ExternalId run date: 2023-11-04 ------
20:06:43: Using Env|Schema: DEMO|dbo
20:06:46: Provided External Id: "ExternalId" for the Upsert operation
20:06:46: is not defined as an External Id on the Account object
```

The final check is that the expected formatting convention of "Upsert:XId=<External field name>" for example "Upsert:XId=External_Id_c" does rely on the ":XId=" section being passed in correctly, below is an example where that has not been passed in as expected:

```
exec ss_Loader 'Upsert:X=External_Id_c','DEMO','Account_TestLoad_Upsert'

SQL-SALES Upsert:X=External_Id_c run date: 2023-11-04 ------
20:10:02: Using Env|Schema: DEMO|dbo
20:10:02: Provided Upsert Operation value not in the correct format, for a hypothetical field called "External_Id_c"
20:10:02: set (in Salesforce) as an External Id (this is a field setting)
20:10:02: the expected input value for the standard web services API is:
Upsert:XId=External_Id_c
20:10:02: or BulkAPIUpsert:XId=External_Id_c for the bulk API
20:10:02: with a defined batchsize (for example 100 or 1000 respectively) these would be:
20:10:02: Upsert(100):XId=External_Id_c | BulkAPIv1Upsert(10000):XId=External_Id_c | BulkAPIv2Upsert(2000):XId=External_Id_c |
20:10:02: Note, the provided External Id is validated directly against Salesforce Account 20:10:02: prior to the run commencing to check it is actually defined as an External Id.
```



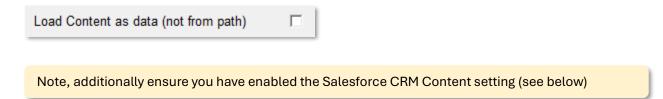
Files and Notes

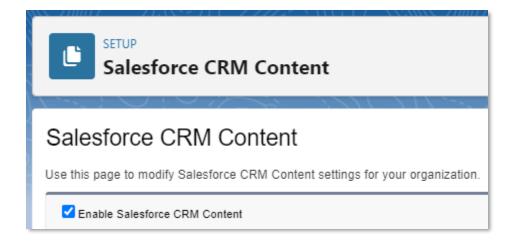
Working with the Salesforce Content model can be challenging. SQL Sales offers multiple ways to work with the model, based on real world experiences of moving note data and files around.

ContentNote (from a file)

The standard way to load a ContactNote record is to associate the load payload insert record with a file, residing in a UNC path, accessible to SQL Sales.

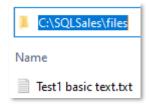
By default, from installation, SQL Sales assumes you will be loading via the standard api approach of passing in a location of a file. Ensure the configuration of your given Environment is as below:



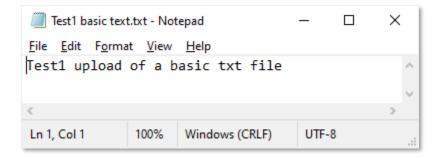


Basic text example

In this example a basic .txt file, as seen below in notepad and in the path shown, will be loaded to Salesforce as a ContentNote.







Prepare the payload

```
drop table if exists ContentNote_Test1_Insert
select
convert(nchar(18),null) as Id
,convert(nvarchar(255),null) as Error
,convert(nvarchar(255),'Test1 Title') as Title
,convert(nvarchar(max),'C:\SQLSales\files\Test1 basic text.txt') as Content
into ContentNote_Test1_Insert
```

Running the example

```
exec ss_Loader 'insert','demo','ContentNote_Test1_Insert'

SQL-SALES insert run date: 2023-11-11 -------

16:19:42: Using Env|Schema: demo|dbo

16:19:42: Starting Loader for ContentNote batchsize 200

16:19:42: SSId added to ContentNote_Test1_Insert

16:19:46: Connection method BULK & SOAP API

16:19:46: Columns checked against Salesforce metadata

16:19:48: Load complete: Success:1 Failure:0
```

Examine the output

You are recommended to return the test example, to familiarise yourself with the Salesforce Content data model as we work through these examples

Modify the below configuration setting depending on whether you want to return fields such as ContentNote.Content and ContentVersion.VersionData. For large volumes records, it is not always necessary to hold the binary data in the base64 fields, hence a more efficient approach to managing the replication of objects like this, is to bypass by unchecking this setting.

```
Include base64 fields with replica/delta
```

```
exec ss_Replica 'demo', 'ContentNote'
```



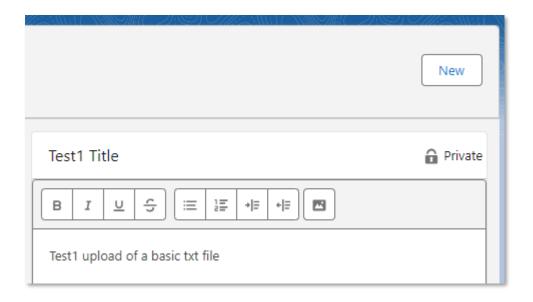
```
exec ss_Replica 'demo', 'ContentVersion'
exec ss_Replica 'demo', 'ContentDocument'
```

By inserting this one ContentNote record, Salesforce has created the following:

- ContentNote holds the Note, converted to a file in Salesforce, the binary data of which is held in ContentNote.Content.
- ContentNote.ld is in fact the ContentDocument.ld
- ContentNote.LatestPublishedVersionId is the ContentVersion.Id
- ContentVersion.FirstPublishLocationId is by default the Load User typically or ContentNote.Ownerld if you had specified one
- ContentNote.Content is the same as ContentVersion.VersionData

ContentNote is in effect an extension of the ContentDocument itself (as ContentNote.Id is the ContentDocument.Id).

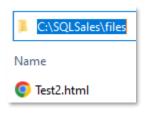
Shown in Salesforce:

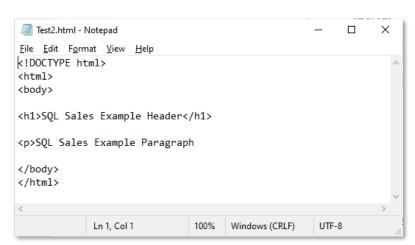




HTML text example

In this example an html txt file, as seen below in notepad and opening in a browser, will be submitted. Salesforce will happily load an html formatted document to a ContentNote record. The path for this example is also shown below.







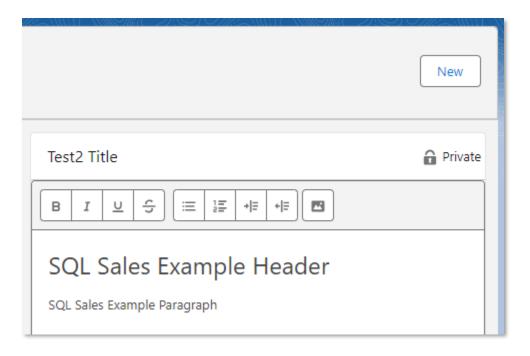


Prepare the payload

```
drop table if exists ContentNote_Test2_Insert
select
convert(nchar(18),null) as Id
,convert(nvarchar(255),null) as Error
,convert(nvarchar(255),'Test2 Title') as Title
,convert(nvarchar(max),'C:\SQLSales\files\Test2.html') as Content
into ContentNote_Test2_Insert
```

Running the example

Shown in Salesforce:

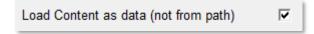




ContentNote (from data), basic text

The alternative method which SQL Sales has made possible, is to load SQL Server data to ContentNote, without the need for a file of the Note to be referenced as with the previous approach.

You will have to ensure the configuration of your given Environment is as below (as the data will be loaded as data and not from a file):



Basic text example

In this example, the hard-coded text "Test, direct text approach" is representing a varchar / nvarchar text field you may have from a data source you have staging in SQL Server. Note that the preparation above converts to data type varbinary(max).

```
drop table if exists ContentNote_Test3_Insert
select
convert(nchar(18),null) as Id
,convert(nvarchar(255),null) as Error
,convert(nvarchar(255),'Test3 Title') as Title
,convert(varbinary(max),'Test, direct text approach') as ContentText
,convert(varchar(max),null) as Content
into ContentNote_Test3_Insert
```

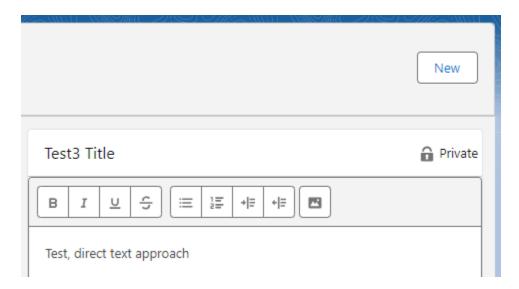
The next step is to convert, using the above code, the varbinary(max) to varchar(max). Use these code snippets as a foundation for your own TSQL coding, likely with many more records.

```
update ContentNote_Test3_Insert
set Content = convert(varchar(max), CAST(N'' AS
XML).value('xs:base64Binary(xs:hexBinary(sql:column("ContentText")))', 'varchar(max)'))
```

Running the example



Shown in Salesforce:



ContentNote (from data), existing base64

As with the previous basic example, you will have to ensure the configuration of your given Environment is as below (as the data will be loaded as data and not from a file):



In this example, we will be taking the existing base64 binary data directly from SQL Server, in this case from the ContentNote.Content varbinary(max) data from the previously loaded examples.

Existing base64 example

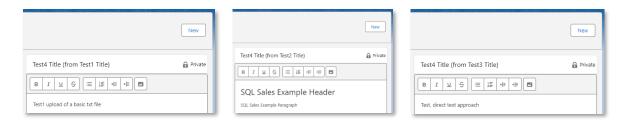
```
drop table if exists ContentNote_Test4_Insert
select
convert(nchar(18),null) as Id
,convert(nvarchar(255),null) as Error
,convert(nvarchar(255),'Test4 Title (from ' + Title + ')') as Title,convert(varchar(max),CAST(N''
AS XML).value('xs:base64Binary(xs:hexBinary(sql:column("Content")))', 'varchar(max)')) as Content
into ContentNote_Test4_Insert
from ContentNote
```

Running the example



```
19:07:08: Connection method BULK & SOAP API
19:07:08: Columns checked against Salesforce metadata
19:07:12: Load complete: Success:3 Failure:0
```

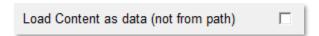
Shown in Salesforce:



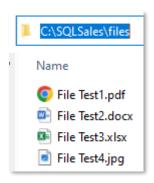
ContentVersion (from a file to a file held in Salesforce)

The standard way to load a ContentDocument (ContentVersion) record is to associate the load payload insert record with a file, residing in a UNC path, accessible to SQL Sales and therefore also accessible to the SQL Server service account which is running your MSSQL.

By default, from installation, SQL Sales assumes you will be loading via the standard api approach of passing in a location of a file. Ensure the configuration of your given Environment is as below:



Any file can be loaded to Salesforce, in the following example, four files of different types will be loaded in the same payload.





Prepare the payload

Your ContentVersion payload table must contain these fields

Field	Datatype	Purpose
Id	nchar(18)	null on the insert payload
Error	nvarchar(255)	null on the insert payload
Title	nvarchar(255)	Title of the loaded document
		C = (standard option) for Content
Origin	char(1)	H = Salesforce files from the user's My Files
		(Chatter but also for files external to Salesforce)
		S = Document is in Salesforce
ContentLocation	char(1)	E = Document is outside of Salesforce
		L = Document is on a Social Network
Description	nvarchar(255)	Description of the loaded document
VersionData	nvarchar(500)	Full path to the file, including the filename
PathOnClient	nvarchar(255)	The filename
ContentUrl	nvarchar(255)	Not Required for this example
		If left blank this will automatically be set as the
		load User's User.ld, otherwise you can specify a
FirstPublishLocationId	nchar(18)	User or Object (i.e. the "Parent" record, for
		example Account). Alternatively, you can specify
		a Library (a ContentWorkspace).

In this example, we will set the FirstPublishLocationId as an Account record, this will automatically set the "Parent" as this Account record, i.e. a ContentDocumentLink record will be automatically created with the LinkedEntityId set as the Account.Id.

Additionally in this example, we could set the ContentVersion. Ownerld as a User other than the load user. This will automatically create a second ContentDocumentLink record where the LinkedEntityId is set as the User. Id used in the ContentVersion. Ownerld.

If no ContentVersion.Ownerld is set, the default will be set as the load user (i.e. the username defined in the given Environment). If the load user is not set as the ContentVersion.Ownerld then it will be more challenging retrieving (replicating) the ContentVersion records just inserted, as the load user will not have sufficient permissions (as no entry in ContentDocumentLink will exist).

Example

drop table if exists ContentVersion_Insert
create table ContentVersion_Insert
(Id nchar(18))

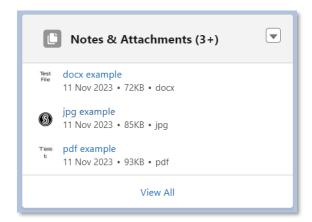


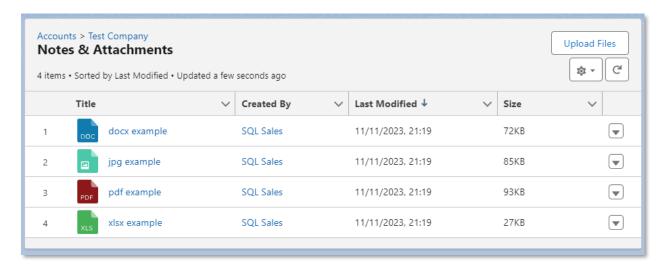
```
,Error nvarchar (255)
,Title nvarchar(255)
,ContentDocumentId nchar(18)
,Origin char(1)
,ContentLocation char(1)
,OwnerId nchar(18)
,Description nvarchar(255)
, VersionData nvarchar(500)
,PathOnClient nvarchar(255)
,FirstPublishLocationId nchar(18))
insert ContentVersion Insert
(Title
,Origin
,ContentLocation
, Description
, VersionData
,PathOnClient
,FirstPublishLocationId)
select
'pdf example' --Title
,'C' --Origin
,'S' --ContentLocation
,'Example of loading a pdf from a file' --Description
,'C:\SQLSales\files\File Test1.pdf' --VersionData
,'File Test1.pdf' --PathOnClient
,'0018d00000cjHAvAAM' --FirstPublishLocationId
union select
'docx example' --Title
,'C' --Origin
,'S' --ContentLocation
,'Example of loading a docx from a file' --Description
,'C:\SQLSales\files\File Test2.docx' --VersionData
,'File Test2.docx' --PathOnClient
,'0018d00000cjHAvAAM' --FirstPublishLocationId
union select
'xlsx example' --Title
,'C' --Origin
,'S' --ContentLocation
,'Example of loading a xlsx from a file' -- Description
,'C:\SQLSales\files\File Test3.xlsx' --VersionData
,'File Test3.xlsx' --PathOnClient
,'0018d00000cjHAvAAM' --FirstPublishLocationId
union select
'jpg example' --Title
,'C' --Origin
,'S' --ContentLocation
,'Example of loading a jpg from a file' --Description
,'C:\SQLSales\files\File Test4.jpg' --VersionData
,'File Test4.jpg' -- PathOnClient
,'0018d00000cjHAvAAM' -FirstPublishLocationId
```



Running the example

Shown in Salesforce:







ContentVersion (External link only, not held in Salesforce)

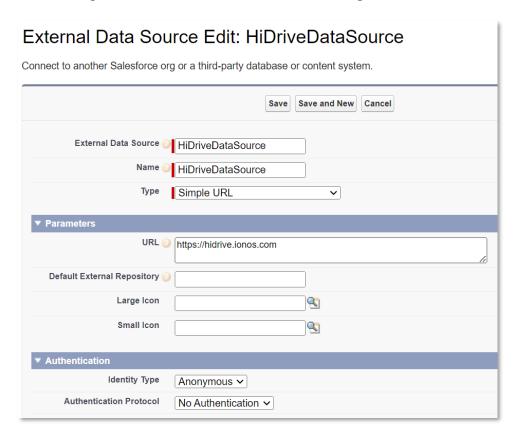
An alternative approach is to load only links to Content held outside of Salesforce.

As with the previous standard approach, by default, from installation, SQL Sales assumes you will be loading via the standard api approach of passing in a location of a file. Ensure the configuration of your given Environment is as below:



In the example to follow, there is no authentication required to access the external file however an ExternalDataSource will still need to be defined in our development Org. In practise you may need to setup more involved security for your use case, which is covered by Salesforce documentation. "HiDrive" is just a third party host provider that SQL-Sales uses but this could be any Content host external to Salesforce.

The following screen shows an External Data Source being added in Sales force setup.





This precursor step is necessary as the resultant ExternalDataSource.Id is required in the ContentVersion payload to follow. Once you have added in Salesforce, replicate back to SQL with:

```
exec ss Replica 'demo', 'ExternalDataSource'
```

Your ContentVersion payload table must contain these fields

Field	Datatype	Purpose
Id	nchar(18)	null on the insert payload
Error	nvarchar(255)	null on the insert payload
Title	nvarchar(255)	Title of the loaded document
Origin	char(1)	H = Chatter, but also for outside of Salesforce
ContentLocation	char(1)	E = Document is outside of Salesforce
Description	nvarchar(255)	Description of the loaded document
ContentUrl	nvarchar(255)	Full url to the Content
ExternalDocumentInfo1	nvarchar(255)	Full url to the Content
ExternalDataSourceId	nchar(18)	(ExternalDataSource.Id from the earlier setup in
		Salesforce)
FirstPublishLocationId	nchar(18)	If left blank this will automatically be set as the
		load User's User.Id, otherwise you can specify a
		User or Object (i.e. the "Parent" record, for
		example Account). Alternatively, you can specify
		a Library (a ContentWorkspace).

In this example, we will set the FirstPublishLocationId as an Account record, this will automatically set the "Parent" as this Account record, i.e. a ContentDocumentLink record will be automatically created with the LinkedEntityId set as the Account.Id.

Additionally in this example, we could set the ContentVersion. Ownerld as a User other than the load user. This will automatically create a second ContentDocumentLink record where the LinkedEntityId is set as the User. Id used in the ContentVersion. Ownerld.

If no ContentVersion.OwnerId is set, the default will be set as the load user (i.e. the username defined in the given Environment). If the load user is not set as the ContentVersion.OwnerId then it will be more challenging retrieving (replicating) the ContentVersion records just inserted, as the load user will not have sufficient permissions (as no entry in ContentDocumentLink will exist).



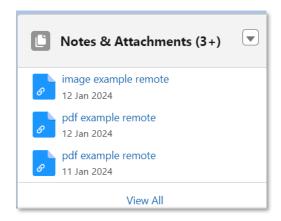
Example

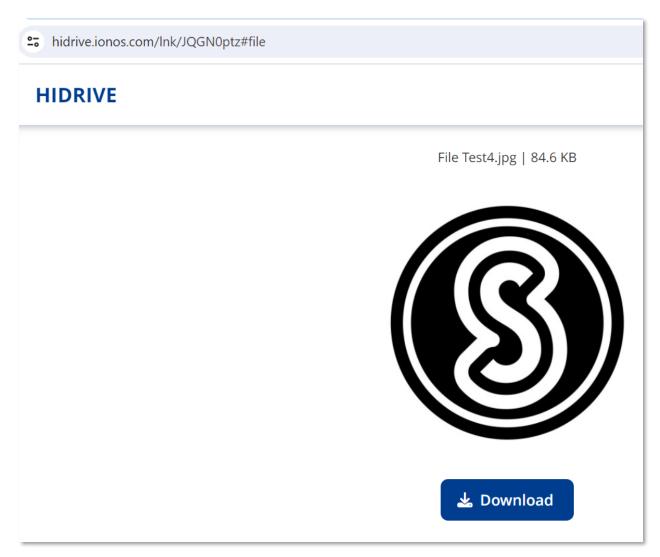
```
drop table if exists ContentVersion ExternalTest Insert
create table ContentVersion ExternalTest Insert
(Id nchar(18)
,Error nvarchar(255)
,Title nvarchar(255)
,ContentDocumentId nchar(18)
,Origin char(1)
,ContentLocation char(1)
,OwnerId nchar(18)
, Description nvarchar (255)
,ContentUrl nvarchar(255)
,ExternalDocumentInfol nvarchar(255)
,ExternalDataSourceId nvarchar(255)
,FirstPublishLocationId nchar(18))
insert ContentVersion ExternalTest Insert
(Title
,Origin
,ContentLocation
, Description
,ContentUrl
,ExternalDocumentInfo1
,ExternalDataSourceId
,FirstPublishLocationId)
'image example remote' --Title
,'H' --Origin
,'E' --ContentLocation
,'Example of linking to external Content' -- Description
,'https://hidrive.ionos.com/lnk/JQGN0ptz' as ContentUrl ,'https://hidrive.ionos.com/lnk/JQGN0ptz' as ExternalDocumentInfo1
,'0XC8d000000Gi0GAE' as ExternalDataSourceId
,'0018d00000P4XctAAF' FirstPublishLocationId
```

Running the example



Shown in Salesforce:







Working with ContentDocumentLink

Earlier, it was mentioned there will be permissions issues accessing ContentVersion data if the load user is not present in ContentDocumentLink for a given ContentDocument that is required (when pulling via ss_Replica or ss_Delta).

```
exec ss_Replica 'demo', 'ContentDocumentLink','LinkedEntityId','0018d00000cjHAvAAM' select \overline{}^* from ContentDocumentLink
```

It is recommended to read up on the ContentDocumentLink section in this guide. As a shortcut, here we have passed in the AccountId used in this example. This returns the 4 ContentDocumentIds for the four loaded files.

ContentDocumentId	ld	IsDeleted	LinkedEntityId	ShareType	SystemModstamp	Visibility
0698d00000PZ4zYAAT	06A8d00000ecvG8EAl	0	0018d00000cjHAvA	V	2023-11-11 21:19:45.00000	AllUsers
0698d00000PZ4zZAAT	06A8d00000ecvGAEAY	0	0018d00000cjHAvA	V	2023-11-11 21:19:45.00000	AllUsers
0698d00000PZ4zaAAD	06A8d00000ecvGCEAY	0	0018d00000cjHAvA	V	2023-11-11 21:19:45.00000	AllUsers
0698d00000PZ4zbAAD	06A8d00000ecvGEEAY	0	0018d00000cjHAvA	V	2023-11-11 21:19:45.00000	AllUsers

```
exec ss_Replica 'demo',
'ContentDocumentLink','ContentDocumentId','0698d00000PZ4zYAAT,0698d00000PZ4zZAAT,0698d00000PZ4zAAAD,0698d00000PZ4zbAAD'
select * from ContentDocumentLink
```

Here we see all linked entities for the ContentDocumentIds passed in.

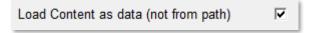
Content Document Id	ld	IsDeleted	LinkedEntityId	ShareType	SystemModstamp	Visibility
0698d00000PZ4zYAAT	06A8d00000ecvG7EAI	0	0058d0000054YNTAA2	1	2023-11-11 21:19:45.00000	AllUsers
0698d00000PZ4zYAAT	06A8d00000ecvG8EAI	0	0018d00000cjHAvAAM	V	2023-11-11 21:19:45.00000	AllUsers
0698d00000PZ4zZAAT	06A8d00000ecvG9EAl	0	0058d0000054YNTAA2	1	2023-11-11 21:19:45.00000	AllUsers
0698d00000PZ4zZAAT	06A8d00000ecvGAEAY	0	0018d00000cjHAvAAM	V	2023-11-11 21:19:45.00000	AllUsers
0698d00000PZ4zaAAD	06A8d00000ecvGBEAY	0	0058d0000054YNTAA2	1	2023-11-11 21:19:45.00000	AllUsers
0698d00000PZ4zaAAD	06A8d00000ecvGCEAY	0	0018d00000cjHAvAAM	V	2023-11-11 21:19:45.00000	AllUsers
0698d00000PZ4zbAAD	06A8d00000ecvGDEAY	0	0058d0000054YNTAA2	1	2023-11-11 21:19:45.00000	AllUsers
0698d00000PZ4zbAAD	06A8d00000ecvGEEAY	0	0018d00000cjHAvAAM	V	2023-11-11 21:19:45.00000	AllUsers



ContentVersion (from data to a file held in Salesforce)

The alternative method which SQL Sales has made possible, is to load SQL Server data to ContentVersion, without the need for a file of the document to be referenced as with the previous approach.

You will have to ensure the configuration of your given Environment is as below (as the data will be loaded as data and not from a file):



In this example, we will be taking the existing base64 binary data directly from SQL Server, in this case from the ContentVersion. Version Data varbinary (max) data from the previously loaded examples.

Existing base64 example

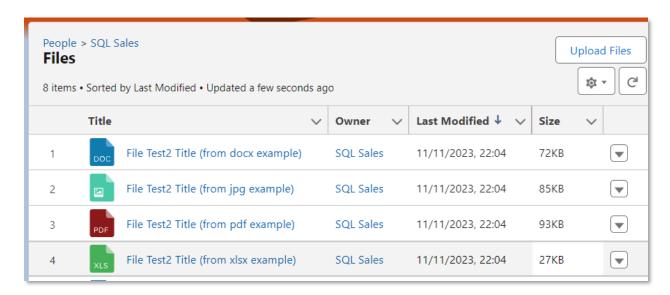
```
drop table if exists ContentVersion_Test2_Insert
select
convert(nchar(18),null) as Id
,convert(nvarchar(255),null) as Error
,convert(nvarchar(255),'File Test2 Title (from ' + Title + ')') as Title
,PathOnClient
,convert(varchar(max),CAST(N'' AS
XML).value('xs:base64Binary(xs:hexBinary(sql:column("VersionData")))', 'varchar(max)')) as
VersionData
into ContentVersion_Test2_Insert
from ContentVersion
where Description like 'Example of loading a % from a file'
```

Note, PathOnClient is mandatory for VersionData, hence included in this example

Running the example



Shown in Salesforce:





Bulk API

The Salesforce Bulk API allows batches of data to be submitted to Salesforce for processing asynchronously to the running of the ss_Loader stored procedure (i.e. once the data payload is delivered you do not need to concern yourself with the immediate stored procedure process completing. There are pros and cons to this api, vs the standard web services SOAP api (which runs synchronously to your ss_Loader stored procedure).

The main advantage of the Bulk API is for handling large volumes of data that you'd prefer to pass up to Salesforce and leave for Salesforce to process. The main disadvantage is that the overhead associated with checking the load is not as seamless as the SOAP API (i.e. the operations Insert, Update, Delete, Undelete, Upsert which have been considered thus far are all via the SOAP API). The following sections are going to consider the same operations.

Note, the SOAP API does not support Harddelete, conversely the Bulk API does not support Undelete

Version 1 of the Bulk API is the original version and still fully supported by Salesforce. The main different to the later Version 2 is that whilst a specified batchsize as such is not supported in v1, SQL Sales can control the size of each submitted batch (as V1 allows this specification), thereby in effect allowing a batchsize to be defined. Version 1 also allows a concurrency mode to be specified (i.e. either Serial or Parallel). Some use cases of submitting data against objects that have a lot of associated code, may encounter a higher chance of failure (Salesforce apex code, triggers, workflows, governor limits etc, nothing to do with SQL Sales), for such objects it can be safer to submit serially rather than in parallel, but each use case needs to be judged on its own merits. Version 1 is also more predictable in terms of how batches are created, which allows (for Inserts) SQL Sales to tie a response batch of new Ids back to the submitted data (in a similar way to the SOAP API Insert operation), provided the "WAIT" switch is employed.

Version 2 is more "automatic" in the sense you cannot specific how to define the contents of a given batch (Salesforce will decide if this will be spit across multiple batches or contained within one batch), as such batchsize is not supported with the Bulk API Version 2. Similarly, concurrency mode (Serial/Parallel) is not controllable as Salesforce again defines how a given batch or set of batches will be processed. Finally, Version 2 has no set way of predicting how a batch of responses will be returned vs how they were submitted, hence Bulk API Inserts cannot be tied back to the submitted data payload, even with the WAIT switch. This will therefore have to be done by the User, keying the



payload by for example an embedded key field that is part of the given target Salesforce object field definition. For example if you have a field "CustomId_c" on the given object and you pass in an appropriate custom Id as part of your BulkAPIv2Insert, when replicating the data back (via ss_Replica or ss_Delta) you can analyse how your Bulk API V2 has behaved.

These key differences will be reflected in the subtle switch differences in the following Version 1 vs Version 2 documented operations.



BulkAPIv1Insert

Create a load table Example (WAIT)

This example creates a load table called "Account_BulkAPIv1_Wait_Serial_Example_Insert". The Id and Error columns are mandatory, as this is an Insert there is nothing to add into Id, but it needs to be provided, as the resultant created record Id will be passed back on creation. All load operations require the Error column, whether success or failure, to guide and inform you.

WAIT means the SQL process will remain live while it waits for the Bulk API to return all responses. As the batches are created in v1 predictably, the responses can be tied back to the initial Insert payload and hence behave in a similar way to the SOAP API, in other words, the success/failure Error outcome will be posted back to the load table's Error column.

SERIAL is how the Bulk API will internally process the created batches, Serial means one at a time which is a least stressful way to submit the batches (not that this should actually make a difference, however in some edge cases, particularly on complex objects with lots of config and code, submitting in parallel mode can cause threshold/governor limit failures).

PARALLEL is how the Bulk API will internally process the created batches, Parallel means that SQL Sales will submit as many batches to Salesforce as necessary according to the provided batchsize specified. Salesforce will process the batches potentially all in parallel, although in reality they should be processed as quickly as they can (still likely at least partially in parallel) according to the governor limits defined in your Salesforce instance.

```
drop table if exists Account_BulkAPIv1_Wait_Serial_Insert
select top 100
convert(nchar(18),null) as Id
,convert(nvarchar(255),null) as Error
,'DEMO__PREFIX' + Name as Name
_____
,Name as Name_Info
,AccountNumber as AccountNumber_Info
into Account_BulkAPIv1_Wait_Serial_Insert
from Account
```



Running the example

(Pass WAIT:PARALLEL for Parallel requirements)

```
exec ss_Loader 'BulkAPIv1Insert', 'DEMO', 'Account_BulkAPIv1_Wait_Serial_Insert','WAIT:SERIAL'

SQL-SALES BulkAPIv1Insert run date: 2023-12-08 -------
20:30:00: Using Env|Schema: DEMO|dbo
20:30:00: Starting Loader for Account batchsize 10000
20:30:00: SSId added to Account_BulkAPIv1_Wait_Serial_Insert
20:30:02: Connection method BULK & BULK API
20:30:02: Bulk API method WAIT:SERIAL
20:30:02: Columns checked against Salesforce metadata
20:30:03: Starting load for Account_BulkAPIv1_Wait_Serial_Insert
20:30:16: JobId: 7508d00000TtMlOAAV
20:30:17: Excluded: AccountNumber_Info is not available on object Account
20:30:17: Load complete: Success:100 Failure:0
```

Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

_Return helper table

The batch to which a given row has been allocated is logged in the helper table created in the run that is your load table + "_Return", using the above example it is:

Account_BulkAPIv1_Wait_Serial_Insert_Return

As with the Insert load table itself, the newly created Id (via the BulkAPIv1Insert operation) is also provided as well as the Error column, paired with the originally submitted SSId).



ss_BulkAPILog table

The Job Id is also preserved in the ss_BulkAPILog table, written on each submission. Batch detail is not maintained on WAIT methods.

Checking the load table

The success or failure errors for each row will be automatically written back to the Error column and as with the SOAP API Insert operation, with BulkAPIv1Insert SQL Sales is able to pass back the newly created Id, paired with the submitted SSId.

• 4					
sults Messages					
ld	Error	Name	Name_Info	AccountNumber_Info	SSId
0018d00000rSBuOAA	Success	DEMO_PREFIXAAAAAAgggggggggggg	AAAAAAggggggggggg	NULL	1
0018d00000rSBuPAAW	Success	DEMO_PREFIXNew Name, Upsert Demo 123	New Name, Upsert Demo 123	CD451796	2
0018d00000rSBuQAA	Success	DEMO_PREFIXNew Name, Upsert Demo 789	New Name, Upsert Demo 789	CD656092	3
0018d00000rSBuRAA	Success	DEMO_PREFIXAAAAAA46	AAAAAA46	CD439877	4
0018d00000rSBuSAAW	Success	DEMOPREFIXNameChange7gAAA	NameChange7gAAA	CD355118	5
0018d00000rSBuTAAW	Success	DEMOPREFIXNameChange7gAAA	NameChange7gAAA	CC947211	6
0018d00000rSBuUAA	Success	DEMOPREFIXNameChange7gAAA	NameChange7gAAA	CD736025	7
0018d00000rSBuVAAW	Success	DEMO_PREFIXMar 7 2023 3:20PM	Mar 7 2023 3:20PM	CD355119-A	8
0018d00000rSBuWA	Success	DEMO_PREFIXMar 7 2023 3:20PM	Mar 7 2023 3:20PM	CD355120-B	9
0018d00000rSBuXAAW	Success	DEMO PREFIXMar 7 2023 3:20PM	Mar 7 2023 3:20PM	CC978213	10

Create a load table Example (BACK)

(Refer to previous sections for details on SERIAL and PARALLEL options)

This example creates a load table called "Account_BulkAPIv1_BACK_Serial_Insert". The Id and Error columns are mandatory as with all Loader tables although with a BACK method, they will not be written back following the Insert.

BACK (specifies BACKGROUND running) means the SQL process will submit the load data in the batches specified by batchsize, however unlike the WAIT method, the ss_Loader run will end once that's done as the use case here is that no further action is required on the part of the User (i.e. submitting the data to the Salesforce Bulk API is sufficient enough for the job in hand). If you need to examine the success/failure of the submitted rows, there is a follow up script you can run to have the response data returned to SQL Server and your load table (instructions follow in this section).

```
drop table if exists Account_BulkAPIv1_BACK_Serial_Insert
select top 100
convert(nchar(18),null) as Id
,convert(nvarchar(255),null) as Error
,'DEMO__PREFIX' + Name as Name
________,
Name as Name_Info
,AccountNumber as AccountNumber_Info
```



```
into Account_BulkAPIv1_BACK_Serial_Example_Insert from Account
```

Running the example (Step 1)

```
exec ss_Loader 'BulkAPIv1Insert(50)', 'DEMO',
'Account_BulkAPIv1_BACK_Serial_Insert','BACK:SERIAL'
```

Note for the purposes of this test example, a batchsize of (50) has been defined, given the payload is 100 rows, this will force the creation of two batches, to illustrate the handling of multiple batches

Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

Note unlike the WAIT method, simply running BACK will not populate the _Result table nor write back Id or Error data to your load table, see the next set of instructions for how to do this, however the Batch Id(s) are included in the output dump for information purposes

ss_BulkAPILog table

The Job Id is also preserved in the ss_BulkAPILog table, written on each submission, for BACK methods, Batch information (Id and CreatedDate) is also written.

Running the example (Step 2 Option 1)

At any time after you have run the initial BACK, you can retrieve processed rows by reverting to using the WAIT method (either in SERIAL or PARALLEL mode). This is achieved by passing in the known Job Id into the @Special2 input parameter.



Note, when using "Option 1" if you have attempted to return processed rows "too soon" and some rows for a given Batch or Batches are not yet processed by Salesforce, SQL Sales will not be able to return an Id and Error value hence caution should be exercised and for you to check your load table.

Alternatively, you can use "Option 2" to check the status of your Job by submitting a followup BACK request, alongside your known Job Id. This will instruct SQL Sales to check all related Batches and return the status of the Job Id. When the Job is Closed, no further processing will occur by Salesforce and you can now run with WAIT to return all Id and Error values.

Note, running WAIT subsequently to the initial BACK for Update, Delete, Harddelete operations will return load status values to the Load table Error column. Whereas for Insert or Upsert, this is not possible, however for all operations, the _Return table is written back to, including new Ids and Error column values in the case of Insert or Upsert. The key difference is that the newly created or upserted to Ids are not tied back to the original load table row.

```
exec ss_Loader 'BulkAPIv1Insert', 'DEMO',
'Account_BulkAPIv1_BACK_Serial_Insert','JOB:WAIT:SERIAL','7508d00000TtQjVAAV'

SQL-SALES BulkAPIv1Insert run date: 2023-12-09 -------
08:05:12: Using Env|Schema: DEMO|dbo
08:05:12: Starting Loader for Account batchsize 10000
08:05:12: SSId added to Account_BulkAPIv1_BACK_Serial_Insert
08:05:15: Connection method BULK & BULK API
08:05:15: Bulk API method JOB:WAIT:SERIAL Job = 7508d00000TtQjVAAV
08:05:15: Columns checked against Salesforce metadata
08:05:15: Starting load for Account_BulkAPIv1_BACK_Serial_Insert
08:05:19: JobId: 7508d00000TtQjVAAV
08:05:19: Excluded: AccountNumber_Info is not available on object Account
08:05:19: Excluded: Name_Info is not available on object Account
08:05:19: Load complete: Success:100 Failure:0
```

_Return helper table

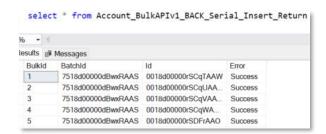
The batch to which a given Id has been allocated is logged in the helper table created in the run that is your load table + "_Return", using the above example it is:

Account_BulkAPIv1_BACK_Serial_Insert_Return

As with the Insert load table itself, the newly created Id (via the BulkAPIv1Insert operation) is also provided as well as the Error column, although for Insert and Upsert operations, these rows do not correlate to your load table, you would have to run with the WAIT method if you require this. For



Update, Delete and Harddelete operations, the Result rows will correspond directly with your load table rows.



Checking the load table (Update, Delete, Harddelete)

The success or failure errors for each row will be automatically written back to the Error column and as with the SOAP API Insert operation, with BulkAPIv1Insert SQL Sales is able to pass back the newly created Id, paired with the submitted SSId.

Running the example (Step 2 Option 2)

You can keep submitting with BACK and the known Job Id until the Status shows that the Job has Closed (this will work with either SERIAL or PARALLEL). Once the Job is Closed you can run as with Option 1.

```
exec ss_Loader 'BulkAPIv1Insert(50)', 'DEMO',
'Account_BulkAPIv1_BACK_Serial_Insert','JOB:BACK:SERIAL','7508d00000TtQjVAAV'

SQL-SALES BulkAPIv1Insert(50) run date: 2023-12-09 -------
08:41:26: Using Env|Schema: DEMO|dbo
08:41:26: Starting Loader for Account batchsize 50
08:41:26: SSId added to Account_BulkAPIv1_BACK_Serial_Insert
08:41:28: Connection method BULK & BULK API
08:41:28: Bulk API method JOB:BACK:SERIAL Job = 7508d00000TtQjVAAV
08:41:28: Columns checked against Salesforce metadata
08:41:29: Starting load for Account_BulkAPIv1_BACK_Serial_Insert
08:41:32: JobId: 7508d00000TtQjVAAV, Job Closed
08:41:32: BulkAPIv1Insert BACKGROUND completed successfully
```

BulkAPIv1Update

Create a load table Example (WAIT)

(Refer to previous sections for details on SERIAL and PARALLEL options as well as WAIT and BACK methods).

This example creates a load table called "Account_BulkAPIv1_Wait_Serial_Update". The Id and Error columns are mandatory. Generally, an update payload would be built up from querying or working



with prior replicated data for the affected Object by using ss_Replica / ss_Delta. All load operations require the Error column, whether success or failure, to guide and inform you.

```
drop table if exists Account_BulkAPIv1_Wait_Serial_Update
select top 100
convert(nchar(18),Id) as Id
,convert(nvarchar(255),null) as Error
,Id as AccountNumber
,AccountNumber as AccountNumber_Orig
into Account_BulkAPIv1_Wait_Serial_Update
from Account
where AccountNumber is null
order by createddate desc
```

Running the example

```
exec ss_Loader 'BulkAPIv1Update', 'DEMO', 'Account_BulkAPIv1_Wait_Serial_Update','WAIT:SERIAL'

SQL-SALES BulkAPIv1Update run date: 2023-12-09 -------
09:00:16: Using Env|Schema: DEMO|dbo
09:00:16: Starting Loader for Account batchsize 10000
09:00:16: SSId added to Account_BulkAPIv1_Wait_Serial_Update
09:00:19: Connection method BULK & BULK API
09:00:19: Bulk API method WAIT:SERIAL
09:00:19: Columns checked against Salesforce metadata
09:00:19: Starting load for Account_BulkAPIv1_Wait_Serial_Update
09:00:34: JobId: 7508d00000TtQsPAAV
09:00:34: Excluded: AccountNumber_Orig is not available on object Account
09:00:34: Load complete: Success:100 Failure:0
```

Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

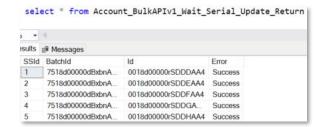
_Return helper table

The batch to which a given row has been allocated is logged in the helper table created in the run that is your load table + "_Return", using the above example it is:

Account_BulkAPIv1_Wait_Serial_Update_Return

As with the Update load table itself, the Error column is provided, paired with the originally submitted SSId.



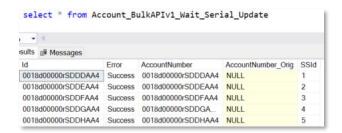


ss_BulkAPILog table

The Job Id is also preserved in the ss_BulkAPILog table, written on each submission.

Checking the load table

The success or failure errors for each row will be automatically written back to the Error column as with the SOAP API Update operation.



Create an Update load table Example (BACK)

(Refer to previous sections for details on SERIAL and PARALLEL options)

This example creates a load table called "Account_BulkAPIv1_BACK_Serial_Update". The Id and Error columns are mandatory. All load operations require the Error column, whether success or failure, to guide and inform you.



```
exec ss_Delta 'DEMO', 'Account'

drop table if exists Account_BulkAPIv1_BACK_Serial_Update
select top 100
convert(nchar(18),Id) as Id
,convert(nvarchar(255),null) as Error
,Id as AccountNumber
,AccountNumber as AccountNumber_Orig
into Account_BulkAPIv1_BACK_Serial_Update
from Account
where AccountNumber is null
order by createddate desc
```

Running the example (Step 1)

```
exec ss_Loader 'BulkAPIv1Update', 'DEMO', 'Account_BulkAPIv1_BACK_Serial_Update','BACK:SERIAL'

SQL-SALES BulkAPIv1Update run date: 2023-12-09 -------
09:09:32: Using Env|Schema: DEMO|dbo
09:09:32: Starting Loader for Account batchsize 10000
09:09:32: SSId added to Account_BulkAPIv1_BACK_Serial_Update
09:09:35: Connection method BULK & BULK API
09:09:35: Bulk API method BACK:SERIAL
09:09:35: Columns checked against Salesforce metadata
09:09:35: Starting load for Account_BulkAPIv1_BACK_Serial_Update
09:09:48: JobId: 7508d00000TtR82AAF
09:09:48: BatchId: 7518d00000dbxFdAAK CreatedDate: 2023-12-09 09:09:36
09:09:48: BulkAPIv1Update BACKGROUND completed successfully
```

Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

Note unlike the WAIT method, simply running BACK will not populate the _Result table nor write back Error data to your load table, see the next set of instructions for how to do this, however the Batch Id(s) are included in the output dump for information purposes

ss_BulkAPILog table

The Job Id is also preserved in the ss_BulkAPILog table, written on each submission.

Running the example (Step 2 Option 1)

At any time after you have run the initial BACK, you can retrieve processed rows to your load table by reverting back to using the WAIT method (either in SERIAL or PARALLEL mode). This is achieved by passing in the known Job Id into the @Special2 input parameter.



Note, when using "Option 1" if you have attempted to return processed rows "too soon" and some rows for a given Batch or Batches are not yet processed by Salesforce, SQL Sales will not be able to return an Error value hence caution should be exercised and for you to check your load table.

Alternatively, you can use "Option 2" to check the status of your Job by submitting a followup BACK request, alongside your known Job Id. This will instruct SQL Sales to check all related Batches and return the status of the Job Id. When the Job is Closed, no further processing will occur by Salesforce and you can now run with WAIT to return all Id and Error values.

```
exec ss_Loader 'BulkAPIv1Update', 'DEMO',
'Account_BulkAPIv1_BACK_Serial_Update','JOB:WAIT:SERIAL','7508d00000TtR82AAF'

SQL-SALES BulkAPIv1Update run date: 2023-12-09 -------
09:13:41: Using Env|Schema: DEMO|dbo
09:13:41: Starting Loader for Account batchsize 10000
09:13:41: SSId added to Account_BulkAPIv1_BACK_Serial_Update
09:13:44: Connection method BULK & BULK API
09:13:44: Bulk API method JOB:WAIT:SERIAL Job = 7508d00000TtR82AAF
09:13:44: Columns checked against Salesforce metadata
09:13:44: Starting load for Account_BulkAPIv1_BACK_Serial_Update
09:13:48: JobId: 7508d00000TtR82AAF, Job Closed
09:13:49: Excluded: AccountNumber_Orig is not available on object Account
09:13:49: Load complete: Success:100 Failure:0
```

_Return helper table

The batch to which a given row has been allocated is logged in the helper table created in the run that is your load table + "_Batch", using the above example it is:

Account_BulkAPIv1_BACK_Serial_Update_Return

As with the Update load table itself, the Error column is provided, paired with the originally submitted SSId.

Checking the load table

The success or failure errors for each row will be automatically written back to the Error column as with the SOAP API Update operation.



Running the example (Step 2 Option 2)

You can keep submitting with BACK and the known Job Id until the Status shows that the Job has Closed (this will work with either SERIAL or PARALLEL). Once the Job is Closed you can run as with Option 1.

BulkAPIv1Delete

Create a load table Example (WAIT)

(Refer to previous sections for details on SERIAL and PARALLEL options as well as WAIT and BACK methods).

This example creates a load table called "Account_BulkAPIv1_Wait_Serial_Delete". The Id and Error columns are mandatory. Generally, a delete payload would be built up from querying or working with prior replicated data for the affected Object by using ss_Replica / ss_Delta. All load operations require the Error column, whether success or failure, to guide and inform you.

```
exec ss_Delta 'DEMO', 'Account'

drop table if exists Account_BulkAPIv1_Wait_Serial_Delete
select top 100
convert(nchar(18),Id) as Id
,convert(nvarchar(255),null) as Error
,Name as Name_Info
into Account_BulkAPIv1_Wait_Serial_Delete
from Account
order by createddate desc
```

Running the example

```
exec ss_Loader 'BulkAPIv1Delete', 'DEMO', 'Account_BulkAPIv1_Wait_Serial_Delete','WAIT:SERIAL'

SQL-SALES BulkAPIv1Delete run date: 2023-12-09 ------
09:25:17: Using Env|Schema: DEMO|dbo
09:25:18: Starting Loader for Account batchsize 10000
09:25:18: SSId added to Account_BulkAPIv1_Wait_Serial_Delete
09:25:20: Connection method BULK & BULK API
09:25:20: Bulk API method WAIT:SERIAL
09:25:20: Columns checked against Salesforce metadata
09:25:21: Starting load for Account_BulkAPIv1_Wait_Serial_Delete
09:25:35: JobId: 7508d00000TtRBUAA3
09:25:35: Load complete: Success:100 Failure:0
```

Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

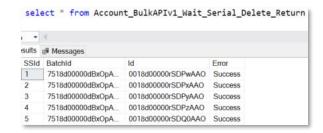


_Return helper table

The batch to which a given row has been allocated is logged in the helper table created in the run that is your load table + "_Batch", using the above example it is:

Account_BulkAPIv1_Wait_Serial_Delete_Return

As with the Delete load table itself, the Error column is provided, paired with the originally submitted SSId.

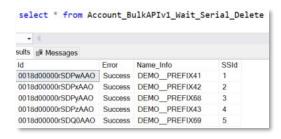


ss_BulkAPILog table

The Job Id is also preserved in the ss_BulkAPILog table, written on each submission.

Checking the load table

The success or failure errors for each row will be automatically written back to the Error column as with the SOAP API Delete operation.





Create a load table Example (BACK)

(Refer to previous sections for details on SERIAL and PARALLEL options)

This example creates a load table called "Account_BulkAPIv1_BACK_Serial_Delete". The Id and Error columns are mandatory. All load operations require the Error column, whether success or failure, to guide and inform you.

```
exec ss_Delta 'DEMO', 'Account'

drop table if exists Account_BulkAPIv1_BACK_Serial_Delete
select top 100
convert(nchar(18),Id) as Id
,convert(nvarchar(255),null) as Error
,Name as Name_Info
into Account_BulkAPIv1_BACK_Serial_Delete
from Account
order by createddate desc
```

Running the example (Step 1)

```
exec ss_Loader 'BulkAPIv1Delete', 'DEMO', 'Account_BulkAPIv1_BACK_Serial_Delete', 'BACK:SERIAL'

SQL-SALES BulkAPIv1Delete run date: 2023-12-09 ------
19:35:22: Using Env|Schema: DEMO|dbo
19:35:22: Starting Loader for Account batchsize 10000
19:35:22: SSId added to Account_BulkAPIv1_BACK_Serial_Delete
19:35:25: Connection method BULK & BULK API
19:35:25: Bulk API method BACK:SERIAL
19:35:25: Columns checked against Salesforce metadata
19:35:26: Starting load for Account_BulkAPIv1_BACK_Serial_Delete
19:35:39: JobId: 7508d00000TtTgVAAV
19:35:39: BatchId: 7518d00000dClLzAAK CreatedDate: 2023-12-09 19:35:29
19:35:39: BulkAPIv1Delete BACKGROUND completed successfully
```

Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

Note unlike the WAIT method, simply running BACK will not populate the _Result table nor write back Error data to your load table, see the next set of instructions for how to do this, however the Batch Id(s) are included in the output dump for information purposes



ss_BulkAPILog table

The Job Id is also preserved in the Ss_BulkAPILog table, written on each submission.

Running the example (Step 2 Option 1)

At any time after you have run the initial BACK, you can retrieve processed rows to your load table by reverting back to using the WAIT method (either in SERIAL or PARALLEL mode). This is achieved by passing in the known Job Id into the @Special2 input parameter.

Note, when using "Option 1" if you have attempted to return processed rows "too soon" and some rows for a given Batch or Batches are not yet processed by Salesforce, SQL Sales will not be able to return an Error value hence caution should be exercised and for you to check your load table.

Alternatively, you can use "Option 2" to check the status of your Job by submitting a followup BACK request, alongside your known Job Id. This will instruct SQL Sales to check all related Batches and return the status of the Job Id. When the Job is Closed, no further processing will occur by Salesforce and you can now run with WAIT to return all Id and Error values.

```
exec ss_Loader 'BulkAPIv1Delete', 'DEMO',
'Account_BulkAPIv1_BACK_Serial_Delete','JOB:WAIT:SERIAL','7508d00000TtTgVAAV'

SQL-SALES BulkAPIv1Delete run date: 2023-12-09 -------
19:41:47: Using Env|Schema: DEMO|dbo
19:41:47: Starting Loader for Account batchsize 10000
19:41:48: SSId added to Account_BulkAPIv1_BACK_Serial_Delete
19:41:50: Connection method BULK & BULK API
19:41:50: Bulk API method JOB:WAIT:SERIAL Job = 7508d00000TtTgVAAV
19:41:50: Columns checked against Salesforce metadata
19:41:51: Starting load for Account_BulkAPIv1_BACK_Serial_Delete
19:41:54: JobId: 7508d00000TtTgVAAV, Job Closed
19:41:54: Load complete: Success:100 Failure:0
```

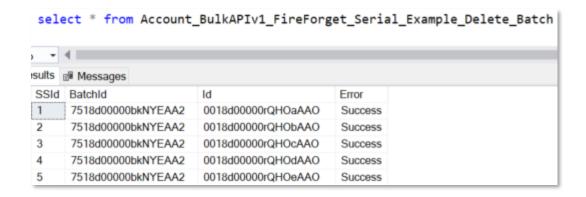
_Return helper table

The batch to which a given row has been allocated is logged in the helper table created in the run that is your load table + "_Batch", using the above example it is:

Account_BulkAPIv1_BACK_Serial_Delete_Return

As with the Delete load table itself, the Error column is provided, paired with the originally submitted SSId.





Checking the load table

The success or failure errors for each row will be automatically written back to the Error column as with the SOAP API Delete operation.

Running the example (Step 2 Option 2)

You can keep submitting with BACK and the known Job Id until the Status shows that the Job has Closed (this will work with either SERIAL or PARALLEL). Once the Job is Closed you can run as with Option 1.



BulkAPIv1Harddelete

Create a load table Example (WAIT)

(Refer to previous sections for details on SERIAL and PARALLEL options as well as WAIT and BACK methods).

```
exec ss_Delta 'DEMO', 'Account'

drop table if exists Account_BulkAPIv1_Wait_Serial_Harddelete
select top 100
convert(nchar(18),Id) as Id
,convert(nvarchar(255),null) as Error
,Name as Name_Info
into Account_BulkAPIv1_Wait_Serial_Harddelete
from Account
order by createddate desc
```

Running the example

Note, by default a sys admin user will not have permission to run Harddelete, you will need a special profile created (in fact cloned) from a system administrator and Hard delete enabled on it, without this initial preparation you will encounter the above error message

A special Environment has been setup in this Demo, called "HARD" (which uses a different username, with a Harddelete profile enabled



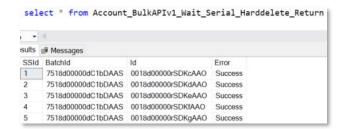
Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

_Return helper table

The batch to which a given row has been allocated is logged in the helper table created in the run that is your load table + "_Batch", using the above example it is:

Account_BulkAPIv1_Wait_Serial_Harddelete_Return

The Error column is provided, paired with the originally submitted SSId.

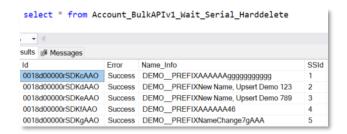


Ss_BulkAPILog table

The Job Id is also preserved in the Ss_BulkAPILog table, written on each submission.

Checking the load table

The success or failure errors for each row will be automatically written back to the Error column.





Create a load table Example (BACK)

(Refer to previous sections for details on SERIAL and PARALLEL options)

This example creates a load table called "Account_BulkAPIv1_BACK_Serial_Harddelete". The Id and Error columns are mandatory. All load operations require the Error column, whether success or failure, to guide and inform you.

```
exec ss_Delta 'DEMO', 'Account'

drop table if exists Account_BulkAPIv1_BACK_Serial_Harddelete
select top 100
convert(nchar(18),Id) as Id
,convert(nvarchar(255),null) as Error
,Name as Name_Info
into Account_BulkAPIv1_BACK_Serial_Harddelete
from Account
order by createddate desc
```



Running the example (Step 1)

```
exec ss_Loader 'BulkAPIv1Harddelete', 'HARD',
'Account_BulkAPIv1_BACK_Serial_Harddelete', 'BACK:SERIAL'

SQL-SALES BulkAPIv1Harddelete run date: 2023-12-09 -------
20:21:44: Using Env|Schema: HARD|dbo
20:21:44: Starting Loader for Account batchsize 10000
20:21:44: SSId added to Account_BulkAPIv1_BACK_Serial_Harddelete
20:21:47: Connection method BULK & BULK API
20:21:47: Bulk API method BACK:SERIAL
20:21:47: Columns checked against Salesforce metadata
20:21:47: Starting load for Account_BulkAPIv1_BACK_Serial_Harddelete
20:21:59: JobId: 7508d00000TtT4AAF
20:21:59: BatchId: 7518d00000dCleHAAS CreatedDate: 2023-12-09 20:21:49
20:21:59: BulkAPIv1Harddelete BACKGROUND completed successfully
```

Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

Note unlike the WAIT method, simply running BACK will not populate the _Return table nor write back Error data to your load table, see the next set of instructions for how to do this, however the Batch Id(s) are included in the output dump for information purposes

Ss_BulkAPILog table

The Job Id is also preserved in the Ss_BulkAPILog table, written on each submission.

Running the example (Step 2 Option 1)

At any time after you have run the initial BACK, you can retrieve processed rows to your load table by reverting back to using the WAIT method (either in SERIAL or PARALLEL mode). This is achieved by passing in the known Job Id into the @Special2 input parameter.

Note, when using "Option 1" if you have attempted to return processed rows "too soon" and some rows for a given Batch or Batches are not yet processed by Salesforce, SQL Sales will not be able to return an Error value hence caution should be exercised and for you to check your load table.

Alternatively, you can use "Option 2" to check the status of your Job by submitting a followup BACK request, alongside your known Job Id. This will instruct SQL Sales to check all related Batches and return the status of the Job Id. When the Job is Closed, no further processing will occur by Salesforce and you can now run with WAIT to return all Id and Error values.

```
exec ss_Loader 'BulkAPIv1Harddelete', 'HARD',
'Account_BulkAPIv1_BACK_Serial_Harddelete','JOB:WAIT:SERIAL','7508d00000TtTt4AAF'
```

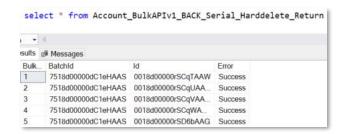


_Return helper table

The batch to which a given row has been allocated is logged in the helper table created in the run that is your load table + "_Return", using the above example it is:

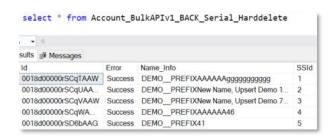
Account_BulkAPIv1_BACK_Serial_Harddelete_Return

As with the Update and Delete operation load table itself, the Error column is provided, paired with the originally submitted SSId.



Checking the load table

The success or failure errors for each row will be automatically written back to the Error column.



Running the example (Step 2 Option 2)

You can keep submitting with BACK and the known Job Id until the Status shows that the Job has Closed (this will work with either SERIAL or PARALLEL). Once the Job is Closed you can run as with Option 1.



BulkAPIv1Upsert

As with the SOAP API Upsert, working with the Salesfore Bulk API v1 is a little different to the other operations. BulkAPIv1Update, BulkAPIv1Delete and BulkAPIv1Harddelete work from the provided Id, with regards what records to operate against. Insert merely creates new records and passes the new Id back.

Whereas BulkAPIv1Upsert, as the name suggests, works primarily off a provided External Id for the given object being upserted against.

If a match is found in that Salesforce object for the value being passed in, then the Operation will update the provided fields in the table payload to the matched record.

If a match is not found, the Upsert operation will insert a new record, using the provided fields in the table payload. All load operations require the Error column, whether success or failure, to guide and inform you.

External Id

Upsert will only work against an External data type field. This is a special setting for a field in Salesforce:



For this example, the field "External_Id__c" has been added to the Account object in our Demo Org, note the special indicator "(External ID)". If your intended External Id field does not have this, it is likely not actually setup as an External Id, no matter what the field name is.



SQL Sales will inform if it is not truly an External Id, this is demonstrated in the following examples.



Create a load table Example (WAIT)

(Refer to previous sections for details on SERIAL and PARALLEL options as well as WAIT and BACK methods).

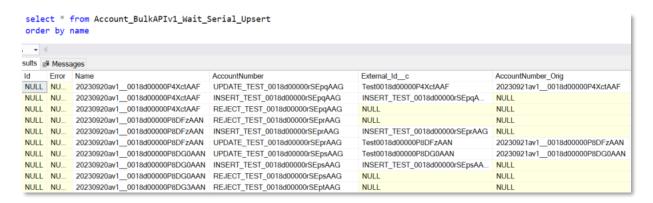
This example creates a load table called "Account_BulkAPIv1_Wait_Serial_Upsert".

```
drop table if exists Account BulkAPIv1 Wait Serial Upsert
select top 33
convert (nchar (18), null) as Id
,convert(nvarchar(255),null) as Error
,'UPDATE_TEST_' + Id as AccountNumber
,External_Id_c
,AccountNumber as AccountNumber Orig
into Account BulkAPIv1 Wait Serial Upsert
from Account
where AccountNumber not like '0%'
and External Id c is not null
order by createddate desc
insert Account BulkAPIv1 Wait Serial Upsert
,Error
,Name
,AccountNumber
,External_Id__c
,AccountNumber_Orig)
select top 33
convert(nchar(18),null) --Id
, convert (nvarchar(255), null) --Error
,Name
, 'REJECT_TEST_' + Id --AccountNumber
,null --External_Id__c
,null --AccountNumber_Orig
from Account
where AccountNumber not like '0%'
and External Id c is not null
order by createddate desc
insert Account BulkAPIv1 Wait Serial Upsert
(Id
,Error
,Name
,AccountNumber
,External Id c
,AccountNumber_Orig)
select top 33
convert(nchar(18), null) --Id
, convert (nvarchar(255), null) --Error
,'INSERT_TEST_' + Id --AccountNumber
,'INSERT TEST ' + Id --AExternal Id c
,null --AccountNumber Orig
from Account
where AccountNumber not like '0%'
and External Id c is not null
order by createddate desc
```



Check the Payload

Note, those records with a matched (to Salesforce) value in External_Id_c will result in an update, those with a new value but no match to Salesforce will result in an Insert, whereas those with no value in External_Id_c will be rejected (as External_Id_c, being the specified External Id field for the BulkAPlv1Upsert operation, es expected to be populated).



Running the example (incorrect)

Note, the format provided in the example is incorrect, observe the supporting help text



Running the example (correct)

```
exec ss_Loader 'BulkAPIv1Upsert:XId=External_Id_c', 'DEMO',
'Account_BulkAPIv1_Wait_Serial_Upsert','WAIT:SERIAL'

SQL-SALES BulkAPIv1Upsert:XId=External_Id_c run date: 2023-12-09
20:47:51: Using Env|Schema: DEMO|dbo
20:47:54: Starting Loader for Account batchsize 10000
20:47:54: SSId added to Account_BulkAPIv1_Wait_Serial_Upsert
20:47:57: Connection method BULK & BULK API
20:47:57: Bulk API method WAIT:SERIAL
20:47:57: Bulk API method WAIT:SERIAL
20:47:57: Starting load for Account_BulkAPIv1_Wait_Serial_Upsert
20:48:11: JobId: 7508d00000TtTzbAAF
20:48:12: Excluded: AccountNumber_Orig is not available on object Account
20:48:12: Load complete: Success:66 Failure:33
```

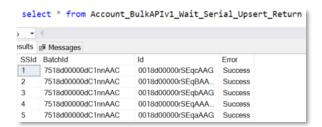
Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

_Return helper table

The batch to which a given row has been allocated is logged in the helper table created in the run that is your load table + "_Return", using the above example it is:

Account_BulkAPIv1_Wait_Serial_Upsert_Return

For the load table itself as this was run with WAIT, the Error column is provided, paired with the originally submitted SSId.



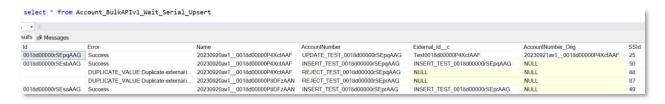


Ss_BulkAPILog table

The Job Id is also preserved in the Ss_BulkAPILog table, written on each submission.

Checking the load table

The success or failure errors for each row will be automatically written back to the Error column as with the SOAP API Update operation.



Further uses

Refer to the worked examples shown for the other BulkAPIv1 operations, they would equally apply to BulkAPIv1Upsert, ensure you take note of the guidance regarding the use of the XId switch.



BulkAPIv2Insert

Create a load table Example (WAIT)

This example creates a load table called "Account_BulkAPIv1_Wait_Example_Insert".

WAIT in Version 2 of the Bulk API means the SQL process will remain live while it waits for the Bulk API to return all responses to the _Return table (Version 2 is not able to return Error values and Ids back to the load table for Inserts and Updates, however it will for updates, Deletes and Harddeletes.

```
drop table if exists Account_BulkAPIv2_Wait_Insert
select top 100
convert(nchar(18),null) as Id
,convert(nvarchar(255),null) as Error
,'DEMO_PREFIXv2' + Name as Name
,'DEMO_PREFIXv2' + AccountNumber as AccountNumber
_____
,Name as Name_Info
,AccountNumber as AccountNumber_Info
into Account_BulkAPIv2_Wait_Insert
from Account
where AccountNumber is not null
```

Running the example

Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

Ss_BulkAPILog table

The Job Id is also preserved in the Ss_BulkAPILog table, written on each submission.



Checking the load table

For Inserts and Version 2, no direct response of Ids and Error column values are written back to the Load table.

_Return helper table

The batch to which a given row has been allocated is logged in the helper table created in the run that is your load table + "_Return", using the above example it is:

Account_BulkAPIv2_Wait_Insert_Return

For Version 2, this provides the created Id and/or Error reason for information purposes, but the rows do not tire back to your load table.

Create a load table Example (BACK)

This example creates a load table called "Account_BulkAPIv2_BACK_Insert".



Running the example (Step 1)

Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

Note unlike the WAIT method, simply running BACK will not write back to the Result table, you will need to run a subsequent WAIT for that to be actioned

Ss_BulkAPILog table

The Job Id is also preserved in the Ss_BulkAPILog table, written on each submission.

Running the example (Step 2 Option 1)

At any time after you have run the initial BACK, you can retrieve processed rows to your _Return table by reverting back to using the WAIT method. This is achieved by passing in the known Job Id into the @Special2 input parameter.

Note, when using "Option 1" if you have attempted to return processed rows "too soon" and some rows for a given Batch or Batches are not yet processed by Salesforce, SQL Sales will not be able to return an Id and Error value hence caution should be exercised and for you to check your load table.

Alternatively, you can use "Option 2" to check the status of your Job by submitting a followup BULK request, alongside your known Job Id. This will instruct SQL Sales to check all related Batches and return the status of the Job Id. When the Job is Closed, no further processing will occur by Salesforce and you can now run with WAIT to return all Id and Error values.



Checking the _Return table

The success or failure errors and newly created Ids will be automatically written back to the _Return table.

Running the example (Step 2 Option 2)

You can keep submitting with BACK and the known Job Id until the Status shows that the Job has Closed. Once the Job is Closed you can run as with Option 1.

```
exec ss_Loader 'BulkAPIv2Insert', 'DEMO', 'Account_BulkAPIv2_BACK_Insert','JOB:BACK','
7508d00000TtU9WAAV'

SQL-SALES BulkAPIv2Insert run date: 2023-12-09 -------
21:32:33: Using Env|Schema: DEMO|dbo
21:32:33: Starting Loader for Account batchsize 10000
21:32:33: SSId added to Account_BulkAPIv2_BACK_Insert
21:32:36: Connection method BULK & BULK API
21:32:36: Bulk API method JOB:BACK Job = 7508d00000TtU9WAAV
21:32:36: Columns checked against Salesforce metadata
21:32:36: Starting load for Account_BulkAPIv2_BACK_Insert
21:32:40: JobId: 7508d00000TtU9WAAV, Job Complete
21:32:40: BulkAPIv2Insert BACKGROUND completed successfully
```



BulkAPIv2Update

Create a load table Example (WAIT)

This example creates a load table called "Account_BulkAPIv2_Wait_Update". The Id and Error columns are mandatory. Generally, an update payload would be built up from querying or working with prior replicated data for the affected Object by using ss_Replica / ss_Delta. All load operations require the Error column, whether success or failure, to guide and inform you.

```
drop table if exists Account_BulkAPIv2_Wait_Update
select top 100
convert(nchar(18),Id) as Id
,convert(nvarchar(255),null) as Error
,Id as AccountNumber
,AccountNumber as AccountNumber_Orig
into Account_BulkAPIv2_Wait_Update
from Account
where AccountNumber not like '0%'
order by createddate desc
```

Running the example

Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

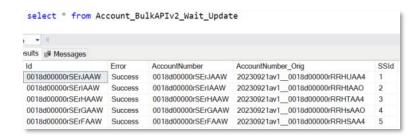
Ss_BulkAPILog table

The Job Id is also preserved in the Ss_BulkAPILog table, written on each submission.



Checking the load table

The success or failure errors for each row will be automatically written back to the Error column as with the SOAP API Update operation.



Create a load table Example (BACK)

This example creates a load table called "Account_BulkAPIv2_BACK_Update". The Id and Error columns are mandatory. All load operations require the Error column, whether success or failure, to guide and inform you.

```
exec ss_Delta 'DEMO', 'Account'

drop table if exists Account_BulkAPIv2_BACK_Update
select top 100
convert(nchar(18),Id) as Id
,convert(nvarchar(255),null) as Error
,Id as AccountNumber
,AccountNumber as AccountNumber_Orig
into Account_BulkAPIv2_BACK_Update
from Account
where AccountNumber not like '0%'
order by createddate desc
```

Running the example (Step 1)



Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

Note unlike the WAIT method, simply running BACK will not populate Error data to your load table, see the next set of instructions for how to do this, however the Batch Id(s) are included in the output dump for information purposes

Ss_BulkAPILog table

The Job Id is also preserved in the Ss_BulkAPILog table, written on each submission.

Running the example (Step 2 Option 1)

At any time after you have run the initial BACK, you can retrieve processed rows to your load table by reverting back to using the WAIT method. This is achieved by passing in the known Job Id into the @Special2 input parameter.

Note, when using "Option 1" if you have attempted to return processed rows "too soon" and some rows for a given Batch or Batches are not yet processed by Salesforce, SQL Sales will not be able to return an Error value hence caution should be exercised and for you to check your load table.

Alternatively, you can use "Option 2" to check the status of your Job by submitting a followup BACK request, alongside your known Job Id. This will instruct SQL Sales to check all related Batches and return the status of the Job Id. When the Job is Closed, no further processing will occur by Salesforce and you can now run with WAIT to return all Id and Error values.

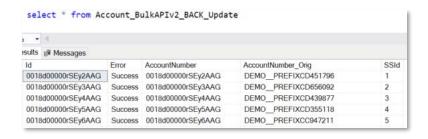
```
exec ss_Loader 'BulkAPIv2Update', 'DEMO', 'Account_BulkAPIv2_BACK_Update','JOB:WAIT','
7508d00000TtUCpAAN'

SQL-SALES BulkAPIv2Update run date: 2023-12-09 -------
21:38:53: Using Env|Schema: DEMO|dbo
21:38:53: Starting Loader for Account batchsize 10000
21:38:53: SSId added to Account_BulkAPIv2_BACK_Update
21:38:56: Connection method BULK & BULK API
21:38:56: Bulk API method JOB:WAIT Job = 7508d00000TtUCpAAN
21:38:56: Columns checked against Salesforce metadata
21:38:57: Starting load for Account_BulkAPIv2_BACK_Update
21:39:00: JobId: 7508d00000TtUCpAAN, Job Complete
21:39:00: Excluded: AccountNumber_Orig is not available on object Account
21:39:00: Load complete: Success:100 Failure:0
```



Checking the load table

The success or failure errors for each row will be automatically written back to the Error column as with the SOAP API Update operation.



Running the example (Step 2 Option 2)

You can keep submitting with BACK and the known Job Id until the Status shows that the Job has Closed. Once the Job is Closed you can run as with Option 1.



BulkAPIv2Delete

Create a load table Example (WAIT)

This example creates a load table called "Account_BulkAPIv2_Wait_Delete". The Id and Error columns are mandatory. Generally, a delete payload would be built up from querying or working with prior replicated data for the affected Object by using ss_Replica / ss_Delta. All load operations require the Error column, whether success or failure, to guide and inform you.

```
exec ss_Delta 'DEMO', 'Account'

drop table if exists Account_BulkAPIv2_Wait_Delete
select top 100
convert(nchar(18),Id) as Id
,convert(nvarchar(255),null) as Error
,Name as Name_Info
into Account_BulkAPIv2_Wait_Delete
from Account
order by createddate desc
```

Running the example

Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog



Ss_BulkAPILog table

The Job Id is also preserved in the Ss_BulkAPILog table, written on each submission.

Checking the load table

The success or failure errors for each row will be automatically written back to the Error column as with the SOAP API Delete operation.

Create a load table Example (BACK)

This example creates a load table called "Account_BulkAPIv1_BACK_Serial_Delete". The Id and Error columns are mandatory. All load operations require the Error column, whether success or failure, to guide and inform you.

```
exec ss_Delta 'DEMO', 'Account'

drop table if exists Account_BulkAPIv2_BACK_Delete
select top 100
convert(nchar(18),Id) as Id
,convert(nvarchar(255),null) as Error
,Name as Name_Info
into Account_BulkAPIv2_BACK_Delete
from Account
order by createddate desc
```

Running the example (Step 1)

Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

Note unlike the WAIT method, simply running BACK will not populate the _Batch table nor write back Error data to your load table, see the next set of instructions for how to do this, however the Batch Id(s) are included in the output dump for information purposes



Ss_BulkAPILog table

The Job Id is also preserved in the Ss_BulkAPILog table, written on each submission.

Running the example (Step 2 Option 1)

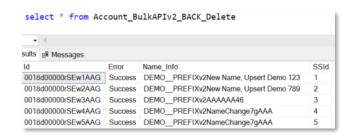
At any time after you have run the initial BACK, you can retrieve processed rows to your load table by reverting back to using the WAIT method. This is achieved by passing in the known Job Id into the @Special2 input parameter.

Note, when using "Option 1" if you have attempted to return processed rows "too soon" and some rows for a given Batch or Batches are not yet processed by Salesforce, SQL Sales will not be able to return an Error value hence caution should be exercised and for you to check your load table.

Alternatively, you can use "Option 2" to check the status of your Job by submitting a followup BACK request, alongside your known Job Id. This will instruct SQL Sales to check all related Batches and return the status of the Job Id. When the Job is Closed, no further processing will occur by Salesforce and you can now run with WAIT to return all Id and Error values.

Checking the load table

The success or failure errors for each row will be automatically written back to the Error column as with the SOAP API Delete operation.





Running the example (Step 2 Option 2)

You can keep submitting with BACK and the known Job Id until the Status shows that the Job has Closed. Once the Job is Closed you can run as with Option 1.



BulkAPIv2Harddelete

Create a load table Example (WAIT)

This example creates a load table called "Account_BulkAPIv2_Wait_Harddelete". The Id and Error columns are mandatory. Generally, an undelete payload would be built up from querying or working with prior deleted data for the affected Object. All load operations require the Error column, whether success or failure, to guide and inform you.

```
exec ss_Delta 'DEMO', 'Account'

drop table if exists Account_BulkAPIv2_Wait_Harddelete
select top 100
convert(nchar(18),Id) as Id
,convert(nvarchar(255),null) as Error
,Name as Name_Info
into Account_BulkAPIv2_Wait_Harddelete
from Account
order by createddate desc
```

Running the example

```
exec ss_Loader 'BulkAPIv2Harddelete', 'DEMO', 'Account_BulkAPIv2_Wait_Harddelete','WAIT'

SQL-SALES BulkAPIv2Harddelete run date: 2023-12-09 -------
21:49:27: Using Env|Schema: DEMO|dbo
21:49:27: Starting Loader for Account batchsize 10000
21:49:27: SSId added to Account_BulkAPIv2_Wait_Harddelete
21:49:30: Connection method BULK & BULK API
21:49:30: Bulk API method WAIT
21:49:30: Bulk API method WAIT
21:49:30: Columns checked against Salesforce metadata
21:49:31: Starting load for Account_BulkAPIv2_Wait_Harddelete
21:49:32: Failed to create job. Status code: 400, which in V2 of the Bulk API can mean your User does not have Hard delete permissions
```

Note, by default a sys admin user will not have permission to run Harddelete, you will need a special profile created (in fact cloned) from a system administrator and Dard delete enabled on it, without this initial preparation you will encounter the above error message

```
exec ss_Loader 'BulkAPIv1Harddelete', 'HARD',
'Account_BulkAPIv1_Wait_Serial_Harddelete','WAIT:SERIAL'
```

A special Envionment has been setup in this Demo, called "HARD" (which uses a different username, with a Harddelete profile enabled

```
SQL-SALES BulkAPIv2Harddelete run date: 2023-12-09 ------21:50:36: Using Env|Schema: HARD|dbo 21:50:36: Starting Loader for Account batchsize 10000
```



```
21:50:36: SSId added to Account_BulkAPIv2_Wait_Harddelete
21:50:39: Connection method BULK & BULK API
21:50:39: Bulk API method WAIT
21:50:39: Columns checked against Salesforce metadata
21:50:39: Starting load for Account_BulkAPIv2_Wait_Harddelete
21:50:54: JobId: 7508d00000TtU9dAAF
21:50:55: Load complete: Success:100 Failure:0
```

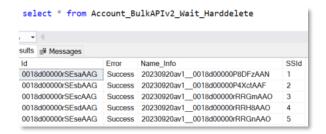
Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

Ss_BulkAPILog table

The Job Id is also preserved in the Ss_BulkAPILog table, written on each submission.

Checking the load table

The success or failure errors for each row will be automatically written back to the Error column.



Create a load table Example (BACK)

This example creates a load table called "Account_BulkAPIv2_BACK_Example_Harddelete". The Id and Error columns are mandatory. All load operations require the Error column, whether success or failure, to guide and inform you.

```
exec ss_Delta 'DEMO', 'Account'

drop table if exists Account_BulkAPIv2_BACK_Harddelete
select top 100
convert(nchar(18),Id) as Id
,convert(nvarchar(255),null) as Error
,Name as Name_Info
into Account_BulkAPIv2_BACK_Harddelete
from Account
order by createddate desc
```

Running the example (Step 1)

```
exec ss_Loader 'BulkAPIv2Harddelete', 'HARD', 'Account_BulkAPIv2_BACK_Harddelete','BACK'
```



Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

Note unlike the WAIT method, simply running BACK will not populate the _Batch table nor write back Error data to your load table, see the next set of instructions for how to do this, however the Batch Id(s) are included in the output dump for information purposes

Ss_BulkAPILog table

The Job Id is also preserved in the Ss_BulkAPILog table, written on each submission.

Running the example (Step 2 Option 1)

At any time after you have run the initial BACK, you can retrieve processed rows to your load table by reverting back to using the WAIT method (either in SERIAL or PARALLEL mode). This is achieved by passing in the known Job Id into the @Special2 input parameter.

Note, when using "Option 1" if you have attempted to return processed rows "too soon" and some rows for a given Batch or Batches are not yet processed by Salesforce, SQL Sales will not be able to return an Error value hence caution should be exercised and for you to check your load table.

Alternatively, you can use "Option 2" to check the status of your Job by submitting a followup BACK request, alongside your known Job Id. This will instruct SQL Sales to check all related Batches and return the status of the Job Id. When the Job is Closed, no further processing will occur by Salesforce and you can now run with WAIT to return all Id and Error values.

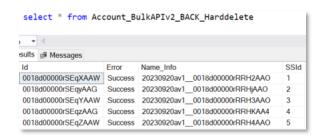


```
exec ss_Loader 'BulkAPIv2Harddelete', 'HARD',
'Account_BulkAPIv2_BACK_Harddelete','JOB:WAIT','7508d00000TtU3tAAF'

SQL-SALES BulkAPIv2Harddelete run date: 2023-12-09 -------
21:54:40: Using Env|Schema: HARD|dbo
21:54:40: Starting Loader for Account batchsize 10000
21:54:40: SSId added to Account_BulkAPIv2_BACK_Harddelete
21:54:43: Connection method BULK & BULK API
21:54:43: Bulk API method JOB:WAIT Job = 7508d00000TtU3tAAF
21:54:43: Columns checked against Salesforce metadata
21:54:43: Starting load for Account_BulkAPIv2_BACK_Harddelete
21:54:47: JobId: 7508d00000TtU3tAAF, Job Complete
21:54:47: Load complete: Success:100 Failure:0
```

Checking the load table

The success or failure errors for each row will be automatically written back to the Error column.



Running the example (Step 2 Option 2)

You can keep submitting with BACK and the known Job Id until the Status shows that the Job has Closed. Once the Job is Closed you can run as with Option 1.

```
exec ss_Loader 'BulkAPIv2Harddelete', 'HARD',
'Account_BulkAPIv2_BACK_Harddelete','JOB:BACK','7508d00000TtU3tAAF'

SQL-SALES BulkAPIv2Harddelete run date: 2023-12-09 -------
21:56:34: Using Env|Schema: HARD|dbo
21:56:34: Starting Loader for Account batchsize 10000
21:56:34: SSId added to Account_BulkAPIv2_BACK_Harddelete
21:56:36: Connection method BULK & BULK API
21:56:36: Bulk API method JOB:BACK Job = 7508d00000TtU3tAAF
21:56:36: Columns checked against Salesforce metadata
21:56:37: Starting load for Account_BulkAPIv2_BACK_Harddelete
21:56:40: JobId: 7508d00000TtU3tAAF, Job Complete
21:56:40: BulkAPIv2Harddelete BACKGROUND completed successfully
```



BulkAPIv2Upsert

As with the SOAP API Upsert, working with the Salesfore Bulk API v2 is a little different to the other operations. BulkAPIv2Update, BulkAPIv2Delete and BulkAPIv2Harddelete work from the provided Id, with regards what records to operate against. Insert merely creates new records and passes the new Id back.

Whereas BulkAPIv2Upsert, as the name suggests, works primarily off a provided External Id for the given object being upserted against.

If a match is found in that Salesforce object for the value being passed in, then the Operation will update the provided fields in the table payload to the matched record.

If a match is not found, the Upsert operation will insert a new record, using the provided fields in the table payload. All load operations require the Error column, whether success or failure, to guide and inform you.

External Id

Upsert will only work against an External data type field. This is a special setting for a field in Salesforce:



For this example, the field "External_Id__c" has been added to the Account object, note the special indicator "(External ID)". If you intended External Id does not have this, it is likely not actually setup as an External Id, no matter what the field name is.



SQL Sales will inform if it is not truly an External Id, this is demonstrated in the following examples.



Create a load table Example (WAIT)

This example creates a load table called "Account_BulkAPIv2_Wait_Upsert".

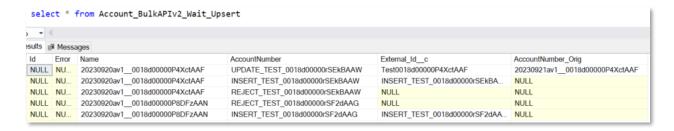
```
drop table if exists Account BulkAPIv2 Wait Upsert
select top 33
convert(nchar(18), null) as Id
,convert(nvarchar(255),null) as Error
,Name
, 'UPDATE TEST ' + Id as AccountNumber
,External Id c
,AccountNumber as AccountNumber Orig
into Account BulkAPIv2 Wait Upsert
from Account
where AccountNumber not like '0%'
and External Id c is not null
order by createddate desc
insert Account BulkAPIv2 Wait Upsert
(Id
,Error
,Name
,AccountNumber
,External Id c
,AccountNumber Orig)
select top 33
convert(nchar(18), null) --Id
, convert (nvarchar(255), null) --Error
,'REJECT TEST ' + Id --AccountNumber
,null --External Id c
,null --AccountNumber Orig
from Account
where AccountNumber not like '0%'
and External Id c is not null
order by createddate desc
insert Account BulkAPIv2 Wait Upsert
,Error
,Name
,AccountNumber
,External Id c
,AccountNumber Orig)
select top 33
convert(nchar(18),null) --Id
, convert (nvarchar(255), null) --Error
,'INSERT_TEST_' + Id --AccountNumber
,'INSERT_TEST_' + Id --AExternal_Id__c
,null --AccountNumber Orig
from Account
where AccountNumber not like '0%'
and External Id c is not null
order by createddate desc
```

Check the Payload

Note, those records with a matched (to Salesforce) value in External_Id_c will result in an update, those with a new value but no match to Salesforce will result in an Insert, whereas those with no



value in External_Id_c will be rejected (as External_Id_c, being the specified External Id field for the BulkAPIv1Upsert operation, es expected to be populated).



Running the example (incorrect)

Note, the format provided in the example is incorrect, observe the supporting help text



Running the example (correct)

```
exec ss_Loader 'BulkAPIv2Upsert:XId=External_Id_c', 'DEMO',
'Account_BulkAPIv2_Wait_Upsert','WAIT'

SQL-SALES BulkAPIv2Upsert:XId=External_Id_c run date: 2023-12-09
22:02:55: Using Env|Schema: DEMO|dbo
22:02:58: Starting Loader for Account batchsize 10000
22:02:58: SSId added to Account_BulkAPIv2_Wait_Upsert
22:03:01: Connection method BULK & BULK API
22:03:01: Bulk API method WAIT
22:03:01: Columns checked against Salesforce metadata
22:03:01: Starting load for Account_BulkAPIv2_Wait_Upsert
22:03:16: JobId: 7508d00000TtUJvAAN
22:03:16: Excluded: AccountNumber_Orig is not available on object Account
22:03:16: Load complete: Success:66 Failure:33
```

Note the Job Id for your submission is returned in the output for your reference, see also the log table ss_BulkAPILog

Ss_BulkAPILog table

The Job Id is also preserved in the Ss_BulkAPILog table, written on each submission.

Checking the load table

For Inserts and Version 2, no direct response of Ids and Error column values are written back to the Load table.

_Return helper table

The batch to which a given row has been allocated is logged in the helper table created in the run that is your load table + "_Return", using the above example it is:

Account_BulkAPIv2_Wait_Upsert_Return

For Version 2, this provides the created Id and/or Error reason for information purposes, but the rows do not tire back to your load table.



TECHNICAL OVERVIEW

SQL-Sales is an application installed on a SQL Server. It receives instructions from SQL Server Management Studio (SSMS) stored procedures to read and write to Salesforce. It comprises 3 executables:

SQLSalesConfig.exe

- Configuration tool (with UI), where connections to Salesforce are defined
- Connections and data requests are via basic Username+Password+Security token (SOAP or REST) as well as OAuth2.0 (JWT, via REST)

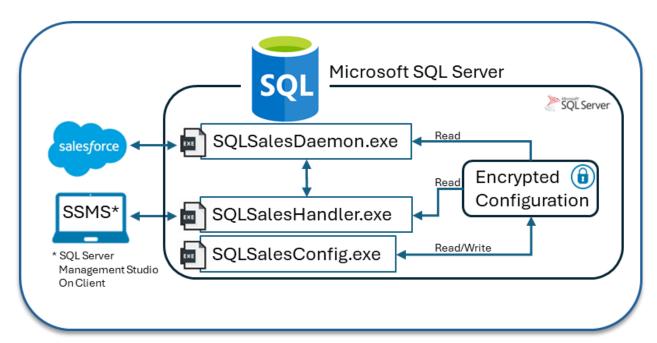
SQLSalesDaemon.exe

• Constantly running Daemon process, connecting to Salesforce on demand, according to instructions from the end user (in SSMS) via the Handler

SQLSalesHandler.exe

 Handles requests from SQL Server Management Studio (SSMS), which are passed to the Daemon

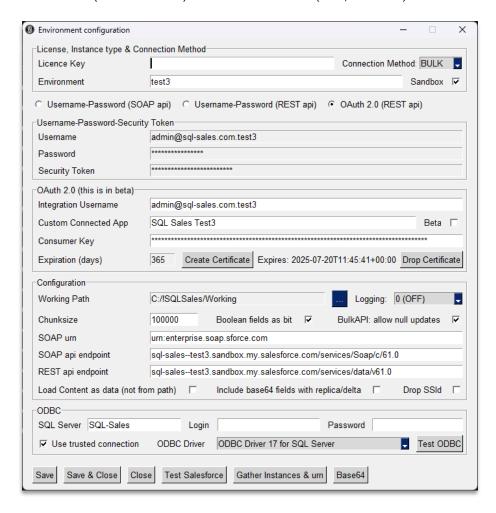
The installation is outlined below

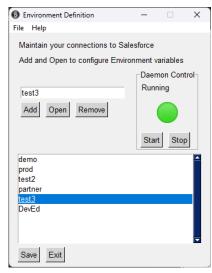




SQL-Sales Config

This is where credentials and customisations to how data is processed, per given Salesforce instance, are defined. As shown, the connection methods are via traditional Username+Password+Security token (SOAP or REST) as well as OAuth2.0 (JWT, via REST).





Shown above top right are the Environments defined for the installation and a visual indicator of whether the Daemon is running/stopped – as well as the ability to start the Daemon (although running a SQL-Sales stored procedure in SSMS for an enabled Database will auto-start the Daemon). Top left is an example (in this case for a sandbox called "demo").

The process for storing configuration credential and attributes securely involves a series of steps designed to protect the data from unauthorised access by encrypting it before saving it to a file. This ensures that even if someone gains access to the storage file (unlikely on a SQL Server), they will not be able to understand or use the stored data without the correct key.

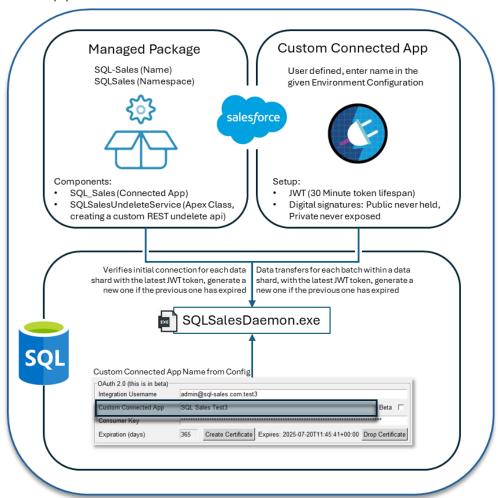


Note, the configuration file storage location can be fully configured by the SQL Server user. Typically this will be saved directly on the SQL Server itself (i.e. with the inherent protection of being on the root drives of the SQL Server). Alternatively, the storage location can be a network drive for example to which only the user of the SQL-Sales Config tool has access to.

OAuth 2.0 Setup

Whilst the traditional Username+Password+Security token is supported and requires no Salesforce setup other than the Managed Package, for enhanced security, an OAuth 2.0 connection option is offered which requires minimal Salesforce configuration. SQL-Sales OAuth 2.0 will intentionally not work without an additional user-created connected app, for the given Salesforce instance and SQL-Sales configuration installation/SQL Server. For maximum security each SQL-Sales config installation (on potentially multiple SQL Servers) connecting to the same Salesforce instance will need their own dedicated Custom Connected App setting up.

The setup process is documented <u>here</u>





In summary, the steps for creating a custom connected app are:

- 1. In Salesforce. Create the new Connected App in the given Salesforce instance
 - a. Enable OAuth
 - b. Use digital signatures
 - c. Selected OAuth Scopes
 - i. Manage user data via APIs (api)
 - ii. Perform requests at any time (refresh_token, offline_access)
 - d. Issue JSON Web Token (JWT)-based access tokens for named users
 - e. OAuth Policies
 - i. Admin approved users are pre-authorized
 - ii. Issue JSON Web Token (JWT)-based access tokens (ticked)
 - iii. Token Timeout (30 Minutes)
 - iv. Enforce IP restrictions (Refresh token is valid until revoked)
 - f. Manage Profiles
 - i. Selected Profile relevant for the nominated integration user
 - g. Manage Consumer Details
 - i. Copy the Consumer Key
- 2. In SQL-Sales Configuration
 - a. Enter Integration Username (the nominated integration user)
 - b. Enter Custom Connected App (the name of the connected app created in step 1 above)
 - c. Enter (paste) the Consumer Key from step 1 above
 - d. Enter Expiration (days) maximum permitted is 365
 - e. Click "Create Certificate" this will automatically securely store the private key within the SQL-Sales Config storage mechanism and pass the public key to the clipboard, at no point (ever) does SQL-Sales save or store the public key
 - f. User is wholly responsible for the creation and key vault storage (if relevant) of the resultant created .pem file where the key is pasted from the clipboard
- 3. In Salesforce. Return to the custom connected app created in Step 1
 - a. Use digital signatures
 - i. Choose File (of the .pem user created file from Step 2)
- 4. In SQL-Sales Configuration
 - a. Click "Test Salesforce" that's at, OAuth2.0 setup is complete, this is a double-pronged security model where a Manage Package (Managed connected App) is required, alongside a custom instance-installation specific connected app must be setup to work alongside.



installation Summary

A step by step guide

- 1. Install the SQL-Sales Managed Package, see here
- 2. Download installation zip SQL-Sales.zip from here. The zip contains:
 - a. SQL-Sales read me.txt
 - b. SQL-Sales Guide.pdf
 - c. SQLSalesInstaller.exe
- 3. Extract SQLSalesInstaller.exe from the zip and run, setup instructions here, this installs:
 - a. SQLSalesConfig.exe
 - b. SQLSalesHandler.exe
 - c. SQLSalesDaemon.exe
 - d. UninstallSQLSales.exe
 - e. ss_EnableDatabase.sql
- 4. Enable your required SQL Server Database, instructions here
- 5. On the SQL Server, open "SQL-Sales Config"
 - a. Create an Environment and configure as required
 - b. Start the Daemon (optional, it will self-start on first use)
- 6. Create a custom Conncted App if required, see here
- 7. On either a client SQL Server Management Studio (SSMS) or from SSMS directly on the SQL Server, run the required stored procedure to read or write to Salesforce, depending on what you want to do, full online user documentation here, or standalone pdf here.



LICENCING ARRANGEMENTS

There are no limits on the use of SQL-Sales either commercially or personally, other than via a trial or paid-for license key. All SQL-Sales software components and libraries are detailed in this section in fulfilment of respective licencing controls, governing their use.

cryptography

Name: cryptography

Version: 39.0.0

Summary: cryptography is a package which provides cryptographic recipes and primitives to Python

developers.

Home-page: https://github.com/pyca/cryptography

Author: The Python Cryptographic Authority and individual contributors

Author-email: cryptography-dev@python.org

License: (Apache-2.0 OR BSD-3-Clause) AND PSF-2.0

Requires: cffi

Licence Details:

https://github.com/pyca/cryptography/blob/main/LICENSE

https://github.com/pyca/cryptography/blob/main/LICENSE.BSD

see "BSD 3-Clause License" section in this document

https://github.com/pyca/cryptography/blob/main/LICENSE.APACHE

see "Apache 2.0" section in this document

This software is made available under the terms of *either* of the licenses found in LICENSE.APACHE or LICENSE.BSD. Contributions to cryptography are made under the terms of *both* these licenses.

psutil

Name: psutil

Version: 5.9.4

Summary: Cross-platform lib for process and system monitoring in Python.

Home-page: https://github.com/giampaolo/psutil

Author: Giampaolo Rodola



Author-email: g.rodola@gmail.com

License: BSD-3-Clause

Requires: n/a

Licence Details:

https://github.com/giampaolo/psutil/blob/master/LICENSE

see "BSD 3-Clause License" section in this document

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requests

Name: requests

Version: 2.28.2

Summary: Python HTTP for Humans.

Home-page: https://requests.readthedocs.io

Author: Kenneth Reitz

Author-email: me@kennethreitz.org

License: Apache 2.0

Requires: certifi, charset-normalizer, idna, urllib3

Required-by: requests-file, requests-toolbelt, simple-salesforce, zeep

Licence Details:

https://github.com/opentracing-contrib/python-requests/blob/master/LICENSE

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simple_salesforce

Name: simple-salesforce

Version: 1.12.3

Summary: A basic Salesforce.com REST API client.

Home-page: https://github.com/simple-salesforce/simple-salesforce

Author: Nick Catalano

Author-email: nickcatal@gmail.com

License: Apache 2.0

Requires: pyjwt, requests, zeep

Licence Details:

https://github.com/simple-salesforce/simple-salesforce/blob/master/LICENSE.txt

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sqlalchemy

Name: SQLAlchemy

Version: 2.0.13

Summary: Database Abstraction Library

Home-page: https://www.sqlalchemy.org

Author: Mike Bayer

Author-email: mike_mp@zzzcomputing.com

License: MIT

Requires: greenlet, typing-extensions

Licence Details:

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pandas

Name: pandas

Version: 1.5.3

Summary: Powerful data structures for data analysis, time series, and statistics

Home-page: https://pandas.pydata.org

Author: The Pandas Development Team

Author-email: pandas-dev@python.org

License: BSD-3-Clause

Requires: numpy, numpy, python-dateutil, pytz

Licence Details:

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pyodbc

Name: pyodbc

Version: 4.0.35

Summary: DB API Module for ODBC

Home-page: https://github.com/mkleehammer/pyodbc

Author:

Author-email:



License: MIT

Requires: n/a

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pysimplegui

Name: PySimpleGUI

Version: 4.60.4

Summary: Python GUIs for Humans. Launched in 2018. It's 2022 & PySimpleGUI is an ACTIVE & supported project. Super-simple to create custom GUI's. 325+ Demo programs & Cookbook for rapid start. Extensive documentation. Main docs at www.PySimpleGUI.org. Fun & your success are the focus. Examples using Machine Learning (GUI, OpenCV Integration), Rainmeter Style Desktop Widgets, Matplotlib + Pyplot, PIL support, add GUI to command line scripts, PDF & Image Viewers. Great for beginners & advanced GUI programmers.

Home-page: https://github.com/PySimpleGUI/PySimpleGUI

Author: PySimpleGUI

Author-email: PySimpleGUI@PySimpleGUI.org

License: GNU Lesser General Public License v3.0

Requires: n/a

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PIL

Name: PIL

Summary: Python Imaging Library

Author: Fredrik Lundh / Secret Labs AB

License: HPND

Requires: n/a

Licence Details:

see "HPND" section in this document

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- argparse
- base64
- calendar
- configparser
- CSV
- gc
- hashlib
- io
- json
- logging
- os
- re
- signal
- socket
- subprocess
- sys
- tempfile
- textwrap
- threading
- time
- xml.etree.ElementTree
- ctypes
- uuid
- traceback

defusedxml

Name: defusedxml

Version: 0.7.1

Summary: defusedxml is a Python library that protects against XML-based attacks such as XML bomb and XML External Entity (XXE) attacks.

Home-page: https://github.com/tiran/defusedxml

Author: Christian Heimes



Author-email: christian@python.org

License: Python Software Foundation License

Requires: None

Licence Details: The defusedxml library is distributed under the Python Software Foundation License (PSF License). This license is permissive, similar to the BSD and Apache licenses, and it allows for free use, modification, and distribution, including in commercial products. The software is provided "asis" without any warranties, so you must not claim any warranty or liability for the defusedxml library in your own distribution.

pyinstaller

Name: pyinstaller

Version: 5.9.0

Summary: PyInstaller bundles a Python application and all its dependencies into a single package.

Home-page: https://www.pyinstaller.org/

Author: Hartmut Goebel, Giovanni Bajo, David Vierra, David Cortesi, Martin Zibricky

Author-email:

License: GPLv2-or-later with a special exception which allows to use PyInstaller to build and distribute non-free programs (including commercial ones)

Requires: altgraph, pefile, pyinstaller-hooks-contrib, pywin32-ctypes, setuptools

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Nullsoft scriptable install system

Name: NSIS

Summary: NSIS is a professional open source system to create Windows installers

Home-page: https://nsis.sourceforge.io/Main_Page

Author: Amir Szekely

Author-email: kichik@gmail.com

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